

# Early Years Health and Wellbeing Questionnaire



**19 June - 17 August 2017**

Have your say...on our proposals for a new service model that will bring these services together, for you, in your local area.



A great city to grow up in



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## About your current service use

The questions within this section are for us to find out more about you and your current use of services within Birmingham.

1. **Of the descriptions below, which best describes you** (tick all that apply):

- A member of the general public
  - Parent, or guardian, of a child aged 0-5
  - Children's Centre staff
  - Friend or relative of a user
  - Local ward councillor/MP
  - Staff member / school governor at a Birmingham school
  - Representative of a partner organisation (please specify below)
  - Prefer not to say
  - Other (please specify below)
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2. **What is your postcode or which area do you live in (optional)?**

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3. **How old is your youngest child?**

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4. **Would you describe your child as having health or development needs that would require additional support?**

- Yes
- No
- Don't know
- Prefer not to say

5. **If you are a parent, or guardian, of a child aged 0-5 years old have you used Early Years Services?**

- Yes
- No (go to question 11)
- Don't know

6. **If yes above, please tell us about the services you and your family have used in the last 12 months** (tick all that apply)

- Activity groups
  - Well-baby Clinics
  - Stay and Play Sessions
  - Parenting Support
  - Advice and Guidance
  - GP practice
  - Other (please specify below)
-

7. **Of all the services and activities offered, which are the most important to you and your family?**

- Activity groups
  - Well-baby Clinics
  - Stay and Play Sessions
  - Parenting Support
  - Advice and Guidance
  - Other (please specify below)
- 

8. **How do you and your family usually travel to services?** (tick all that apply)

- I don't, the services normally come to my home
  - On foot
  - Bus
  - Train
  - Car
  - Taxi
  - Other (please specify below)
-

**9. Which Children's Centres have you visited in the last 12 months, and which one did you prefer?**

Tick all that apply for visited (V) and one box only for your preferred centre (P)

<b>Children's Centres</b>	V	P	<b>Children's Centres</b>	V	P
Adderley Children's Centre			Kings Norton Camp Lane Children's Centre		
Allens Croft Children's Centre			Kings Norton Children's Centre		
Anderton Park Children's Centre			Kitts Green and Shard End Children's Centre		
Anthony Road Children's Centre			Ladywood Children's Centre		
Balsall Heath Children's Centre			Lakeside Children's Centre		
Barney's Children's Centre			Lillian de Lissa and Belgravia Children's Centre		
Bertram Children's Centre			Lime Tree Children's Centre		
Birchfield Children's Centre			Maypole Children's Centre		
Bloomsbury Children's Centre			Merrishaw Children's Centre		
Bordesley Green East Children's Centre			Muath Children's Centre		
Bordesley Village Children's Centre			New Hall Primary and Children's Centre		
Brearley Children's Centre			Oaklands Park Children's Centre		
Bush Babies Nursery and Children's Centre			Osborne Nursery and Children's Centre		
Castle Vale Children's Centre			Park Road Children's Centre		
Cherry Tree Children's Centre			Pype Hayes Children's Centre		
Chinnbrook Family & Community Project Children's Centre			Reameadow Children's Centre		
Community Lodge Children's Centre (St Benedicts)			Rookery Children's Centre		
Doddington Green Children's Centre			Shenley Fields Children's Centre		
Erdington Hall Children's Centre			Six Ways Children's Centre		
Featherstone Children's Centre			Soho Children's Centre		
Four Dwellings Children's Centre			Sparkbrook Children's Centre		
Four Oaks Children's Centre			Springfield Children's Centre		
Fox Hollies Children's Centre			St Thomas Children's Centre		
Frankley Plus Children's Centre			Story Wood School and Children's Centre		
Garretts Green Children's Centre			Summerfield Children's Centre		
Golden Hillock Children's Centre			Sundridge Children's Centre		
Greet Children's Centre			Tame Valley Children's Centre		
Hall Green Children's Centre (Gospel Oak)			The Deanery CE Primary School and Children's Centre		
Highfield Children's Centre (Dyson Gardens)			Ward End Children's Centre (Sunshine End)		
Holland House Children's Centre			Washwood Heath Children's Centre		
Job Marston Children's Centre			Weoley Castle Children's Centre		
Keystone Children's Centre			Wychall Primary School Children's Centre		

10. What is it that you like about your preferred Children's Centre? (tick all that apply)

- Close to home
  - Close to school / college
  - Close to shops
  - Parking facilities
  - On a convenient bus route
  - The services provided at this Centre
  - I work / volunteer at this Centre
  - Other (please specify below)
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## Proposed new service model

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In this section we will be asking your views on our proposed service model. To help you complete the questions please refer back to sections 7 and 8 from page 5 of the consultation booklet. We will be asking for your views on the services available, locations they are delivered from and the opening hours.

