

# Early Years Health & Wellbeing Consultation

19<sup>th</sup> June 2017 – 17<sup>th</sup> August 2017

**Easy Read Version** 



Please send back by







Email: earlyyears@birmingham.gov.uk | Phone: 0121 303 4255

## Introduction

The way that we deliver children's centres, health visiting services and parenting support services in Birmingham is changing.

Have your say on our proposals for a new service model that will bring these services together, for you, in your local area.



All parents want the best for their children.

We want to support parents and families.



We want to provide every child living in Birmingham with an equal chance to have a really good start in life.



We feel this will be achieved if every child has reached a good level of development by the time they start school.



Early Years Services support families from the point that a child is conceived, until they start school.



These services are available to everyone.



We feel these services are a key part in building healthy and happy families.

Birmingham's Early Years Services provide support to around 100,000 parents and 80,000 children.

#### Why do we need to change Early Years Services?



Currently fewer children in Birmingham are assessed as having a good level of development just before they start school (the foundation stage) than the national average.



We have been working to improve this and we are now better than some other big cities.



We have some examples of services that are well joined up and when this happens more children who use them do well.



This doesn't happen enough and we want to extend this by joining up services across the city, so that every child has the best chance of a good start in life.



Over the last two years we have been rethinking the way we want to deliver support to children and families during their Early Years.



Between November 2015 and February 2016, 3428 people shared their views with us about our plans.



We have listened to the views of parents, professionals and other citizens and have used these to design our new proposed service model.



The new services will be run by Birmingham Community Healthcare NHS Foundation Trust in partnership with Barnardo's, Spurgeons Children's Charity (Spurgeons), St Paul's Community Development Trust and The Springfield Project.

# What you told us during the first consultation:



3428 people gave us their views as part of the first consultation, 1428 of these views were from parents of children aged under 5.



81% of those who responded told us that they supported our vision to give every child an equal chance to have a good start in life.



To reflect this, over 70% said that we should make some services available to all and then offer additional help to those children and families who needed it most.



Those who responded said that the following were the most important services for them:

- High quality advice and information
- Help to access services
- A range of services to meet the needs of local children

75% agreed with our proposal to deliver services in the places that children and families use the most.

70% also told us that they felt that parents could, if well supported, help to run services at a local level.

## What you told us was important during the first consultation:

Help to access services

Continue to deliver services of this type in the future

High quality advice and information

Make services welcoming for all

A range of services to meet the needs of local children



Keep the best of the current services and ensure that staff are well trained and knowledgeable

Keep stay and play services

Find ways of better promoting services

Allow families to choose where and how they accessed the support they wanted

## Why are we consulting with you now?



We have used the feedback that you gave us as in the first stage of consultation to help us to design the new service model.

We now have a lot more detail about what this will mean for the way that services are delivered locally and we would like to ask for your opinions on these proposals.



When this consultation ends on 17 August 2017 we will consider what you have told us. We will listen to the comments you have made. we will make a recommendation to Cabinet in September 2017. Once the Cabinet decision has been made the outcome will be shared with you.

#### **Our Proposed New Service Model**



In our proposed new service model services are delivered from 10 defined Districts across the city.

We know that there are differences between the needs of the children and families that live in different parts of the city.

We are also proposing that the services and locations for each district are tailored to meet the needs of local parents and children.

The following describes the types of services that we are proposing will be available in each District. Services in each District can be found later in this document.

### Children's Health and Wellbeing Services will offer parents access to the following:



Health Visitors



Well-baby Clinics



Information, advice and guidance



Breastfeeding Support



Stay and play



Access to training and employment support



Parenting support groups and sessions



Onwards
Referrals to
other services



Targeted Support



Support to access
Early Education
Entitlement and
Childcare

The level of services a family receives will vary and be based on their needs.

Children Health & Wellbeing Services will be open from 9am – 5pm Monday to Friday.

Extended opening hours from 5pm-8pm in the evening will be available at least once a week and one weekend a month, either Saturday or Sunday, where local parents need them most.

### Children's Community Health and Wellbeing Services will offer parents access to the following:



Health Visitors



Well-baby Clinics



Information, advice and guidance



Breastfeeding Support



Stay and play



Access to training and employment support



Parenting support groups and sessions



Onwards
Referrals to
other services



Targeted Support



Support to access Early Education Entitlement and childcare

These services will be delivered on a sessional basis (i.e. three hour weekly sessions) in a number of other locations within the local community.

Local parents will help to identify the best locations for these sessions which could include places like churches, mosques, community centres or health centres.

The sessions will be well advertised & held at regular weekly times.



### Easy and instant access to advice and information

Baby Check App – contains 19 simple checks which test for different symptoms or signs of illness, the app will help parents to decide whether their baby needs to visit a doctor Phone line – a telephone helpline for instant advice to those who cannot, or do not need to, travel to a centre for help and advice. This will operate from 9am to 5pm Monday-Friday and will be staffed by a trained Health Visitor

