

Weoley Ward Housing Liaison Board

Minutes

Wednesday 18 January 2017

7.00pm – 8.30pm

Allens Cross Community Centre

Residents	Joy Brown Mr Brown Valerie Chapman Pauline Foster Bridget O'Brien, Vice Caroline Howes, Chair Eddie Freeman Jayne Freeman Peter Hodgkinson	
Councillors/ Others Attending	Councillor Osborne	
Bcc Officers	<ul style="list-style-type: none">• Lynne Bridgman, Place Manager• Nadeen Justice – Tenant Participation Officer	
Apologies	Margaret Holder Betty Vaughan Victoria Young – Fortem Cllr Julie Johnson Cllr Steve Booton	
No	Item	Action
1.	Welcome, introductions and apologies	
1.3	Caroline welcomed all to the meeting. This was followed by introductions; apologies were received as above.	

No 2	Matters Arising from Previous minutes 16 November 2016	
2	3.9 Councillor Booton gave an example of a resident who waited 3 months for a Boiler to be inspected and was given the wrong certificate (Victoria had agreed to investigate)	Victoria
2.1	Nadeen reported that she had engaged with the performance team who acted immediately to address this issue with Fortem; this was then reported back to Councillor Wooton	
2.2	3.12 Threatening letter being sent to tenants (Victoria to action)	Victoria
2.3	Caroline to contact Victoria regarding outstanding actions from previous meetings and to query representation for future meetings; this was a commitment that she made to the group	Caroline
2.4	Lynne explained that the director of housing is encouraging fly tipping cleared; fly tipping is now picked up if it cannot be proven who has fly tipped; streetscene is also engaged to support clearing tipping on council land	
2.4	Minutes were then agreed as accurate record	
3	Item Local updates - Lynne	
3.1	Lynne explained that the latest performance report was not yet available	
3.2	Budgets – pay to stay; government has back tracked on previous ruling on this	
3.3	Universal Credit – Mr Brown queried whether this was still going ahead	
3.4	Lynne explained that this has not yet gone live	
3.5	Mr Brown asked for a breakdown on arrears	
No	Fortem - Victoria Young	Action

4	Apologies received	
No 5	CHLB Update - Bridget	Action
5.1	Bridget explained that the next CHLB meeting will take place on 19 January. The meeting before, took place in November 2016. It was a brief meeting followed by the Christmas tea. Bridget then informed the group that she has in the meantime attended a Welfare Reform Meeting and Budget Consultation with other Chairs, hosted by Rob James.	
6	Item – HLB Community Project Ideas	
6.1	Nadeen reported on the group's allocation = £20,516.82; current spend and projects waiting to start on site / quotes. The remaining budget to date is £8,316.82 which was agreed to be spent on block signage for the Middlepark Estate	
No 7	Estate Assessments / Estate Walkabout	Action
7.1	Nadeen informed the group that a series of walkabouts have been carried out by Jayne Freeman, of which she was very grateful, particularly, as Eddie (Jayne's Husband) has had a recent bereavement. These walkabouts were crucial to the group achieving their kitemark; she added that walkabouts should be accompanied by 2 hlb members.	
7.2	<p>Jayne updated the group on the areas covered and the action she took as a result:</p> <ul style="list-style-type: none"> • 21 November 2016 – Roads covered: (Eldale Crescent/Colworth Rd/Little Meadow Croft/Barnsdale Crescent/ Huton Crescent. Housing issues were raised with Housing and fly tipping Issues were raised with Lifford • 22 November 2016 – Roads covered: Frankley Beeches Rd/ Inverness Rd/Kelby Rd/Tinkers Farm rd/Bidford rd/Cheverton Rd/ St Helliars Rd/Shenley Fields. Issues raised with local team/Fly tipping raised with Lifford • 29 November 2016 – Hoggs Lane/Dunsdale Rd/Merrits 	

	<p>Brook shops/Merrits Brook Junction Holloway/Allens Farm Rd.</p> <p>Issues raised with relevant Team relating to fly tipping, untidy gardens/parking on grass verge/black bags/wheelie bins out on public highway</p> <ul style="list-style-type: none"> • 2 December 2016 – Norrington Rd/Norrington Grove & Masonleys Rd No issues 	
7.3	The group congratulated Jayne for her action on getting these carried out.	
7.4	Bridget queried whether these walkabouts were uploaded to be recorded by the performance team	
7.5	Nadeen explained that on receipt of the walkabout logs, these were sent to the customer service in the hub to be recorded	
7.6	Mr Brown raised concern about parking against the bike lane at the royal Orthopedic hospital	
7.7	Eddie reported that he has spoken to Glenn Smith about this issue	
7.8	Mark Airey and John Burke were congratulated for their efficiency	
7.9	Jayne requested an enforcement officer to attend next meeting	
7.10	Nadeen to invite Glenn	
No	AOB	Action
8.1	Kitemark , Nadeen explained that the Kitemark is to demonstrate that the group is fit for purpose. There were concerns for the outstanding walkabouts. Jayne has now completed 4 walkabouts	
8.2	Mr Brown raised concerns for outstanding query raised with Severn Trent with blockage and overflow with the brook	
8.3	Lynne explained that this was an environmental issue and suggested that Mr Brown contacted Clive Whitmore or the environmental agency	Lynne
8.5	Lynne agreed to action	Lynne

<p>8.6</p> <p>8.7</p> <p>8.8</p> <p>8.9</p>	<p>Jayne updated on the Christmas Party ie she offered 2 dates:</p> <ul style="list-style-type: none"> • Tuesday 7th February or • Tuesday 21st @ the Black Horse; • all agreed to Tuesday 7 February; • the group agreed to liaise with Jayne for the arrangements <p>Eddie asked for a letter drop about @ Merritts regarding the grass verge and disruption to the mud.</p> <p>Caroline circulated large AGM posters for each member to display and small flyers for local shops or residents</p> <p>Next Meeting : Will be an AGM</p> <p>AGM - Wednesday 15 March 2017</p> <ul style="list-style-type: none"> • 7.00 – 8.30 • Allens Cross Community Centre, Tinkers Farm Rd 	<p>Jayne</p>
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