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Making a positive difference every day to people’s lives
A message from the Leader

Birmingham City Council is continuing to invest in the services that matter to the people of this city, despite ongoing financial pressures and the continued challenges posed by the Covid pandemic.

And, as we look to bounce back from a year of tragedy and struggle for so many across our city, we will work with our partners and communities to support a recovery that benefits people in every street, every neighbourhood and every community.

In adversity, we’ve seen the very best of our city, with families pulling together, neighbours looking out for each other and communities showing real strength and spirit. But the pandemic has also highlighted long-standing issues, where over a decade of austerity has left its mark on our communities and public services. It is clear that inequalities must be tackled if we are going to truly heal together as a city.

So with your help, we will face the challenge head on to ensure that Birmingham is:

- An entrepreneurial city to learn, work and invest in
- An aspirational city to grow up in
- A fulfilling city to age well in
- A great city to live in
- A city whose residents gain the most from hosting the 2022 Commonwealth Games
- A city that takes a leading role in tackling climate change

Birmingham continues to be a resilient city. The strengths and assets that made this an attractive place to live, work and invest before COVID-19 have not gone away.

- Our youth and creativity
- Major projects like Birmingham Smithfield and HS2 that will create jobs and opportunities.
- Our Local Centres Strategy will ensure that all of our citizens share in the city’s growth and success.
- And, of course, the 2022 Commonwealth Games – a huge event that will really put Birmingham on the global stage.

These and many other factors that make Birmingham such a great city are now more important than ever.

And just as we have done throughout the pandemic, Birmingham City Council will be there for our citizens, communities and businesses. We will improve and modernise our services and we will work with partners to support and protect the most vulnerable across the city.

We will power an inclusive recovery that is cleaner, greener and fairer.

Together we will build a better Birmingham.

Ian Ward, Leader, Birmingham City Council
Vision and priorities

Birmingham City Council’s ambition is to make Birmingham a fair and thriving city where everyone has the opportunity to share in the city’s success.

You can find out more about the council’s budget plans online at www.birmingham.gov.uk/info/20155/council_budget/2317/budget_2021

Illustrated below are the key areas of spending for 2021/22.

Council Tax for 2021/22

There will be a general Council Tax increase of 1.99% in 2021/22. In addition, in recognition of particular pressure on adult social care, Council Tax will increase by a further 3% through the Adult Social Care Precept, making an overall increase of 4.99%. Money raised from the Adult Social Care Precept will be invested in adult social care services.
How budgets are put together

Revenue expenditure for city council services involves spending on the day-to-day running costs of the council, e.g. employees, premises, supplies and services.

Where the money comes from 2021/22 – Total £3,764m

- Business Rates £394m
- Council Tax £383m
- Top-up Grant £56m
- Local Income £381m
- Schools £788m
- Grants to Reimburse Expenditure £480m
- Other Grants £482m
- Housing Revenue Account £282m
- Other* £518m

*Other includes use of reserves and balances, recharges, and costs recovered by charging capital accounts.

Where the money is spent 2021/22 – Total £3,764m

- Digital & Customer Services £120m
- Partnerships, Insight & Prevention £104m
- Neighbourhoods £254m
- Inclusive Growth £283m
- Human Resources £11m
- Finance & Governance £137m
- Education & Skills £570m
- Adult Social Care £471m
- Schools £788m
- Benefits £479m
- Housing Revenue Account £282m
- Other* £385m

*Other includes corporately managed budgets and use of reserves & balances
All budgets include recharges
Spending

<table>
<thead>
<tr>
<th>Spending on City Council Services and Band D Council Tax</th>
<th>2020/21 £m</th>
<th>2021/22 £m</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross Expenditure</td>
<td>3,192.203</td>
<td>3,763.725</td>
<td>17.90</td>
</tr>
<tr>
<td>Less Other Income</td>
<td>(2,339.270)</td>
<td>(2,935.054)</td>
<td>25.47</td>
</tr>
<tr>
<td>Net Expenditure</td>
<td>852.933</td>
<td>828.671</td>
<td>-2.84</td>
</tr>
<tr>
<td>Top Up Grant</td>
<td>(55.334)</td>
<td>(55.951)</td>
<td>1.12</td>
</tr>
<tr>
<td>Less Business Rates</td>
<td>(425.844)</td>
<td>(394.034)</td>
<td>-7.47</td>
</tr>
<tr>
<td>Less Council Tax Collection Fund brought forward</td>
<td>(6.085)</td>
<td>4.237</td>
<td>-</td>
</tr>
<tr>
<td>In-Year Charge to council taxpayers</td>
<td>365.670</td>
<td>382.923</td>
<td>4.72</td>
</tr>
<tr>
<td>Divided by the taxbase</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Band D property equivalents)</td>
<td>254,654</td>
<td>253,995</td>
<td>-0.26</td>
</tr>
</tbody>
</table>