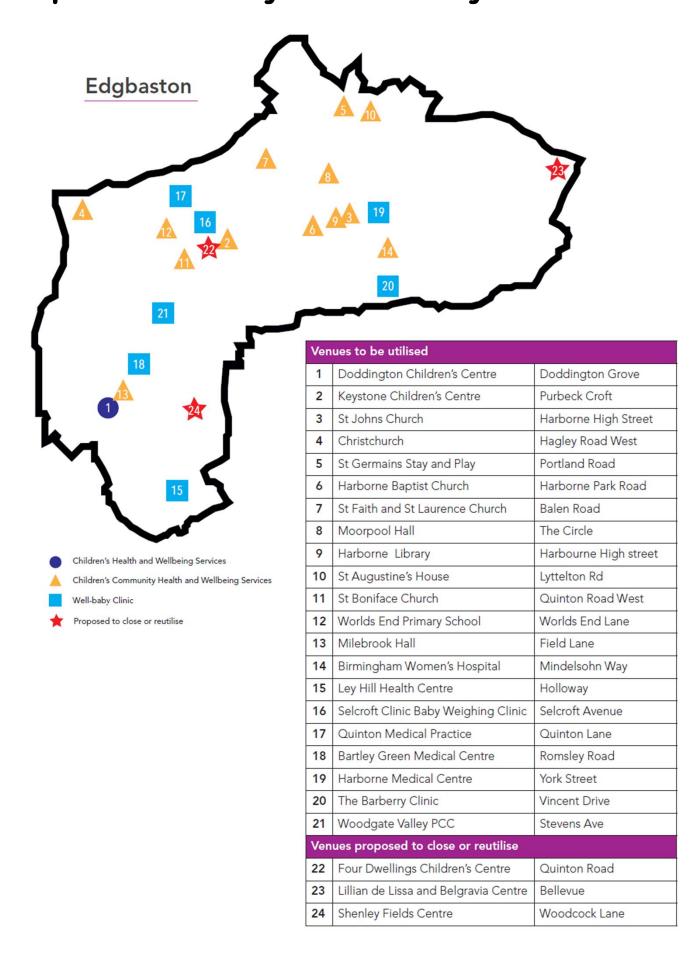
Facebook page –
providing parents with
a useful resource of
information with links to
the website, as well as
promoting public health
messages

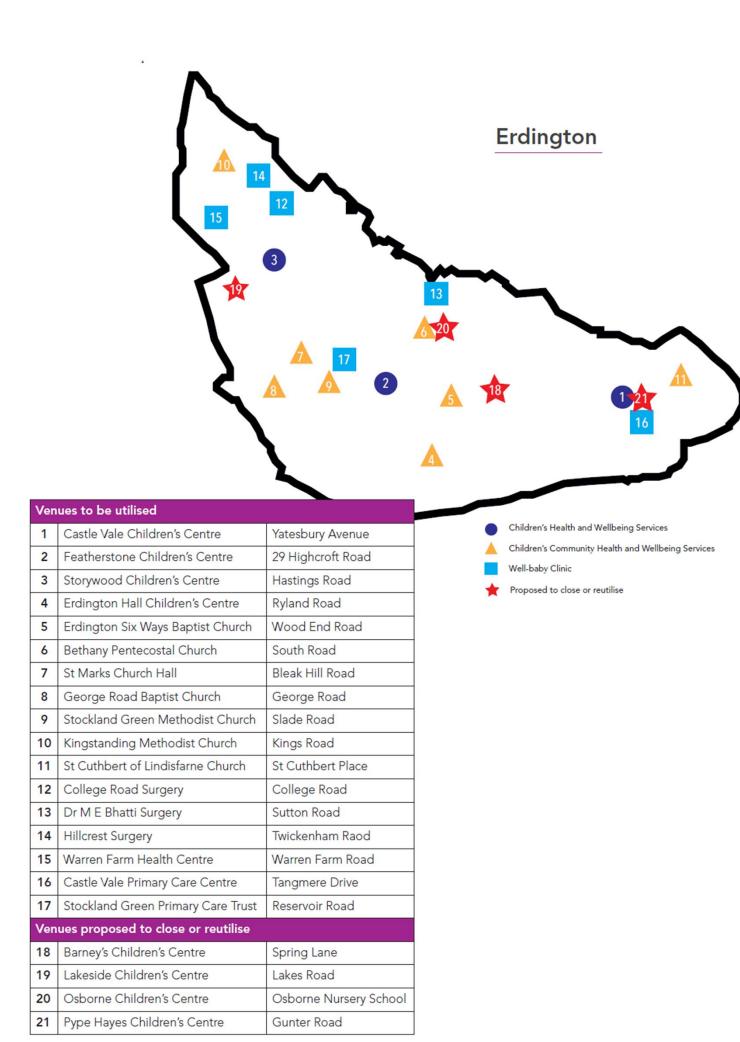
Website – will provide information on the services available for each district as well as providing information and promoting public health messages

