

Annual Parking Review 2015 to 2016



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FOREWORD



Councillor Stewart Stacey
Cabinet Member for Transport and Roads



It gives me great pleasure to introduce Birmingham City Council's Annual Parking Report for 2015 to 2016. This is our sixth annual report, providing information on how we have operated our Parking Services over the last financial year and some details of what we hope to achieve over the next year.

As with most Local Authorities throughout the country, Birmingham City Council has had to deal with a significant reduction in spending and will continue to have to face this issue in years to come. In these very challenging times, we have to consider how we deliver all Council services, but it remains imperative that we are able to keep the City moving and continue to provide appropriate parking facilities for our citizens, business and visitors.

We have begun to review the role of parking and our parking policies to ensure they provide the framework to support the city's inclusive economic growth agenda and our ambition to be an enterprising, innovative and green city. Our Future Council programme is delivering the roll-out of controlled parking schemes across the city centre, to better manage our network and make it safer for those travelling by foot, on a bike, by public transport, or in a car. We continue to embrace new models of car use, for example car clubs, which reduce the need for private ownership, but provide the opportunities to use cars for the trips which may not be easy to make by other modes. We are also fully committed to addressing our carbon and air quality challenges, as we invest in our electric vehicle infrastructure.

Parking is an important aspect of our transport network and strategic planning system. It facilitates access and connectivity, supporting economic growth and our modern lifestyles. Birmingham's population is projected to grow by an additional 150,000 people by 2031, which means that new homes and jobs will be required, as well as, the creation of quality environments, in order for residents, workers, businesses and visitors to thrive. Car parking and the way it is managed can have negative impacts for local residents, for their quality of life and the viability of local businesses. Effective parking management supports the sustainable growth of the City and ensures a better quality of life for all our citizens.

Last year's Annual Report touched on the development of an on-line facility for our customers to apply for and purchase our various parking permits and season tickets. I am happy to report that this system is now operating, providing significant benefits to our customers by reducing the time it takes for them to receive their permits. The Council has also introduced a completely new web system at www.birmingham.gov.uk transforming the way customers can view and access our services, including parking.

Councillor Stewart Stacey
Cabinet Member for Transport and Roads

1. OVERVIEW

Birmingham City Council seeks to tackle a wide range of difficult parking-related challenges which are experienced across the city. These challenges are compounded by the fact that Birmingham is a diverse city undergoing large amounts of change. It is the regional centre of the West Midlands and this is reflected in the policies within the Regional Transport Strategy.

Over the last two decades the City's population has been stable (increasing slightly from 1,004,500 (1991 Census) to 1,073,045 (2011 census). The City's average household size (2.56 people/household) is above the national average (2.36 people/household), according to the 2011 Census. There were around 410,700 households in 2011, an increase of 5% since 2001.

The density of population varies across Birmingham with the most densely populated areas within the inner city areas formed by complex networks of Victorian streets.

POLICY OBJECTIVES

The provision and enforcement of parking controls play a key role in supporting Birmingham's transport objectives by;

- managing the traffic network to ensure expeditious movement of traffic, (including pedestrians and cyclists), as required under our Network Management Duty as part of the Traffic Management Act 2004
- contributing towards encouraging more sustainable modes of travel
- improving road safety
- improving the local environment and supporting the vitality of the City Centre and local centres
- supporting the quality and accessibility of public transport and taxis
- meeting the needs of people with disabilities, some of whom will be unable to use public transport and depend on the use of a car, including the provision of disabled bays in convenient areas for blue badge holders
- providing areas for effective loading and unloading for businesses and supporting the efficient movement of goods
- supporting the development of alternative forms of car ownership such as car clubs
- managing and reconciling the competing demands for parking space

The availability of car parking has a significant impact on the Council's transport objectives. The provision of parking is a key factor in influencing peoples' choice of travel mode to a destination and can support and influence the use of more sustainable travel choices.

As such, the management of available parking can play a vital role in helping the City to deliver the reductions in carbon emissions which it is committed to and also reducing congestion. However the availability of parking also has an important role in contributing to the success of the local economy and parking management needs to reflect this.

2. CAR PARKS - OFF STREET PARKING

CITY CENTRE CAR PARKS

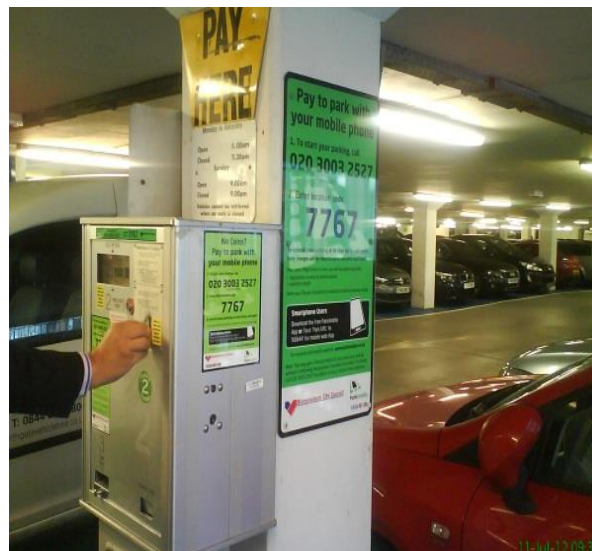
Whilst Birmingham City Council may no longer control the majority of city centre car parks, we still operate 7 multi-stories and 6 surface level sites.

