

**LOZELLS/EAST HANDSWORTH & HANDSWORTH WOOD HOUSING
LIAISON BOARD MEETING
HELD ON
WEDNESDAY 17 May 2017
GOLDEN CROFT SHELTERED HOUSING SCHEME**

Present

Jennifer Walters (Chair)	Tenant
Sam Cobourne (Vice chair)	Tenant
Michael McGlynn	Owner
Bev Calder	Tenant
Jillian Decosta	Tenant
Julie Edwards	Tenant
Ester Watson	Tenant
Ronda D’Aguilar	Wates
Jayne Owen	Place Manager (BCC)
Councillor M Hussain	Elected Member
Sharon Gayle	TPO (BCC)
Carol Howell	Consultant Trainer
OBSERVERS:	
Zareena Bhana	
Lynne Harrison	

1. Apologies

Stafida Maye	Housing Officer
Mrs Rani	Tenant
Councillor P Hamilton	BCC Elected Member
Valda Richards	Tenant
Shaikh Sabbir	Leaseholder (Burton Wood Drive)

ACTION SHEET DISTRIBUTED TO ALL PRESENT

2.	INTRODUCTIONS: All present gave a brief introduction	ACTION
3.	Notes From Last Meeting: None – last meeting was the Bi AGM	
4.	<p>Matter Arising:-</p> <ul style="list-style-type: none"> • Laurel Road garage Roofs • Laurel Road fencing • Overgrown Gardens – Church Lane • Burton Wood Drive – Lighting 	<p>On going On going</p> <p>On going Site visit required (TPO)</p>

<p>5.</p> <p>6.</p>	<ul style="list-style-type: none"> Member (Burton Wood Drive) thanked District Neighbourhood Caretaker and Place Manager for their support to resolve issue <p>Signing of Constitution : Chair and Vice chair signed Constitution and Code of Conduct.</p> <p>Carol Howell – Central Consultancy outlined the training programme for members which will run from May 2017 – March 2018. Members encouraged to attend.</p>	<p>Closed</p> <p>Closed</p>
<p>7</p>	<p>LOCAL COUNCILLOR REPORT :</p> <p>Local Innovation Fund – Councillor Hussain informed board members that every ward (within the City) has been awarded local innovation funds of £48,000 to deliver small projects. The fund, which is the first initiative developed by Birmingham City Council four recently- appointed Assistant Leaders,</p> <p>Projects will be setup within next four weeks; Councillor Hussain will give feedback at next HLB meeting regarding project developments</p> <ul style="list-style-type: none"> Lengthy discussion around the true reflection of Performance Figures. African Village : local ward councillors working with Environmental team. Burton Wood Drive Overgrown Tree : Housing Officer to report. 	<p>On going</p> <p>Housing Officer</p>
<p>8</p>	<p>WATES</p> <p>Ronda shared with group the following:</p> <ul style="list-style-type: none"> Safe Guarding and Driver Awareness training. All supervisors/Managers have received the training. Operatives booked to undertake the training. The Birmingham Customer Care Team successfully shortlisted for the Contractor Excellent Award for ongoing work with the West Midlands Anti Slavery Network and for delivering anti slavery workshops to residents. Health & Community Event – 8 June – Golden Croft. All members encouraged to attend. Ad Hoc projects – board members to contact TPO with suggested projects. Repairs New Contact Details : 0121 216 3330 	<p>On going</p> <p>On going</p>

	<p>Issues raised as below:-</p> <p>Regent Road – previously reported to repairs team</p> <p>Oxhill Road Garage Area – Escape of water (roofing repair). Resident to report repair</p>	
9.	<p>PLACE MANAGER – Future Operating Model - The implications may be different from employee to employee, but critically, as an organisation, we need to find new ways of working. This includes identifying opportunities for partnerships, community working, enablement and commissioning models, as well as consolidating and streamlining our internal processes to ensure we sustain our offer for the future.</p>	
10.	<p>CITY HLB REP REPORT</p> <ul style="list-style-type: none"> • CHLB AGM will be taking place on 25 May. Chair will report outcome at next meeting. 	Chair
9.	<p>TPO –</p> <p>TPO (Sharon Gayle) shared the below:</p> <ul style="list-style-type: none"> • Walkabout - none identified. TPO will liaise with HO to identify a location for June date • Budget 2016/2017 – all projects delivered. • Budget 2017/18 – projects been identified • Kitemark : to be discussed in full at next meeting • Birmingham in Bloom – All members encouraged to participate • 	TPO/HO TPO
10.	<p>ANY OTHER BUSINESS</p> <ul style="list-style-type: none"> • Wellington Road - Re-cycling issue –. Tenant to email local councillor • Police Watch – Burton Wood Drive/Bridgelands Way 	Tenant Wellington Road TPO to chase WMP

	<p>DATE OF NEXT MEETING WEDNESDAY 26 JULY 2017 GOLDEN CROFT SHELTERED HOUSING SCHEME 2PM</p>	
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