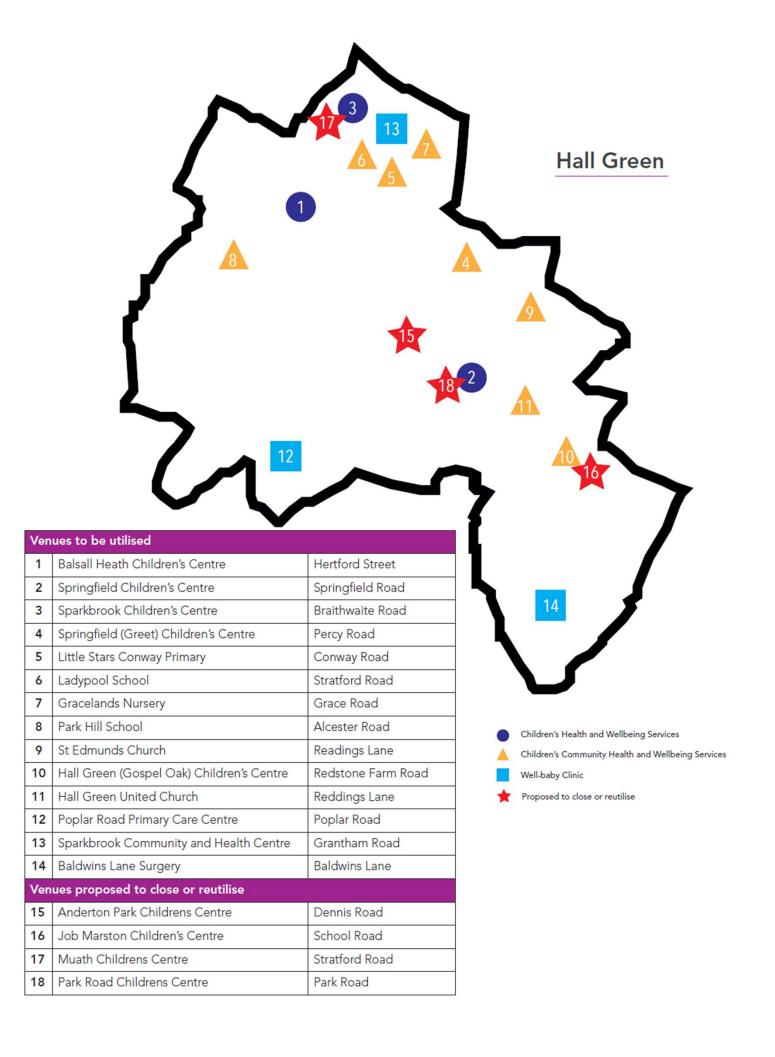
**Well-baby Clinics** will be run by Health Visitors at a number of GP practices and health centres across the city.

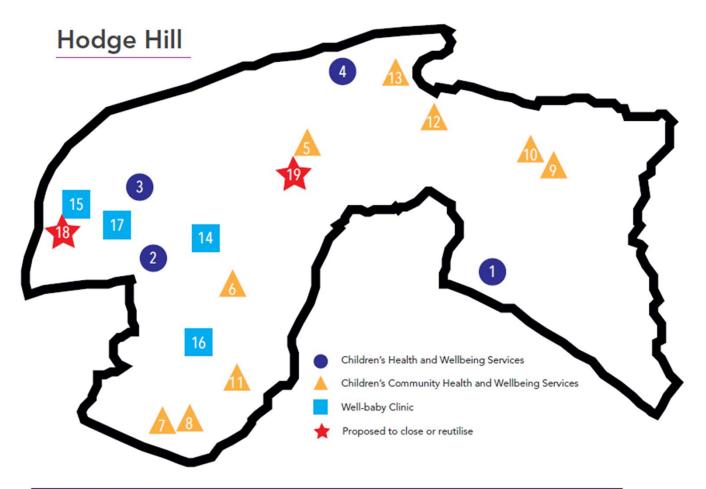
These clinics will provide parents with access support on a number of issues; for example the health and development of babies, and children.