Most of our car parks operate a pay and display system and cashless parking is also available at these sites

Most of our City Centre car parks have achieved the Safe Park Mark award for another 12 months. We first joined the scheme back in 2012 and we have worked hard to keep our car parks safe and attractive for our customers. Auto-crime levels on our car parks have continued to be extremely low in the last year.

Parking for Blue Badge holders remains free throughout all our car parks with electric charging bays also available at some of our city centre sites.

The development of the Eastside area of the city has seen a significant increase in the usage of our Millennium Point Car Park with Birmingham City University moving several of its faculties to the area and more recently, the commencement of construction of the new state of the art Birmingham Conservatoire.



COACH AND LORRY PARK

Our coach and lorry park is strategically located within 2 miles of junction 6 & 7 of the M6 motorway allowing easy access to the West Midlands motorway network. The lorry park has spaces for 32 lorries or coaches (15 x 18.5 metre bays and 17 x 14 metre bays). Entry/egress is CCTV controlled and there are WC, shower and kitchen facilities on-site.

A short stay tariff of £5 for 4 hours was introduced in 2015 in response to feedback from freight organisations. This tariff has proved to be popular with many coach and haulage drivers resulting in increased usage in the last 12 months. We receive regular positive feedback from drivers who use the facility.



SUBURBAN CAR PARKS

We continue to provide off-street parking facilities in many of our suburbs, supporting the economies of our local town centres.

Again, parking for Blue Badge Holders is free at all our local sites. In order to cover operational costs, we have recently introduced pay and display parking at some previously free sites and we have also extended the operational days at our local car parks so they are now fee paying every day rather than 6 days each week. Charges for short stay parking are set at a level which addresses our transport policy objectives but also is not detrimental to the attractiveness of parking for local retailers and other businesses.

3. ON-STREET PARKING

There are currently a total of 2,825 pay and display spaces within the Controlled Parking Zone which are included in the following different parking zones:-

- Inner Zone
- Outer Zone
- Gun Quarter Zone
- Jewellery Quarter Zone

Payment can be made by purchasing a ticket from the pay and display machines or alternatively by paying by mobile phone when using any of the on-street pay and display bays within Birmingham city centre. Charges and operational hours vary according to zones and parking is free for Blue Badge holders.



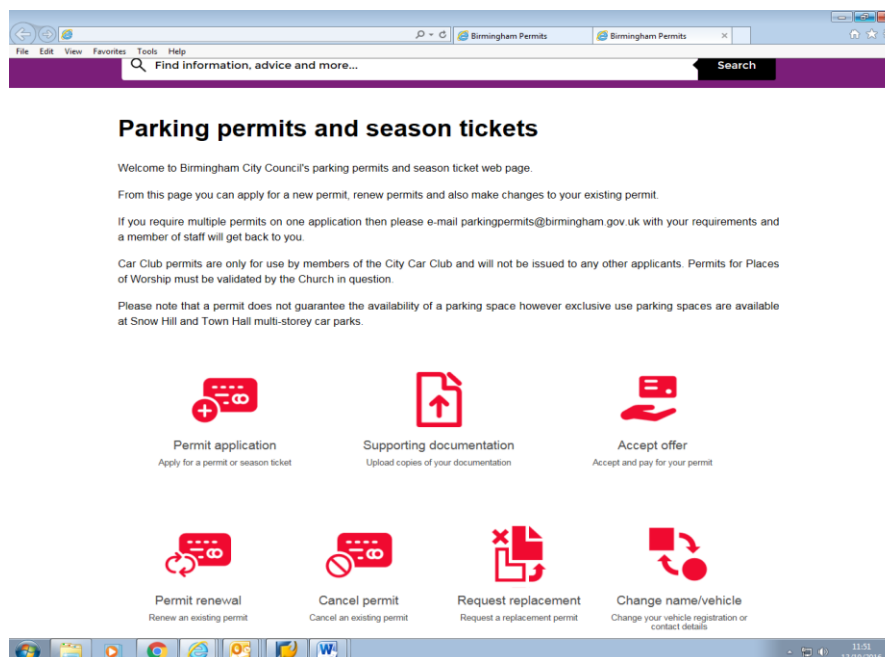
SEASON TICKETS/PERMITS AND RESIDENTS PARKING

A new on-line method has been introduced of applying for and renewing different types of season tickets and parking permits. Customers now experience a much faster turnaround in the processing of their permits.

This new system allows customers to:-

- Complete their application/renewal.
- Provide supporting documentation.
- Make changes, such as vehicle registration and name changes.
- Pay for their permit.
- Receive e-mail updates at each step of the process.

The introduction of this new system coincides with an overhaul of the Birmingham City Council website which has a fresh new look. The pages have been simplified and provide engaging content and improved customer journeys throughout the site.