**Council Tax for City Council services (Band D)**

<table>
<thead>
<tr>
<th></th>
<th>2020/21 £m</th>
<th>2021/22 £m</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1,435.95</td>
<td>1,507.60</td>
<td>4.99</td>
</tr>
</tbody>
</table>

**Fire and Rescue Authority Precept**

<table>
<thead>
<tr>
<th></th>
<th>2020/21 £m</th>
<th>2021/22 £m</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>61.81</td>
<td>63.04</td>
<td>1.99</td>
</tr>
</tbody>
</table>

**West Midlands PCC**

<table>
<thead>
<tr>
<th></th>
<th>2020/21 £m</th>
<th>2021/22 £m</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>162.55</td>
<td>177.55</td>
<td>9.23</td>
</tr>
</tbody>
</table>

**Gives a total Council Tax (Band D)**

<table>
<thead>
<tr>
<th></th>
<th>2020/21 £m</th>
<th>2021/22 £m</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1,660.31</td>
<td>1,748.19</td>
<td>5.29</td>
</tr>
</tbody>
</table>

For each £1m change in gross spend, Band D Council Tax for Council services would be affected by +/- £3.94 (£3.93 in 2020/21)

* This amount includes an increase relating to the additional adult social care precept.

For 2021/22 this increase is 3% (2% increase in 2020/21)

**New Frankley in Birmingham Parish Precept**

<table>
<thead>
<tr>
<th></th>
<th>2020/21 £m</th>
<th>2021/22 £m</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>30.18</td>
<td>27.28</td>
<td>-9.61</td>
</tr>
</tbody>
</table>

**Gives a total Council Tax (Band D) including New Frankley in Birmingham Parish Council**

<table>
<thead>
<tr>
<th></th>
<th>2020/21 £m</th>
<th>2021/22 £m</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1,690.49</td>
<td>1,775.47</td>
<td>5.03</td>
</tr>
</tbody>
</table>

New Frankley in Birmingham Parish Council: gross expenditure in 2021/22 will be £70,860 (£89,631 in 2020/21). Net expenditure will be £35,981 (£41,232 in 2020/21) which is equivalent to £27.28 per Band D property (£30.18 for 2020/21). Its charge will be made only to Council Taxpayers in the parish. For each £1,000 change in gross spend, 2021/22 Band D Council Tax would be affected by +/-£0.91 (£0.73 in 2020/21).

**Sutton Coldfield Town Precept**

<table>
<thead>
<tr>
<th></th>
<th>2020/21 £m</th>
<th>2021/22 £m</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>49.96</td>
<td>49.96</td>
<td>0.00</td>
</tr>
</tbody>
</table>

**Gives a total Council Tax (Band D) including Sutton Coldfield Town Council**

<table>
<thead>
<tr>
<th></th>
<th>2020/21 £m</th>
<th>2021/22 £m</th>
<th>% change</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1,710.27</td>
<td>1,798.15</td>
<td>5.14</td>
</tr>
</tbody>
</table>

Sutton Coldfield Town Council: gross expenditure in 2021/22 will be £1,830,335 (£1,853,566 in 2020/21) which is equivalent to £49.96 per Band D property (no change from 2020/21). Its charge will be made only to Council Taxpayers in the parish. For each £1,000 change in gross spend, 2021/22 Band D Council Tax would be affected by +/-£0.03 (no change from 2020/21).
How spending on City Council Services has changed from 2020/21

<table>
<thead>
<tr>
<th></th>
<th>Gross Expenditure £m</th>
<th>Gross Income £m</th>
<th>Net £m</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020/21 budget was</td>
<td>3,614</td>
<td>(2,761)</td>
<td>853</td>
</tr>
</tbody>
</table>