#### **Proposed Delivery Locations by District:**

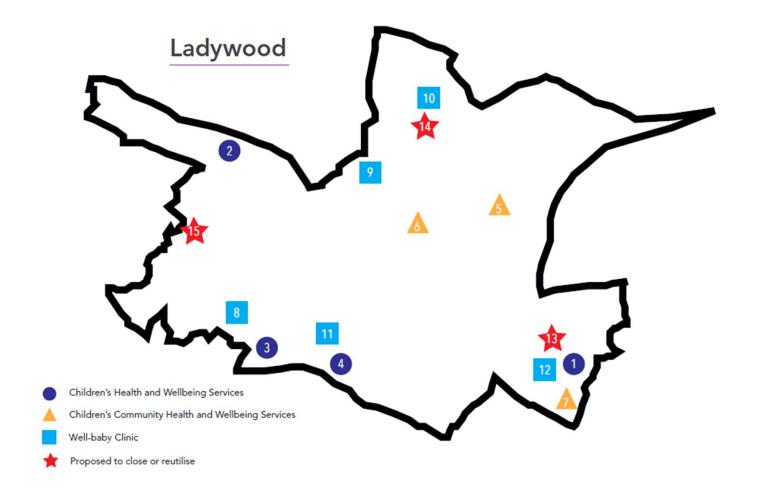




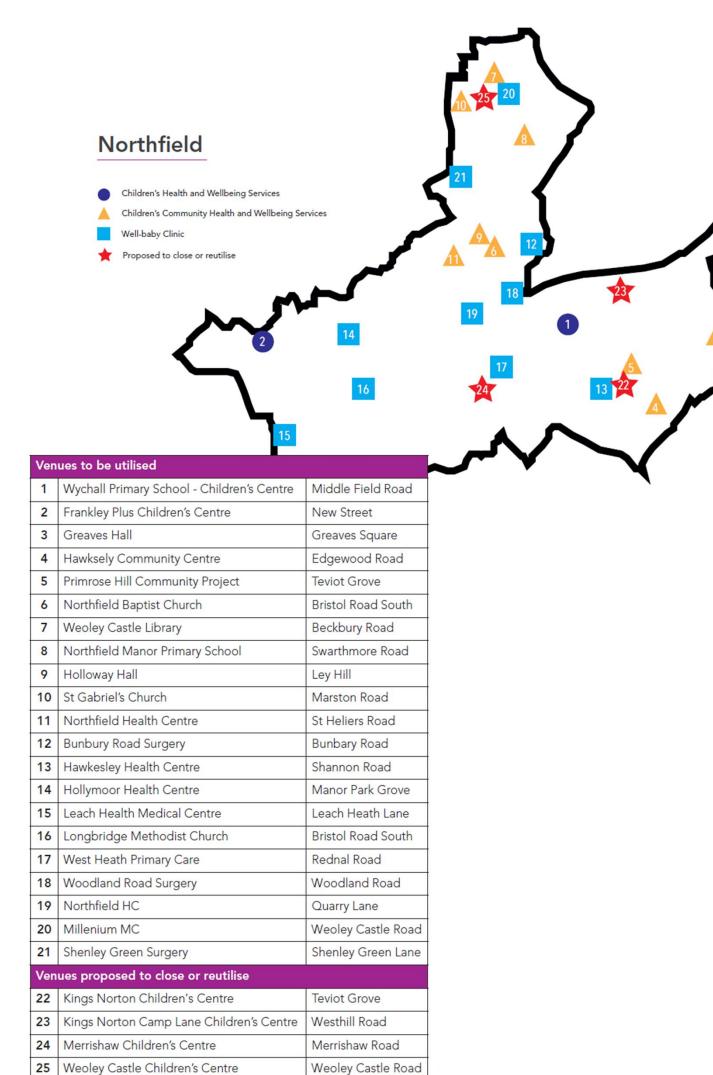


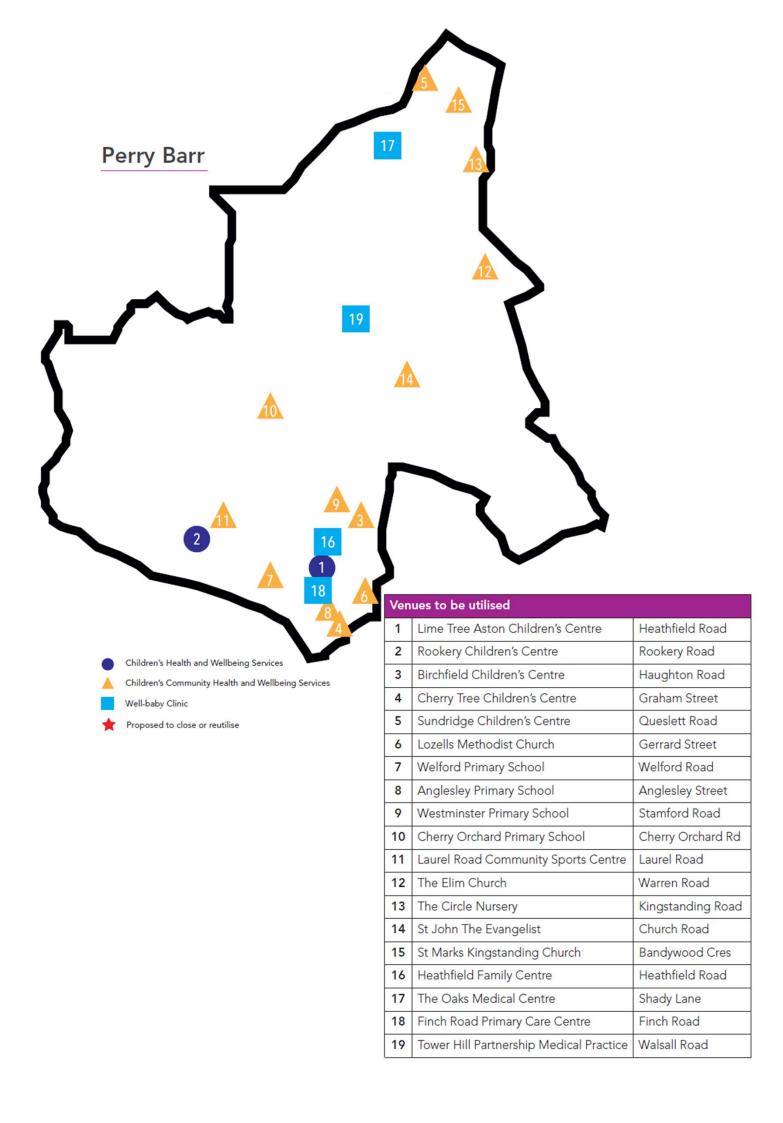


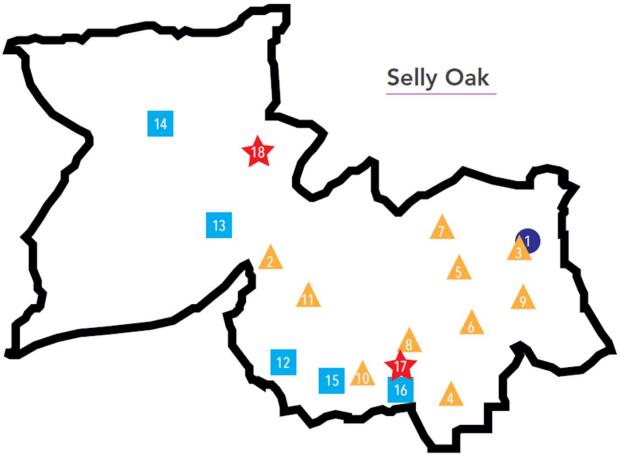
Venues to be utilised							
1	Kitts Green and Shard End Children's Centre	Ridpool Road					
2	Anthony Road Children's Centre	80 Anthony Road					
3	Highfield (Dyson Gardens) Children's Centre	Highfield Road					
4	Tame Valley Children's Centre	Chillinghome Road					
5	Ward End Children's Centre (Sunshine End)	Ingleton Road					
6	Saltley Well Being Centre	Broadway Avenue					
7	Community Lodge Children's Centre	Heather Road					
8	Khidmat Centre	Heather Road					
9	Welcome Change Community Centre	Ownall Road					
10	Shard End Library	All Saints Square, Shard End Cresent					
11	Starbank school	Starbank Lane					
12	Blue Cross Church	Coleshill Road					
13	St Wilfred's Community Centre	Shawsdale Road					
14	Fernbank Medical Centre	Alum Rock Road					
15	Greenfield Medical Practice	Havelock Road					
16	Omnia Practice, Yardley Green Medical Centre	Yardley Green Road					
17	Washwood Heath Health & Wellbeing Centre	Clodeshall Road					
Ven	Venues proposed to close or reutilise						
18	Adderley Children's Centre	St Saviours Road					
19	Washwood Heath Children's Centre	Sladefield Road					