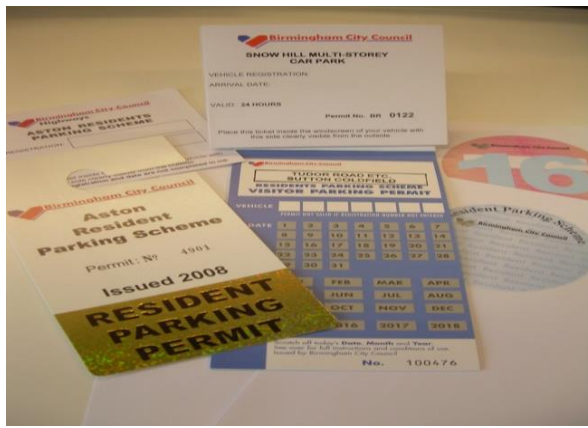


RESIDENTS PARKING

There are now 15 residential parking schemes in the suburbs of Birmingham with demand for new schemes increasing each year:-

1. Aston
2. Attwood Green
3. Boswell Road, Sutton Coldfield
4. Chamberlain Gardens, Ladywood
5. Jewellery Quarter
6. King Edwards Road, Moseley
7. City Centre – Inner and Outer zones
8. Dale Road, Selly Oak
9. Harrisons Road, Edgbaston
10. Humphrey Middlemore Drive, Edgbaston
11. Maas Rd, Rochester Rd, and Chatham Road, Northfield
12. Roman Road, Harborne
13. Station Road, Kings Norton
14. Tudor Road, Sutton Coldfield
15. Woodleigh Avenue, Harborne

Resident parking schemes are normally implemented where a parking problem is specific to only a few roads. Residents are able to apply for a permit that enables them to park near their home but does not offer a dedicated parking space.



PARKING BAY SUSPENSIONS

In 2015 to 2016 we received over 500 parking bay suspension requests. These ranged from single bay suspensions to large scale events covering several streets as a result of work on major City Centre developments.

We work closely with our contractor, NSL, to ensure that these suspensions are well advertised in advance and to try and accommodate the needs of the requestor whilst balancing our traffic management requirements.



4. CIVIL PARKING ENFORCEMENT

The Traffic Management Act 2004 (TMA) imposes a duty on the City Council to manage the parking restrictions in place to reduce congestion and increase traffic flow throughout the city. The TMA also allows Local Authorities to take responsibility for the enforcement of parking restrictions by issuing Penalty Charge Notices.

On 1st April 2008 Birmingham City Council started working with NSL to provide parking enforcement on behalf of Birmingham City Council. NSL was also subsequently awarded a 5-year contract in 2015 to carry out the parking enforcement duties in Birmingham.

NSL, with their team of Civil Enforcement Officers (CEOs) ensure that the parking restrictions throughout Birmingham are enforced as well as delivering additional benefits under the Birmingham Business Charter for Social Responsibility.

This is a huge task given the size of Birmingham and the density of streets on which there are parking restrictions. However, with the experience already gained the continual review of CEO deployment and regular progress meetings with the Council, it has been possible to provide an effective enforcement function which is essential to encouraging sensible and safe parking.

PENALTY CHARGE NOTICES

Penalty Charge Notices (PCNs) are issued by CEOs to vehicles that have contravened a parking regulation. The PCN is usually affixed to the windscreen of the vehicle or the CEO can also issue the PCN directly to the person they believe to be the driver/owner of the vehicle. Alternatively, a PCN can be issued by post if the CEO has been unable to issue it directly to the vehicle or hand it to the driver.

A mobile CCTV vehicle is also used in the following situations to assist in upholding the parking restrictions to improve safety for road users and pedestrians:-

- In a bus lane
- Parked in a bus stop clearway or bus stand clearway
- Parked in a keep clear zig-zag area outside schools
- Parked on a red route

The relevant legislation allows the issue of two price bands of Penalty Charge Notice. Birmingham City Council issue:-

- a £70.00 Notice for more serious parking contraventions (e.g. parked on double yellow lines). Payment is reduced to £35 if paid within 14 days
- £50.00 Notice for less serious contraventions (e.g. parked with an expired pay and display ticket). Payment is reduced to £25 if paid within 14 days

The reduced payment shown above is to be paid within 21 days when the Penalty Charge Notice has been sent by post.

CIVIL ENFORCEMENT OFFICER - DEPLOYMENT

Civil Enforcement Officers are deployed across the city on foot, in cars, on mopeds and bicycles enabling a far more responsive service.



CEOs can be deployed from 06:00 hours to 23:00 hours, seven days a week, 364 days a year. There is often additional work throughout the night to deal with major events and to reduce disruption across the City. During 2015 to 2016, the average number of CEOs employed at any one time in Birmingham was 85.

Whilst their enforcement duties are essential, they also provide a number of other functions to the Council by reporting abandoned vehicles, environmental issues such as graffiti, litter and illegal dumping, illegal footway crossings, non-approved parking suspensions and defects such as signage, lines and restrictions in car parks and on the streets.