Inflation                                      | 31                    | (3)             | 28     |
Budget Issues and Policy Choices              | 62                    | 7               | 69     |
Savings Plans                                  | (33)                  | 0               | (33)   |
Movement in Use of Corporate Reserves          | 44                    | (17)            | 27     |
Changes in Corporate Grants                    | 0                     | (61)            | (61)   |
School Expenditure & Funding                  | 40                    | (40)            | 0      |
Housing Revenue Account                        | 2                     | (2)             | 0      |
Grants to Reimburse Expenditure               | 0                     | 0               | 0      |
Directorate Grants                             | 10                    | (10)            | 0      |
Recharges                                      | 34                    | (34)            | 0      |
Corporately Managed Budgets & Other Changes   | (40)                  | (14)            | (54)   |

2021/22 budget is                            | 3,764                 | (2,935)         | 829    |

Detailed Council Tax figures 2021/22

<table>
<thead>
<tr>
<th>Band</th>
<th>City Council* £</th>
<th>Fire &amp; Rescue Authority £</th>
<th>West Midlands PCC £</th>
<th>Total excl. Parish Precept £</th>
<th>New Frankley in Birmingham Parish Precept £</th>
<th>New Frankley in Birmingham Parish Total £</th>
<th>Royal Sutton Coldfield Town Precept £</th>
<th>Royal Sutton Coldfield Town Total £</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>1,005.07</td>
<td>42.02</td>
<td>118.37</td>
<td>1,165.46</td>
<td>18.18</td>
<td>1,183.64</td>
<td>33.30</td>
<td>1,198.76</td>
</tr>
<tr>
<td>B</td>
<td>1,172.58</td>
<td>49.03</td>
<td>138.09</td>
<td>1,359.70</td>
<td>21.22</td>
<td>1,380.92</td>
<td>38.86</td>
<td>1,398.56</td>
</tr>
<tr>
<td>C</td>
<td>1,340.09</td>
<td>56.03</td>
<td>157.82</td>
<td>1,553.94</td>
<td>24.25</td>
<td>1,578.19</td>
<td>44.41</td>
<td>1,598.35</td>
</tr>
<tr>
<td>D</td>
<td>1,507.60</td>
<td>63.04</td>
<td>177.55</td>
<td>1,748.19</td>
<td>27.28</td>
<td>1,775.47</td>
<td>49.96</td>
<td>1,798.15</td>
</tr>
<tr>
<td>E</td>
<td>1,842.62</td>
<td>77.04</td>
<td>217.01</td>
<td>2,136.67</td>
<td>33.34</td>
<td>2,170.01</td>
<td>61.06</td>
<td>2,197.73</td>
</tr>
<tr>
<td>F</td>
<td>2,177.64</td>
<td>91.05</td>
<td>256.46</td>
<td>2,525.15</td>
<td>39.41</td>
<td>2,564.56</td>
<td>72.17</td>
<td>2,597.32</td>
</tr>
<tr>
<td>G</td>
<td>2,512.67</td>
<td>105.06</td>
<td>295.92</td>
<td>2,913.65</td>
<td>45.46</td>
<td>2,959.11</td>
<td>83.26</td>
<td>2,996.91</td>
</tr>
<tr>
<td>H</td>
<td>3,015.20</td>
<td>126.07</td>
<td>355.10</td>
<td>3,496.37</td>
<td>54.56</td>
<td>3,550.93</td>
<td>99.92</td>
<td>3,596.29</td>
</tr>
</tbody>
</table>

* This amount includes the adult social care precept which is shown separately on your bill.
The Environment Agency has powers in respect of flood and coastal erosion risk management for 4,855 kilometres of main river and along tidal and sea defences in the areas of the Severn & Wye and the Trent Regional Flood and Coastal Committees (2,486 and 2,369 respectively). Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

### Severn & Wye Regional Flood and Coastal Committee

<table>
<thead>
<tr>
<th></th>
<th>2020/21</th>
<th>2021/22</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross expenditure</td>
<td>£27,625</td>
<td>£28,012</td>
</tr>
<tr>
<td>Levies raised</td>
<td>£1,174</td>
<td>£1,197</td>
</tr>
<tr>
<td>Total Council Tax Base (Band D property equivalents)</td>
<td>988</td>
<td>985</td>
</tr>
</tbody>
</table>