Ven	ues to be utilised	
1	Bertram Children's Centre	Betram Road
2	Soho Children's Centre	Louise Road
3	Ladywood Children's Centre	Plough and Harrow Road
4	St Thomas Children's Centre	Bell Barn Road
5	Bloomsbury Children's Centre	Bloomsbury Street
6	Brearley Children's Centre	Brearley Street
7	Golden Hillock Children's Centre	Golden Hillock Road
8	Karis Medical Centre	Waterworks Road
9	Newtown Health Centre	Melbourne Avenue
10	Aston Health Centre	Trinity Road
11	Attwood Green Health Centre	Bath Row
12	Small Heath Medical Centre	Great Wood Road
Ven	ues proposed to close or reutilise	
13	Bordesley Village Children's Centre	Emmeline Street
14	Six Ways Children's Centre	Albert Road
15	Summerfield Children's Centre	Cape Street







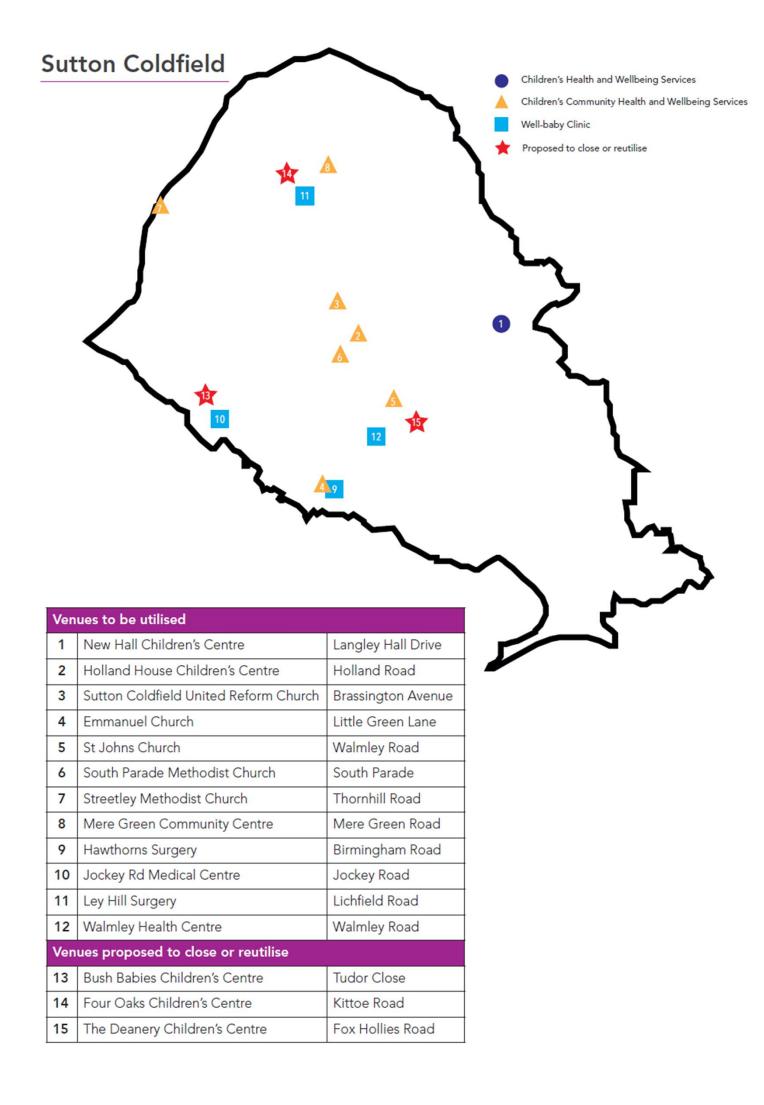
Venues to be utilised					
1	Chinnbrook Children's Centre	Trittiford Rd			
2	Allens Croft Children's Centre	Allens Croft Road			
3	Billesley School	Trittiford Road			
4	Immanuelle Church Hall	Pickenham Road			
5	Holy Cross Community Centre	Beauchamp Road			
6	Warstock Community Centre	Daisy Farn Road			
7	The Ark	Yardley Wood Road			
8	Maypole Methodist Church	Sladepool Farm Road			
9	Yardley Wood school	School Road			
10	Manningford Hall	Manningford Road			
11	St Bede's Church	Bryndale Ave			
12	Broadmeadow Health Centre	Keynell Covert			
13	Charlotte Road Health Centre	Charlotte Road			
14	Selly Oak Health Centre	Katie Road			
15	Druids Heath Surgery	Pound Road			
16	Maypole Health Centre	Sladepool Farm Road			
Ven	ues proposed to close or reutilise				
17	Maypole Children's Centre	Grendon Road			
18	Reameadow Children's Centre	River Brook Drive			