CIVIL ENFORCEMENT OFFICER - TRAINING

All CEOs are trained in accordance with the required regulations and undertake a training course before being required to pass a written exam. During this period of professional development they also undergo conflict management training through a certified City & Guilds qualification.

Further follow-up training then takes place over the next four weeks through coaching and mentoring provided by experienced CEOs, NSL managers and their Learning and Development team. CEOs then have a three-month probationary period with regular reviews and additional training if required.

VEHICLE REMOVAL AND RELOCATION

Enforcing Authorities have the power to remove vehicles. However these powers should only be used in a limited range of circumstances such as where the same vehicle repeatedly offends and PCNs remain unpaid, where the vehicle is causing a hazard or where the vehicle is deemed to be abandoned or a risk to public safety.

During 2015 to 2016 we have been working to review our approach to removing vehicles parked in contravention. As a result of that review we continue to remove vehicles for contravention reasons but only when deemed absolutely necessary. For example where efforts are taken to locate the driver and get the vehicle moved on before a removal is considered. This new process has dramatically reduced the number of Penalty Charge Notice related removals.

CUSTOMER COMMENT CARDS

CEOs regularly assist members of the public with problems and concerns that are not directly related to their role, many receiving thanks and praise for their efforts.

This added value to the customer unfortunately often goes unnoticed. The introduction of “Customer Comment” cards gives the option for the member of the public to provide feedback regarding the good service they may have received.

Some examples of the feedback that has been received are shown below:-

Feedback subject: Traffic warden

Feedback details: The above traffic warden was very helpful and supportive today between 5:00-5:30 pm when a man suddenly fell and became unconscious and had a seizure. He was helping me to keep this man comfortable and call the ambulance he stayed with him until the paramedics arrived. I really admire the kindness and the support of this warden.

Feedback subject: Good to see the traffic wardens

Feedback details: Good to see the traffic wardens (sorry, civil enforcement officers) out in force on Hagley Road this evening; the CEO patrols are clearly effective so please keep them coming...

Feedback subject: Abandoned Van

Feedback details: I would like to say a Big Thank You again for the removal of Van. Keep up the good work.

Feedback subject: Parking Attendant

Feedback details: I would like to thank a parking attendant that helped me after I fell and hurt myself. I think I thanked him at the time but feel he should get some more recognition from yourselves for his care and attention.



5. **CASHLESS PARKING**

Birmingham first introduced cashless parking via mobile phone back in July 2006. It has proved to be an extremely popular facility and we have seen a year on year rise in the number of users.

Like many local authorities, Birmingham has removed a significant number of on-street ticket machines and in our Inner Zone parking area, the number of machines was reduced by almost half, from 85 to 43 machines. There is, however, still at least 1 ticket machine located in each street to allow customers the choice if they prefer to pay by cash. Further reductions in machine numbers will follow in future years as more and more customers use the pay by phone method.

Month	Revenue £	No. of Transactions
April 2015	£ 229,953.70	46,762
May 2015	£ 225,908.60	47,233
June 2015	£ 251,861.20	51,941
July 2015	£ 258,084.20	52,151
August 2015	£ 217,969.80	44,339
September 2015	£ 270,047.10	54,614
October 2015	£ 291,976.50	58,815
November 2015	£ 283,055.40	57,932
December 2015	£ 257,170.60	53,300
January 2016	£ 267,895.30	55,537
February 2016	£ 276,355.20	59,985
March 2016	£ 296,052.10	62,858
	£ 3,126,329.70	645,467

The Pay by Phone service continues to grow in popularity. There were over 16,000 additional transactions (34% increase) made in March 2016 when compared to April 2015.

Customers have indicated that they like using the pay by phone service as it provides the following benefits:-

- Makes the task of parking much easier
- No need to guess how long you will stay
- Reduces the risk of a Penalty Charge Notice
- No more hunting for change or finding a pay and display machine
- Can view your parking history on the web site
- SMS reminders are available to keep on top of your parking
- Business package available for corporate users – to set up multiple users and phone numbers within one account

6. ABANDONED VEHICLES

We undertake the removal of abandoned vehicles in accordance with the provisions of:-