### Trent Regional Flood and Coastal Committee

<table>
<thead>
<tr>
<th></th>
<th>2020/21</th>
<th>2021/22</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross expenditure</td>
<td>£75,473</td>
<td>£58,034</td>
</tr>
<tr>
<td>Levies raised</td>
<td>£2,137</td>
<td>£2,180</td>
</tr>
<tr>
<td>Total Council Tax Base (Band D property equivalents)</td>
<td>1,848</td>
<td>1,842</td>
</tr>
</tbody>
</table>

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committees to which you contribute. The total Local Levy raised has increased by 2.0% for the Severn & Wye Committee and 2.0% for the Trent Committee.

The total Local Levy raised has increased from £3,310,881 in 2020/21 to £3,377,099 for 2021/22 (£1,197,062 for Severn & Wye and £2,180,037 for Trent Committee). Birmingham’s share of this total Local Levy in 2021/22 is £300,568.
General explanatory notes – 2021/22

Non-Domestic Rates

Non-Domestic Rates, or Business Rates, collected by local authorities are the way that those who occupy non-domestic property contribute towards the cost of local services. Under the Business Rates retention arrangements introduced from 1 April 2013, authorities keep a proportion of the Business Rates paid locally. The money, together with revenue from council taxpayers, locally generated income and grants from central government, is used to pay for the services provided by local authorities in your area. Further information about the Business Rates system, may be obtained at: [gov.uk/introduction-to-business-rates](http://gov.uk/introduction-to-business-rates) and at the website of your local council which is normally shown on your rates bill.

Rateable Value

Apart from properties that are exempt from Business Rates, each non-domestic property has a rateable value which is set by the Valuation Office Agency (VOA), an agency of Her Majesty’s Revenue and Customs. They compile and maintain a full list of all rateable values, available at [gov.uk/voa](http://gov.uk/voa). The rateable value of your property is shown on the front of your bill. This broadly represents the yearly rent the property could have been let for on the open market on a particular date specified in legislation. For the current rating list, this date was set as 1 April 2015.

The Valuation Office Agency may alter the valuation if circumstances change. The ratepayer (and certain others who have an interest in the property) can also check and challenge the valuation shown in the list if they believe it is wrong.

Further information about the grounds on which challenges may be made and the process for doing so can be found on the VOA website: [gov.uk/guidance/how-to-check-your-rateable-value-is-correct](http://gov.uk/guidance/how-to-check-your-rateable-value-is-correct)

National Non-Domestic Rating Multiplier

The local authority works out the Business Rates bill for a property by multiplying the rateable value of the property by the appropriate non-domestic multiplier. There are two multipliers: the standard non-domestic rating multiplier and the small business non-domestic rating multiplier. The Government sets the multipliers for each financial year, except in the City of London where special arrangements apply.

Ratepayers who occupy a property with a rateable value which does not exceed £50,999 (and who are neither entitled to certain other mandatory relief[s] nor liable for unoccupied property rates) will have their bills calculated using the lower small business non-domestic rating multiplier, rather than the standard non-domestic rating multiplier.

The multipliers for a financial year are based on the previous year’s multipliers adjusted to reflect the Consumer Price Index (CPI) inflation figure for the September prior to the billing year. The current multipliers are shown on the front of your bill.

Business Rates Instalments

Payment of Business Rates bills is automatically set on a 10-monthly cycle. However, the Government has put in place regulations that allow ratepayers to require their local authority to enable payments to be made through 12 monthly instalments. If you wish to take up this offer, you should contact your local authority as soon as possible.
Revaluations
All non-domestic property rateable values are reassessed at revaluations. The most recent revaluation took effect from 1 April 2017. Revaluations ensure that Business Rates bills are up to date, more accurately reflect current rental values and relative changes in rents. Frequent revaluations ensure the system continues to be responsive to changing economic conditions.