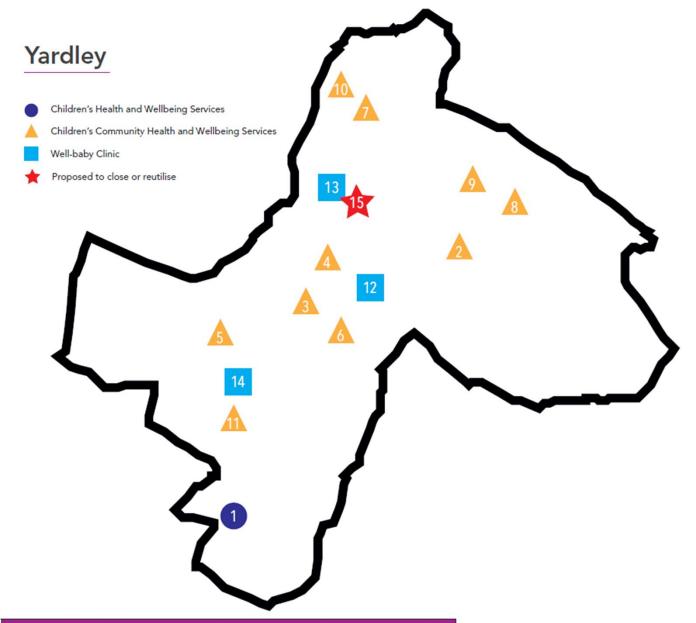
Children's Health and Wellbeing Services

Children's Community Health and Wellbeing Services

Well-baby Clinic

Proposed to close or reutilise





Venues to be utilised					
1	Fox Hollies Children's Centre	Fox Hollies Road			
2	Garretts Green Children's Centre	Garretts Green Lane			
3	Oaklands Park Children's Centre	Boughton Road			
4	Oasis Academy/Hobmoor Primary School	Wash Lane			
5	Redhill Primary School	Redhill Road			
6	South Yardley Library	Yardley Road			
7	Stechford Cascades & leisure centre	Station Road			
8	Blakenhale Infants School	Blackenhale Road			
9	Meadway Community Centre	Meadway			
10	Stechford Baptist Church	Victoria Road			
11	Gilberstone Primary School	Clay Lane			
12	Harvey Road Health Centre	Harvey Road			
13	Richmond Primary Care Centre	Richmond Road			
14	Acocks Green Medical Centre	Warwick Road			
Ven	ues proposed to close or reutilise				
15	Bordesley Green East Children's Centre	Bordesley Green East			

#### About your current service use:

The questions within this section are for us to find out more about you and your current use of services within Birmingham



### 1. Which of the descriptions below best describes you:

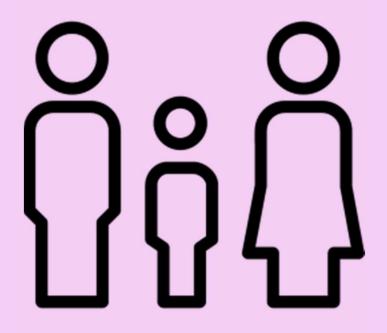
A member of the general public.	
Parent/Guardian of a child aged 0-5	
Children's Centre Staff	
Friend / Relative of a user	
Local Ward Councillor or MP	
Staff Member/School Governor at Birmingham School	
Representative of a partner organisation Please specify:	
Prefer not to say	
Other: Please specify:	

2 What is your postcode or wh	
2. What is your postcode or what area do you live in (optional)?	nich
3. How old is your youngest ch	ild?
4. Would you describe your chil having health or development n	
that would require additional su	upport?
·	upport?
that would require additional su	ipport?
that would require additional su	ipport?

5. If you are a parent, or guardian, of a child aged 0-5 years old have you used Early Years Services?	Yes	No (Go to Questi on 13)	Don't Know
6. If yes, please tell us abordervices you and your famused in the last 12 months apply)	ily ha	ave	hat
Activity Groups			
Well-baby Clinics			
Stay & Play Sessions			
Parenting Support			
Advice & Guidance			
GP Practice			
Other Please specify:			

# 7. Of all the services and activities offered, which are the most important to you and your family?

Activity Groups	
Well-baby Clinics	
Stay & Play Sessions	
Parenting Support	
Advice & Guidance	
GP Practice	
Other Please specify:	





# 8. How do you and your family usually travel to services? (tick one only)

	I don't the services normally come to my home	
, s	On foot	
	Bus	
	Train	
	Car	
TAXI	Taxi	
?	Other please specify:	



### 9. Which Children's Centres have you used in the last 12 months?

#### And which did you prefer?

Key: 'V' is for 'Visited'. 'P' is 'Preferred'.