**11. To what extent do you agree, or disagree, that the services described in section 7 will meet your needs?**

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know

**12. Of the range of services detailed in section 7 please tick the services that you feel you would access**

- Health Visitors
- Well-baby Clinics
- Information, advice and guidance
- Breastfeeding Support
- Stay and play
- Access to training and employment support
- Parenting support groups and sessions
- Targeted support for families that need it
- Support to access Early Education Entitlement and Childcare

**13. To what extent do you agree, or disagree, with the proposed service delivery locations, across the city, being open between 9am and 5pm?**

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know

**14. To what extent do you agree, or disagree, that the proposed longer opening hours between 5pm and 8pm would improve your access to services across the city?**

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know

**15. To what extent do you agree, or disagree, that the proposed weekend opening on either a Saturday or Sunday would improve your access to services across the city?**

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know



16. There will be additional methods of providing you with easy access advice and information in the future, would you utilise any of the following?

Baby Check App

- Yes
- No
- Don't know

Phone line

- Yes
- No
- Don't know

Website

- Yes
- No
- Don't know

Other (please specify below)

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## Proposed Service Model by District

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We are proposing that services are delivered across the 10 districts within the city, because we know that there are differences between the needs of children and families that live in different parts of the city. You will be able to access the services in any of the districts in locations that are convenient for you.

The questions within this section are broken down by district; you can answer the questions on any district(s) that are relevant for you. Please refer to the information and maps in section 8 from page 8 of the consultation booklet.

### 17. Which of the district proposals would you like to comment on?

- Edgbaston
- Erdington
- Hall Green
- Hodge Hill
- Ladywood
- Northfield
- Perry Barr
- Selly Oak
- Sutton Coldfield
- Yardley
- All

### 18. To what extent do you agree, or disagree, with the proposed service delivery locations, in your district, within the proposal?

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know

**19. To what extent do you agree, or disagree, that the proposed delivery locations will enable you to access the services you require in your district?**

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree
- Don't know

**20. If you disagree with the above, please specify your reasons?**

- Too far for me to travel
- Not accessible via public transport
- Other (please specify below)

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**21. Are there any additional venues that you think we could use for Children's Community Health and Wellbeing Services in addition to those proposed?**

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**22. Do you have any other comments or suggestions you would like to make?**

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## About You

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Finally, we would like you to tell us something about you. You do not have to tell us but if you do it will help us to better plan these services to meet your needs.

### Data Protection Act 1998

The personal information on this form will be kept safe and is protected by law. You can read more information about data protection on our website:

<http://www.birmingham.gov.uk/privacy>

### 23. Age: Which age group applies to you?

- Under 15
- 16-19
- 20-24
- 25-29
- 30-34
- 35-39
- 40-44
- 45-49
- 50-54
- 55-59
- 60-64
- 65-69
- 70-74
- 75-79
- 80 or over
- Prefer not to say

**24. Gender: What is your sex/gender?**

- Male
- Female
- Prefer not to say

**25. Disability: Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more?**

- Yes
- No
- Prefer not to say

**26. Sexual Orientation: What is your sexual orientation?**

- Heterosexual or Straight
  - Gay or Lesbian
  - Bisexual
  - Other (please specify below)
- 

- Prefer not to say

**27. Religion: What is your religion or belief?**

- No religion
  - Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
  - Buddhist
  - Hindu
  - Jewish
  - Muslim
  - Sikh
  - Any other religion (please specify below)
- 

- Prefer not to say

**28. Ethnicity: What is your ethnic group**

Asian or Asian British

- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background

Black or Black British

- African
- Caribbean
- Any other black background

Dual Heritage

- White and Black Caribbean
- White and Black African
- White and Asian
- Any other Dual heritage background

White

- English / Welsh / Scottish / Northern Irish / British
- Irish
- Gypsy or Irish Traveller
- Any other White background

Other ethnic group

- Arab
  - Any other ethnic group (please specify below)
- 

- Prefer not to say

**Thank you for completing this questionnaire.**

### How long does this consultation last?

This consultation starts on 19 June 2017 and ends on 17 August 2017.

### How do I take part?

You can complete the questionnaire online or complete a printed questionnaire and return it by the deadline.

- **Completing using a computer/tablet/mobile phone**

You can complete an online questionnaire on the Be Heard website

Visit: <https://www.birminghambeheard.org.uk/people-1/eyconsultation>

- **Completing a printed questionnaire**

You can pick up a printed copy of the questionnaire from any one of Birmingham's Children's Centres or request a copy to be sent to you by emailing

[earlyyears@birmingham.gov.uk](mailto:earlyyears@birmingham.gov.uk)

- **Returning your completed printed questionnaire**

Please complete the questionnaire by 17 August and return it, freepost, to the address below:

**Birmingham City Council**  
**FREEPOST RTKR-ARHJ-AZLA**  
**PO Box 16732**  
**Birmingham**  
**B2 2GF**

Should you have views that you wish to make us aware of but do not wish to complete the full questionnaire you may either complete a section or send your views to us by email or post.

### Any questions about this consultation?

If you have any questions about this consultation please contact us.

Email: [earlyyears@birmingham.gov.uk](mailto:earlyyears@birmingham.gov.uk)

Phone: 0121 303 4255



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