Business Rate Reliefs
Depending on individual circumstances, a ratepayer may be eligible for a rate relief (i.e. a reduction in your Business Rates bill). There are a range of available reliefs. Some of the permanent reliefs are set out below but temporary reliefs are often introduced by the Government at Budgets. You should contact your local authority for details on the latest availability of Business Rates reliefs and advice on whether you may qualify. Further detail on reliefs is also provided at [gov.uk/introduction-to-business-rates](https://www.gov.uk/introduction-to-business-rates) or at the website of your local council which is normally shown on your rate bill.

Small Business Rates Relief
If a ratepayer’s sole or main property has a rateable value which does not exceed an amount set out in regulations, the ratepayer may receive a percentage reduction in their rates bill for this property of up to a maximum of 100%. The level of reduction will depend on the rateable value of the property – for example eligible properties below a specified lower threshold will receive 100% relief, and you may receive partial tapered relief up to a specified upper threshold. The relevant thresholds for relief are set out in regulations and can be obtained from your local authority or at [gov.uk/introduction-to-business-rates](https://www.gov.uk/introduction-to-business-rates).

Generally, this percentage reduction (relief) is only available to ratepayers who occupy either:

- **a.** one property, or
- **b.** one main property and other additional properties providing those additional properties each have a rateable value which does not exceed the limit set in regulations.

The aggregate rateable value of all the properties mentioned in (b), must also not exceed an amount set in regulations. For those businesses that take on an additional property which would normally have meant the loss of small business rate relief, they will be allowed to keep that relief for a fixed additional period. Full details on the relevant limits in relation to second properties and the current period for which a ratepayer may continue to receive relief after taking on an additional property can be obtained from your local authority or at [gov.uk/introduction-to-business-rates](https://www.gov.uk/introduction-to-business-rates).

Certain changes in circumstances will need to be notified to the local authority by the ratepayer who is in receipt of relief (other changes will be picked up by the local authority). The changes which should be notified are:

- **c.** the property falls vacant,
- **d.** the ratepayer taking up occupation of an additional property, or
- **e.** an increase in the rateable value of a property occupied by the ratepayer in an area other than the area of the local authority which granted the relief.
Charity and Community Amateur Sports Club Relief

Charities and registered Community Amateur Sports Clubs are entitled to 80% relief where the property is occupied by the charity or the club and is wholly or mainly used for the charitable purposes of the charity (or of that and other charities), or for the purposes of the club (or of that and other clubs).

The local authority has discretion to give further relief on the remaining bill. Full details can be obtained from the local authority.

Unoccupied Property Rate Relief

Business Rates are generally payable in respect of unoccupied non-domestic property. However, they are generally not payable for the first three months that a property is empty. This is extended to six months in the case of certain other properties (for example industrial premises). Full details on exemptions can be obtained from your local authority or from gov.uk at gov.uk/apply-for-business-rate-relief.

Transitional Rate Relief

At a revaluation, some ratepayers will see reductions or no change in their bill whereas some ratepayers will see increases.

Transitional relief schemes are introduced at each revaluation to help those facing increases. This relief has been funded by limiting the reduction in bills for those who have benefitted from the revaluation. Transitional relief is applied automatically to bills. Further information about transitional arrangements and other reliefs may be obtained from the local authority or the website gov.uk/introduction-to-business-rates.

Local Discounts

Local authorities have a general power to grant discretionary local discounts and to give hardship relief in specific circumstances. Full details can be obtained from the local authority.

State Aid

The award of discretionary reliefs is considered likely to amount to State aid. However, it will be state aid compliant where it is provided in accordance with the De Minimis Regulations EC 1407/2013. The De Minimis Regulations allow an undertaking to receive up to EUR 200,000 ‘de minimis’ aid over a rolling three-year period. If you are receiving, or have received, any ‘de minimis’ aid granted during the current or two previous financial years (from any source), you should inform the local authority immediately with details of the aid received.

Rating Advisers

Ratepayers do not have to be represented in discussions about their rateable value or their rates bill. However, ratepayers who do wish to be represented should be aware that members of the Royal Institution of Chartered Surveyors (RICS – website rics.org) and the Institute of Revenues, Rating and Valuation (IRRV – website irrv.org.uk) are qualified and are regulated by rules of professional conduct designed to protect the public from misconduct. Before you employ a rating adviser or company you should check that they have the necessary knowledge and expertise, as well as appropriate indemnity insurance. Take great care and, if necessary, seek further advice before entering into any contract.
Information Supplied with Demand Notices

Information relating to the relevant and previous financial years in regard to the gross expenditure of the local authority is available at www.birmingham.gov.uk/businessrates. A hard copy is available on request by writing to the council or by calling 0121 303 5509.