Children's Centres	٧	Р	Children's Centres	٧	P
Adderley Children's Centre			Kings Norton Camp Lane Children's Centre		Г
Allens Croft Children's Centre			Kings Norton Children's Centre		T
Anderton Park Children's Centre			Kitts Green and Shard End Children's Centre		T
Anthony Road Children's Centre			Ladywood Children's Centre		T
Balsall Heath Children's Centre			Lakeside Children's Centre		T
Barney's Children's Centre			Lillian de Lissa and Belgravia Children's Centre		T
Bertram Children's Centre			Lime Tree Children's Centre		T
Birchfield Children's Centre			Maypole Children's Centre		Ī
Bloomsbury Children's Centre			Merrishaw Children's Centre		Г
Bordesley Green East Children's Centre			Muath Children's Centre		Γ
Bordesley Village Children's Centre			New Hall Primary and Children's Centre		Г
Brearley Children's Centre			Oaklands Park Children's Centre		
Bush Babies Nursery and Children's Centre			Osborne Nursery and Children's Centre		Г
Castle Vale Children's Centre			Park Road Children's Centre		Г
Cherry Tree Children's Centre			Pype Hayes Children's Centre		T
Chinnbrook Family & Community Project Children's Centre			Reameadow Children's Centre		
Community Lodge Children's Centre (St Benedicts)			Rookery Children's Centre		Г
Doddington Green Children's Centre			Shenley Fields Children's Centre		Γ
Erdington Hall Children's Centre			Six Ways Children's Centre		Γ
Featherstone Children's Centre			Soho Children's Centre		Г
Four Dwellings Children's Centre			Sparkbrook Children's Centre		Г
Four Oaks Children's Centre			Springfield Children's Centre		Г
Fox Hollies Children's Centre			St Thomas Children's Centre		Г
Frankley Plus Children's Centre			Story Wood School and Children's Centre		
Garretts Green Children's Centre			Summerfield Children's Centre		Γ
Golden Hillock Children's Centre			Sundridge Children's Centre		Г
Greet Children's Centre			Tame Valley Children's Centre		T
Hall Green Children's Centre (Gospel Oak)			The Deanery CE Primary School and Children's Centre		
Highfield Children's Centre (Dyson Gardens)			Ward End Children's Centre (Sunshine End)		
Holland House Children's Centre			Washwood Heath Children's Centre		
Job Marston Children's Centre			Weoley Castle Children's Centre		
Keystone Children's Centre			Wychall Primary School Children's Centre		T



# 10. Why is this your preferred Children's Centre? (tick all that apply)

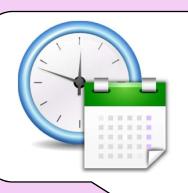
	Close to home	
	Close to school / college	
	Close to shops	
	Parking facilities	
	On a convenient bus route	
MAZING!	Due to the services provided at this Centre	
JOBS	I work / volunteer at this Centre	
?	Other please specify	

To help you complete the questions please refer back to pages 6 to 19. We will be asking for your views on the services available, locations they are delivered from and the opening hours 11. To what extent do you agree, or disagree, that the services offered will meet your needs? Strongly agree Somewhat agree Neither agree nor disagree Somewhat disagree Strongly disagree Don't know



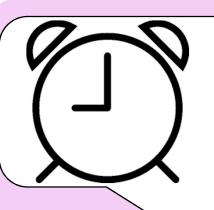
12. Of the range of services detailed in pages 6,7,8 and 9, please tick the services that you feel you would access?

Health Visitors	
Well-baby Clinics	
Information, advice and guidance	
Breastfeeding Support	
Stay and play	
Access to training and employment support	
Parenting support groups and sessions	
Targeted support for families that need it	
Support to access Early Education Entitlement and Childcare	



13. To what extent do you agree, or disagree, with the proposed service delivery location being open between 9am – 5pm?

	Strongly agree	
	Somewhat agree	
	Neither agree nor disagree	
	Somewhat disagree	
	Strongly disagree	
3	Don't know	



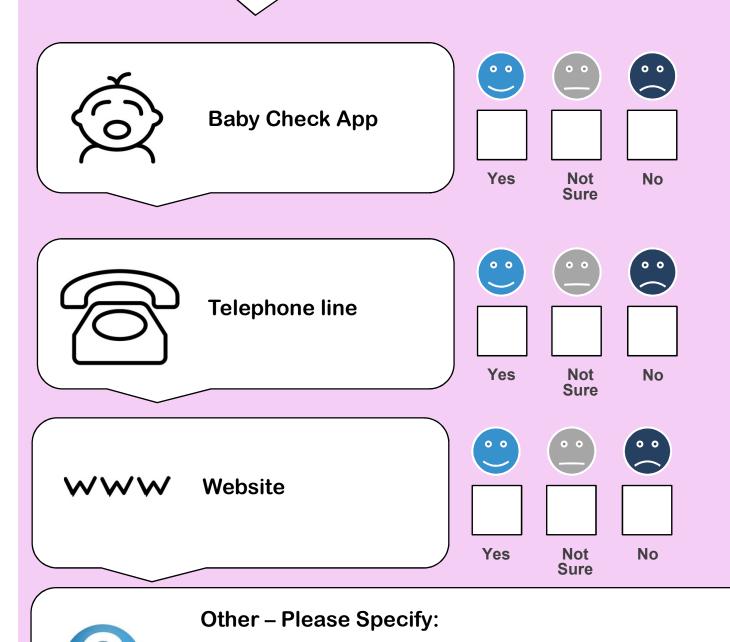
14. To what extent do you agree, or disagree, that the proposed longer opening hours between 5pm - 8pm would improve your access to services?

	Strongly agree	
	Somewhat agree	
	Neither agree nor disagree	
	Somewhat disagree	
	Strongly disagree	
3	Don't know	





16. There will be additional methods of providing you with easy access, advice and information in the future, would you use the following?