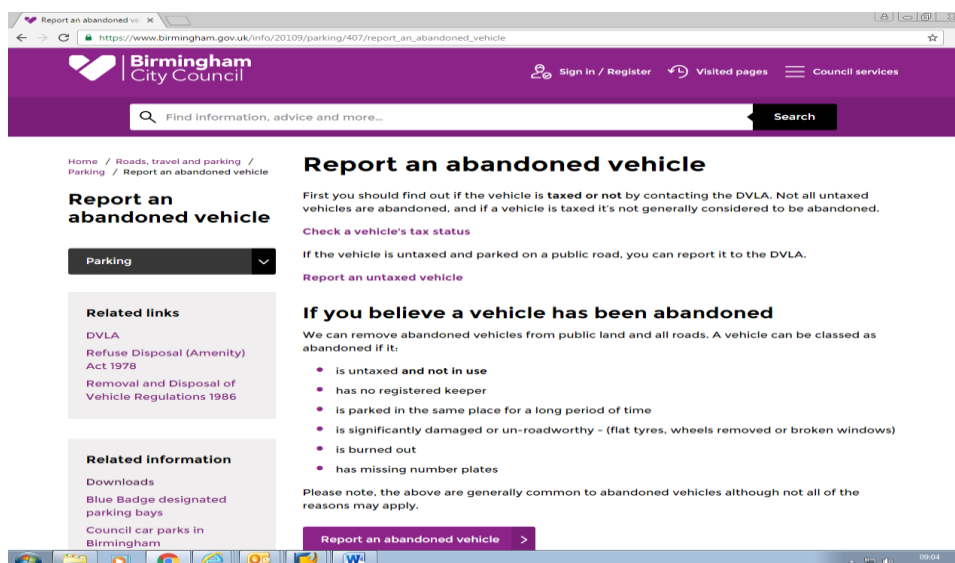
- Refuse Disposal (Amenity) Act 1978 (as amended)
- Road Traffic Regulations Act 1984 (as amended)
- Removal and Disposal of Vehicles Regulations 1986 (as amended)
- Removal, Storage and Disposal of Vehicles (Prescribed Sums and Charges) Regulations 2008
- Clean Neighbourhoods and Environment Act 2005

CEOs in the abandoned vehicle team are trained to identify abandoned vehicles, indicators would include:-

- No tax/invalid tax
- No keeper on the DVLA database
- Stationary for a significant amount of time
- Significantly damaged, run down or un-roadworthy with flat tyres, wheels removed or broken windows and may contain waste material
- Burned out
- Number plates missing
- Unlocked doors/boot/bonnet
-



Vehicles can also be reported via our website where we now have an abandoned vehicle link making it easier for members of the public to make reports.



7. EVENTS AND FILM BIRMINGHAM

BIRMINGHAM GREAT RUN



The number of events held within the city centre increases each year with each one requiring unique planning for parking bay suspensions, car parking and enforcement.

The Morrison's marathon, organised by the Great Run Company is held twice yearly through the streets of the city. This event requires large numbers of bay suspensions and extra enforcement as well as pre-event negotiation and communication with Birmingham businesses and residents.

CHRISTMAS MARKET

The Frankfurt Christmas Market came to Birmingham in November, as it has done every year since 2000. Over 3 million people visited the Market, vastly increasing the traffic and pedestrian flow at an already busy time of year. This involved additional enforcement activity and parking bay suspensions as well as accommodating a large number of lorries and coaches.



SUPER SEPTEMBER AND RUGBY WORLD CUP

In 2015 Birmingham also accommodated "Super September" a weekend that saw the opening of Grand Central, the opening of John Lewis in the city centre and also the Rugby World Cup held at Villa Park with a fan zone in the city centre.



FILM BIRMINGHAM

Parking Services work closely with our colleagues in Film Birmingham (Birmingham City Council's Film Office) whose task it is to co-ordinate requests from the filming industry in the city centre.

In 2015 to 2016, Film Birmingham worked with several high-profile Hollywood film productions. But by far the biggest production was 'Ready Player One' a Warner Bros feature film, directed by Steven Spielberg. Film Birmingham worked closely with the production team to transform several city centre streets into a Columbus, Ohio. The 400-strong production crew brought with it over 70 trucks and technical vehicles.



The nature and scale of the scenes being shot required road closures, removal of street furniture, replacement of traffic signs with American traffic signs and suspending parking bays. The production also took over several car parks to house the production units and to provide alternative parking for displaced residents who were unable to access their usual parking areas.

Over 32 days, the production used over 4,700 parking spaces, across 10 streets and 4 car parks. NSL were used to implement the parking bay suspension requests and to relocate vehicles that had been left in suspended areas.

8. FUTURE INITIATIVES

CITY CENTRE PARKING STUDY

A study of parking in the city centre has been commissioned with a view to understanding the existing parking characteristics of the area. This will then help make recommendations for policy change supporting the long term viability of a sustainable transport system.

PAY BY PHONE TENDER

A new tender for the provision of cashless parking will be awarded in 2016/17

ROLL OUT OF PAY BY PHONE TO SUBURBAN CAR PARKS

Following the award of the pay by phone tender, the service will be rolled out to the suburban car park sites to offer an alternative method of parking payment at these car parks.

DISABLED PARKING ACCREDITATION

Evaluate the suitability of Birmingham City Councils multi-storey and surface level car park stock for the recently introduced Disabled Parking Accreditation

SCHOOL PARKING ENFORCEMENT

Inconsiderate or illegal parking is a problem many schools have to face on a daily basis. This not only causes road safety issues, including danger to children crossing the roads but also undermines the school's efforts to be a good neighbour.

The parking enforcement team have started to work more closely with the Council's Transportation Behaviour Change Team who will contact the school directly to provide information about the new School Keep Clear campaign which involves education aimed at drivers, parents and children. This campaign asks drivers to park further away from the school and encourages healthier and more sustainable options such as walking, cycling or using public transport. The educational phase of the campaign will then be followed by enforcement and this joint working will be the subject of further focus next year.