Business Rates Online

Our on-line service is simple to use, will save you time and gives you greater control of your bills and payments. Once you have registered and signed into your Brum account, you can go to Business Rates online to set up and manage your direct debit payments. Once you have verified your account, you can check your balance, payments, bills, recovery notices, apply for paperless billing and update your contact details at birmingham.gov.uk/businessratesonline.

Payment and payment methods

All ratepayers will pay their annual bill in ten monthly instalments on the first of each month from April to January, unless they opt to pay:

- in twelve monthly instalments, on the first of each month from April to March;
- in full by 1 April;
- half the year’s charge by 1 April and the balance by 1 October.

Direct Debit

Direct Debit is the easiest way to pay, and you are protected by the Direct Debit Guarantee. You can choose to pay monthly, yearly or half-yearly.

If you have a bank or building society account, Direct Debit is a simple, inexpensive and convenient method of making payments. You can make an application online by visiting birmingham.gov.uk/brdirectdebit.

Online

Visit birmingham.gov.uk/business-rates where you can make payment by debit or credit card.

If you pay by any of the following methods, you must allow five days for your payment to reach us.

PayPoint/Payzone/Post Office

Towards the top right-hand side of the Business Rates bill there is a barcode which can be used to make payment. You should present this, along with your payment, at any Post Office, or any shop displaying the PayPoint or Payzone logo. Please note that only cash is accepted at PayPoint and Payzone outlets.
You can pay by cheque at the Post Office. Cheques need to be made payable to ‘Post Office Counters Ltd’. There is no charge for using these services.

The barcode cannot be used at banks. The cashier will process your payment and give you back your bill.

It is recommended that you request a receipt for your payments. Please keep your bill in a safe place as you will need it to pay your instalments throughout the year.

For a list of PayPoint and Payzone outlets, please visit paypoint.com and payzone.co.uk.

Failure to pay on or before the due dates may result in losing the right to pay by instalments and the whole of the charge becoming payable in one instalment.

You should not withhold payment of your Business Rates whilst an appeal is being dealt with by the Valuation Office Agency or whilst we are processing your application for any form of relief.

**Performance standards**

Our aim is to deal with all written correspondence within ten working days of receipt.

Please note that, at certain times, particularly immediately after we have issued our annual bills in March, we may take a little longer than ten working days to deal with your enquiry.

**Comments, compliments or complaints – your views**

We are committed to providing our customers with an excellent level of service and support the city council’s ‘Your Views’ policy. If you would like to raise anything about the service you have received, whether it is a comment, compliment or complaint, please let us know by visiting birmingham.gov.uk/yourviews or contact us using the details available in the enquiries and other information section of this booklet.

**Enquiries and Other Information**

Any enquiries relating to Business Rates should be addressed to:

**Birmingham City Council**
**Revenues**
**P.O. Box 5**
**Birmingham**
**B4 7AB**

Email business_rates@birmingham.gov.uk, visit birmingham.gov.uk/business-rates or telephone 0121 303 5509.
Fair Processing Statement
We, Birmingham City Council, process your personal data in order to comply with our legal obligation to assess and collect Council Tax or Business Rates bills. All personal data will be processed in accordance with the Data Protection Act 2018 and the Data Protection Regulation (GDPR). The legal basis that allows us to use your information is ‘public task’.

Your personal data may also be shared with other organisations, the details of which can be found on our website birmingham.gov.uk/fairprocessing where you can also find details of our Data Protection Officer and information on your rights and how to exercise them. In accordance with our retention schedule, we shall keep your personal data for a period of six years from date of account closure.

Help and information for visually impaired people
Please call 0121 303 1113 to register for our large print services. We can provide you with information relating to your Business Rates bill in large print, on audiotape or in Braille.
Birmingham’s Clean Air Zone is coming...

Find out more at brumbreathe.co.uk

1 JUNE 2021

#brumbreathe
You can now get your Business Rates bill online. Go to the link below to register. For more information about how to manage your account online please visit: birmingham.gov.uk/businessrates