## 17. Which of the District proposals would you like to comment on?

Edgbaston	
Erdington	
Hall Green	
Hodge Hill	
Ladywood	
Northfield	
Perry Barr	
Selly Oak	
Sutton Coldfield	
Yardley	
All	



18. To what extent do you agree, or disagree, with the proposed service delivery locations within the proposal?

	Strongly agree	
	Somewhat agree	
	Neither agree nor disagree	
	Somewhat disagree	
	Strongly disagree	
3	Don't know	



19. To what extent do you agree, or disagree, that the proposed delivery locations will enable you to access the services you require in your district?

Strongly agree		
Somewhat agree		
Neither agree nor disagree		
Somewhat disagree		
Strongly disagree		
Don't know		
20. If you disagree, please give your reasons:		
Too far for me to travel		
Not Accessible Via Public Transport		
Other – Please specify:		



21. Are there any additional venues that you think we could use for Children's Community Health and Wellbeing Services in addition to those proposed?



22. Do you have any other comments or suggestions you would like to make?

Thank you for completing these questions.



#### **About You**

We would like you to tell us some things about you. You do not have to tell us if you do not want to.

But if you do, it will help us to plan our services,

#### **Data Protection Act 1998**

The personal information on this form will be kept safe and is protected by law. You can read more information about data protection on our website: http://www.birmingham.gov.uk/privacy

② 23. How old are you?	24. I am:	
Under 15 16-19 20-24	Male	
25-29 30-34	Female Prefer not to say	
35-39 40-44	Trefer flot to say	
45-49 50-54 55-59	25. Do you have any physical, mental heath or illnesses that are	
60-64 65-69 70-74	expected to last longer than 12 months?	
75-79 80-84	Yes	
L 85+	No	
	Prefer not to say	



The answers to these questions are used to check that we are getting views from different groups of people.



### 26. What is your sexual orientation?

Heterosexual or Straight Gay or Lesbian Bisexual Prefer not to say Other (Please specify)	
27. What is your religion or belief?	
No religion	
Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	
Buddhist	
Hindu	
Jewish	
Muslim	
Sikh	
Any other religion (please specify below)	
Prefer not to say	



### 28. What is your ethnic group?

Asian or Asian British:	
Indian	
Pakistani	
Bangladeshi	
Chinese	
Any other Asian background	
Black or Black British	
African	
Caribbean	
Any other black background	
Dual Heritage	
White and Black Caribbean	
White and Black African	
White and Asian	
Any other Dual heritage background	



#### 28. What is your ethnic group?

White:	
English / Welsh / Scottish / Northern Irish / British	
Irish	
Gypsy or Irish Traveller	
Any other White background	
Other Ethnic Group	
Arab	
Any other ethnic group (please specify below)	
Prefer not to say	

Thank you for completing this questionnaire.



### **Public Meetings**

Come along to one of our public consultation events to hear about our proposals and tell us your views:

Edgbaston

Date: 30 June 2017

Location: Edgbaston Community

Centre

Time: 10:30am - 12:30pm

Erdington

Date: 10 July 2017

Location: Erdington Library Time: 10:30am - 12:30pm

Hodge Hill

Date: 13 July 2017

Location: The Unity Hub, Ward

End

Time: 10:30am - 12:30pm

Hall Green

Date: 10 August 2017 Location: Kings Heath Library Time: 10:30am - 12:30pm Ladywood

Date: 28 July 2017

Location: Birmingham Council

House

Time: 5:00pm - 7:30pm

Northfield

Date: 7 July 2017

Location: Northfield Library Time: 10:30am - 12:30pm

Perry Barr

Date: 18 July 2017

Location: Alexander Stadium,

Hospitality Suite

Time: 10:30am - 12:30pm

Selly Oak

Date: 17 July 2017

Location: St Francis Youth and

Community Centre Time: 9:30am - 11:30am

**Sutton Coldfield** 

Date: 1 August 2017

Location: Mere Green Community

Centre

Time: 10:30am - 12:30pm

Yardley

Date: 9 August 2017

Location: Acocks Green Library Time: 10:30am - 12:30pm

You are welcome to visit any of these sessions regardless of where you live.

Places do not have to be booked, but to confirm your attendance please email: earlyyears@birmingham.gov.uk

This consultation runs between 19 June and 17 August 2017.

To find out more and give us your views, please visit:

www.birminghambeheard.org.uk/people-1/eyconsultation

For a printed copy of the questionnaire:



Email: earlyyears@birmingham.gov.uk





### Information

This consultation starts on 19 June 2017 and ends on 17 August 2017.

You can complete the questionnaire online or complete a printed questionnaire by the deadline.



Complete using a computer/tablet/mobile phone



You can complete an online questionnaire on the Be Heard website

Visit: https://www.birminghambeheard.org.uk/people-1/eyconsultation



Completing a printed questionnaire.

You can pick up a printed copy of the questionnaire from any one of Birmingham's Children's Centres or request a copy to be sent to you by emailing



earlyyears@birmingham.gov.uk

Return by Freepost to the address below:

Birmingham City Council FREEPOST RTKR-ARHJ-AZLA PO Box 16732 Birmingham B2 2GF



Should you have views that you wish to make us aware of but do not wish to complete the full questionnaire you may either complete a section or send your views to us by email or post.

Any questions about this consultation?

If you have any questions about this consultation please contact us by email:

earlyyears@birmingham.gov.uk