9. **FINANCIAL AND STATISTICAL INFORMATION**

PARKING SERVICES ANNUAL ACCOUNTS 2015 to 2016

	Expenditure	Income	Net
	£	£	£
On-Street Parking			
In-house staff	70,736		70,736
Equipment maintenance, renewal, Supplies & Services	233,153		233,153
Pay & Display Machines		(4,353,044)	(4,353,044)
Residents & Visitor Permits		(85,732)	(85,732)
Business Permits (V220)		(116,567)	(116,567)
Other non-PCN income		(701,146)	(701,146)
Total	303,889	(5,256,489)	(4,952,600)
Enforcement (From On & Off Street)			
In-house staff	812,193		812,193
Contractors	2,484,051		2,484,051
Equipment maintenance, Supplies & Services	215,700		215,700
Legal Services	232,361		232,361
PCN Income (from On-Street)		(4,123,701)	(4,123,701)
PCN Income (from Off-Street)		(533,297)	(533,297)
Other Income		(18,321)	(18,321)
Vehicle removal income (On-street)	11,340	(10,873)	467
Total	3,755,645	(4,686,192)	(930,547)
Net On-Street Parking & Enforcement for Section 55 Statement	4,059,534	(9,942,681)	(5,883,147)
Off-Street Parking			
Pay & Display Machines		(7,966,631)	(7,966,631)
Season Tickets		(723,737)	(723,737)
Other income (e.g. advertising & Rents)		(420,960)	(420,960)
In-house staff	191,813		191,813
Equipment maintenance/renewal	149,059		149,059
Third Party Payment - Compensation MP MSCP	399,373		399,373
Prudential Borrowing	494,876		494,876
Depreciation	1,663,550		1,663,550
Bank, Giro & pay by phone system charges	174,271		174,271
Security Contracts	740,669		740,669
Premises Costs	3,017,860		3,017,860
Other miscellaneous costs	229,229		229,229
Total Off-Street Parking	7,060,700	(9,111,329)	(2,050,629)
Parking Management			
Other income (e.g. advertising & Rents)		0	0
In-house staff	178,946		178,946
Other miscellaneous costs	8,454		8,454
Total Parking Management	187,400	0	187,400
Total Net Car Parking - 2015/16	11,307,634	(19,054,010)	(7,746,376)

SECTION 55 STATEMENT 2015 to 2016

Section 55 Statement		
Birmingham City Council		
Year : 2015 to 2016	Current Year	Previous Year
		(optional)
ON-STREET	£	£
Income		
Pay & Display/Meters	(4,353,044)	(4,099,039)
Residents & Visitor Permits	(85,732)	(76,522)
Business Permits	(116,567)	(125,249)
Other non-PCN income	(719,467)	(508,562)
PCN income	(4,123,701)	(3,607,699)
Vehicle removal income*	(10,873)	(107,340)
Total Income	(9,409,384)	(8,524,411)
Expenditure		
Contractors	2,484,051	2,558,474
In-house staff	882,929	880,461
Equipment maintenance/renewal	448,853	462,257
Traffic Penalties Tribunal	66,931	31,900
TEC (Northampton)	165,430	163,934
Vehicle removal expenditure*	11,340	164,865
Total Expenditure	4,059,534	4,261,891
(Surplus) / Deficit	(5,349,850)	(4,262,520)
OFF-STREET		
PCN Income	(533,297)	(472,774)
Vehicle removal income*	0	0
Total Income	(533,297)	(472,774)
Expenditure		
Vehicle removal Expenditure*	0	0
Total Expenditure	0	0
(Surplus) / Deficit	(533,297)	(472,774)
TOTAL ON- AND OFF-STREET		
Income	(9,942,681)	(8,997,185)
Expenditure	4,059,534	4,261,891
(Surplus)/ Deficit	(5,883,147)	(4,735,294)
Use of Surplus		
Maintenance of Off-Street Parking Accommodation		3,017,860
Prudential Borrowing for Car Parking upgrade		494,876
Highways Improvements Works		2,370,411
		5,883,147

10. OFF-STREET PARKING INFORMATION

CITY CENTRE CAR PARKS – GENERAL DATA

CAR PARK	Pay and Display	Pay On Foot	Exclusive Use Bays	Blue Badge	Parent and Child	Electric Bays	TOTAL	Motor cycles	CCTV	Safe Park Mark
Dudley Street Underground	53	0	0	2	0	2	57	6		1
Great Charles Street	82	0	0	0	0	0	82	0		
Jewellery Quarter multi-storey	546	0	2	3	0	2	553	0	1	1
Lionel Street (closed to public)	0	0	0	0	0	0	0	0		
Ludgate Hill	205	0	0	0	0	0	205	0		
Markets multi-storey	568	0	0	5	0	2	575	0	1	
Millennium Point multi-storey	0	895	0	50	5	2	952	6	1	1
Navigation Street	44	0	0	0	0	0	44	0		1
Paradise Circus multi-storey	500	0	100	8	0	2	610	0		1
Pershore Street multi-storey	315	0	0	0	0	2	317	0	1	
Snow Hill multi-storey	648	0	195	20	0	0	863	5	1	1
Tennant Street	54	0	0	0	0	0	54	0		1
Town Hall multi-storey	0	372	7	6	0	2	387	0	1	1
TOTALS	3015	1267	304	94	5	14	4699	17	6	8

CITY CENTRE CAR PARKS – INCOME & EXPENDITURE 2015 to 2016

CAR PARK	NET INCOME 2015-2016	EXPENDITURE 2015-2016
	£	£
Dudley Street Underground	111,915	54,313
Great Charles Street	25,964	133,273
Jewellery Quarter multi-storey	124,297	90,445
Lionel Street (closed to public)	78,168	-
Ludgate Hill	338,866	67,301
Markets multi-storey	188,814	183,481
Millennium Point multi-storey	-80,967	911,616
Navigation Street	160,544	21,594
Paradise Circus multi-storey	492,131	327,645
Pershore Street multi-storey	194,069	132,970
Snow Hill multi-storey	1,505,855	481,357
Tennant Street	64,415	16,680
Town Hall multi-storey	937,960	345,191
TOTALS	£4,142,031	£2,765,866

SUBURBAN CAR PARKS - GENERAL DATA

CAR PARK - SUBURB	Pay & Display	Blue Badge	Electric Bays	Free	Totals
Adams Street/Richard Street, Aston	36	0		0	36
Alfred Road, Sparkhill	54	0		0	54
Alum Rock Road, Saltley	24	0		0	24
Alvechurch Road/Redhill Road, West Heath	0	2		21	23
Anchorage Road, Sutton	64	0		0	64
Baker Street, Handsworth	72	2		0	74
Bewdley Avenue, Sparkhill	14	0		0	14
Boulton Road/Soho Road, Handsworth	51	3		0	54
Church Road No.1, Erdington	63	0		0	63
Church Road No.2, Erdington	61	0		0	61
Clifton Road, Balsall Heath	21	0		0	21
Duchess Road multi-storey, Edgbaston	90	3		0	93
Duke Street, Sutton	50	0		0	50
Hart Road, Erdington	164	2		0	166
Herbert Austin, Northfield	46	3		0	49
High Street, Kings Heath	19	2	2	0	23
Highgate Road, Sparkhill	0	0		11	11
Hob Moor Road, Yardley	35	0		0	35
Hockley Flyover, Aston	50	0		0	50
Hunters Road, Lozells	0	0		32	32
Lockwood Road, Northfield	17	2		0	19
Machin Road, Erdington	40	0		0	40
Metchley Lane, Harborne	35	0		0	35
Mill Street, Sutton	22	0		0	22
Moseley Village, Moseley	66	6	2	0	74
Oldfield Road, Balsall Heath	60	0		0	60
Reddicroft Lower, Sutton	46	0		0	46
Reddicroft Upper, Sutton	74	0		0	74
St. Pauls Road, Balsall Heath	10	0		0	10
Silver Street, Kings Heath	109	8			117
South Parade, Sutton	132	0		0	132
Station Street, Sutton	108	0		0	108
Victoria Road multi-storey, Sutton	493	18	2	0	513
Warwick Road, Acocks Green	63	3		0	66
Waverhill Road, Handsworth	32	0		0	32
York Street, Harborne	84	3		0	87
Totals	2305	57	6	64	2432

SUBURBAN CAR PARKS – INCOME & EXPENDITURE 2015 to 2016

CAR PARK NAME/SUBURB	Expenditure 2015/16	Income 2015/16
	£	£
Adams Street, Aston	6,262	12,377
Alfred Road, Sparkhill	1,371	Free Car Park
Alum Rock Road, Saltley	2,194	15,009
Alvechurch Road, West Heath		Free Car Park
Anchorage Road, Sutton	10,661	58,682
Baker Street, Handsworth	10,815	34,745
Bewdley Avenue, Sparkhill		Free Car Park
Boulton Road, Handsworth	6,717	23,033
Church Road No.1, Erdington	20,905	75,124
Church Road No.2, Erdington	6,970	58,780
Clifton Road, Balsall Heath		Free Car Park
Duchess Road, Edgbaston	20,147	14,689
Duke Street, Sutton	8,964	59,576
Hart Road, Erdington	48,046	18,749
Herbert Austin, Northfield	4,925	44,936
High Street, Kings Heath	3,698	21,360
Highgate Road, Sparkhill		Free Car Park
Hob Moor Road, Yardley	4,243	15,671
Hockley Flyover, Aston	5,113	1,078
Hunters Road, Lozells	2,593	Free Car Park
Lockwood Road, Northfield	3,015	26,450
Machin Road, Erdington	5,424	21,678
Metchley Lane, Harborne	4,110	26,567
Mill Street, Sutton	7,337	32,989
Montgomery Street, Sparkhill	8,699	Free Car Park
Moseley Village, Moseley	11,430	45,137
Oldfield Road, Balsall Heath	2,208	Free Car Park
Reddicroft Lower, Sutton	13,687	50,246
Reddicroft Upper, Sutton	32,941	68,158
St. Pauls Road, Balsall Heath		Free Car Park
Silver Street, Kings Heath	31,833	71,492
South Parade, Sutton	32,803	96,711
Station Street, Sutton	7,905	95,995
Victoria Road, Sutton	160,675	155,125
Warwick Road, Acocks Green	33,015	33,282
Waverhill Road, Handsworth	1,281	8,613
York Street, Harborne	17,328	74,451
Totals	£537,315	£1,260,703

11.ON-STREET PARKING INFORMATION

CITY CENTRE INNER ZONE – GENERAL DATA

STREET NAME –Inner Zone	SPACES
Barwick Street	28
Bath Passage	7
Bennetts Hill	13
Bridge Street	14
Brunel Street	20
Church Street	54
Colmore Row	18
Cornwall Street	68
Corporation Street	34
Edmund Street	71
Hinckley Street	4
Holiday Street	36
Hurst Street	16
Ladywell Walk	6
Livery Street	43
Margaret Street	10
Newhall Street	37
New Market Street	11
Station Street	8
Steelhouse Lane	25
Printing House Street	15
Swallow Street	15
Thorp Street	12
Waterloo Street	46
Weaman Street	41
Whittall Street	45
TOTAL	669

OUTER ZONE – GENERAL DATA

Allison Street	8
Aston Street	24
Bath Row	42
Berkeley Street	37
Bishopsgate Street	13
Blucher Street	20
Bordesley Street	31
Bow Street	9
Bromsgrove Street	24
Brownsea Drive	4
Clement Street	9
Commercial Street	10
Coventry Street	11
Edward Street	24
Ellis Street	18
Ernest Street	3
Essex Street	4
Exeter Street	2
Fazeley Street	5
Fleet Street	36
Gas Street	29
Gooch Street North	5
Gough Street	24
Granville Street	29
Helena Street	11
Holliday Street	29
Holloway Head	44
Hurst Street	6
Irving Street	40
Kent Street	24
Kingston Row	3
Lower Essex Street	29
Ludgate Hill	14
Marshall Street	5
New Bartholomew Street	27
Pershore Street	7
Ridley Street	11
St Martins Street	20
Scotland Street	8
Sheepcote Street	27
Summer Row	19
Tennant Street	79
Upper Gough Street	29
Washington Street	14
William Street	12
Wrentham Street	33
Windmill Street	5
TOTAL	917

GUN QUARTER ZONE – GENERAL DATA

STREET NAME – Gun Quarter Zone	SPACES
Bagot Street	31
Bath Street	14
Bond Street	10
Buckingham Street	48
Cliveland Street	13
Hampton Street	40
Hanley Street	18
Henrietta Street	19
Hospital Street	27
Howard Street	22
Legge Street	4
Lench Street	4
Little Shadwell Street	8
Loveday Street	4
Lower Loveday Street	14
Moland Street	15
Mott Street	39
Price Street	12
Princip Street	13
Shadwell Street	16
Staniforth Street	19
Summer Lane	18
Vesey Street	14
William Booth Lane	8
William Street North	24
TOTAL	454

JEWELLERY QUARTER ZONE – GENERAL DATA

STREET NAME – Jewellery Quarter	SPACES
Albion Street	17
Augusta Street	16
Branston Street	32
Caroline Street	36
Charlotte Street	31
Fleet Street	26
Frederick St	17
George Street	15
Graham Street	8
Hall Street	14
Hockley Street	10
Hylton Street	37
Legge Lane	9
Lionel Street	60
Ludgate Hill	29
Mary Ann Street	7
Moreton Street	9
Newhall Street	48
Northwood St	14
Northampton St	41
Pitsford Street	21
Pope Street	7
Regent Street	6
Spencer Street	51
St Pauls Square	81
Summer Row	4
Tenby St. North	6
Vittoria Street	22
Vyse Street	71
Warstone Lane	40
TOTAL	785

12 PENALTY CHARGE NOTICE (PCN) STATISTICS FOR 2015 to 2016

	2013 to 2014	2014 to 2015	2015 to 2016
Total No. Higher level PCNs issued	71,586	83,306	75,019
Total No. Lower level PCNs issued	53,448	56,956	66,054
<u>Total number of PCNs issued</u>	125,034	140,262	141,073
Total number of PCNs cancelled	3,864 (3%)	4,049 (3%)	3,262 (2%)
Total number of collectable PCNs	121,170	136,213	137,811
Total number of PCNs paid	96,518 (80%)	108,356 (80%)	107,690 (78%)
Total No. of PCNs paid at discount	65,603 (54%)	72,586 (53%)	72,455 (53%)
Total No. of PCNs where a representation (informal/formal) was made (excluding transfer of liability)	21,106 (17%)	20,948 (15%)	22,282 (16%)
Total No. of PCNs cancelled/written off as a result of representation (informal/formal)	9,413 (45%)	9,428 (45%)	7,918 (35%)
Total No. of PCNs cancelled/written off for other reasons	9,567 (8%)	8,583 (6%)	8,531 (6%)
Total No. of vehicles removed	1,677 (1%)	941 (1%)	1 (0%)

Notes

1. PCNs for parking contraventions only included in figures
2. Percentage figures shown expressed as total number of PCNs issued
3. Figures produced in September following financial year end when some cases will still be progressing through the recovery process