Objective 3
Authorities must secure provision, including detached and outreach work, which is attractive and relevant and hence promotes access to and participation in the youth service.

Youth Standard 7:
Number of contacts per thousand youth (13–19) population
Target:
- 25% of total youth population

Youth Standard 8:
Number of individuals involved at least four times per month
Target:
- 15% of total youth population

Youth Standard 9:
Number of individuals worked with intensively
Target:
- 5% of total youth population

Objective 4
Authorities must ensure user satisfaction with the youth services provided.

Youth Standard 10:
Eighty-five per cent of contacts report satisfaction with youth services offered.

Objective 5
Authorities must demonstrate clear arrangements for involving young people in democratic processes.

Youth Standard 11:
Self indication by authority of its position on the LGAs Standards for Democratic Involvement (‘Hear by Right’, LGA/NYA July 2001)

Objective 6
Authorities must promote achievement.

Youth Standard 12:
Participants can identify what they are achieving as a result of engaging in youth work and a proportion gain a youth achievement award e.g. Duke of Edinburgh Award or similar
Target:
- 90% of youth participants can identify own achievements and 10% gain a specific award.

Youth Standard 13:
Percentage of sessions rated satisfactory or better by Ofsted.
Target:
- 90%
Objective 7
Authorities must provide sufficient financial resource to secure an adequate youth service.

Youth Standard 14:
Youth Service spending per head of population aged 13–19 years.
Target:
• At least £100 per head per annum (with additional funding for intensive work and disadvantage, including scarcity)

Objective 8
Authorities must provide sufficient numbers of skilled staff reflecting social diversity of area.

Youth Standard 15:
Number of qualified staff by 13–19 population
Target:
• 1fte nationally qualified per 400 of 13–19 youth population

Youth Standard 16:
Local authority spending on professional development of its staff.
Target:
• 5% of total youth service budget

Youth Standard 17:
Local authority spending on initial training for volunteers for 13–19 age group
Target:
• £100 per person

Objective 9
Authorities must have formal arrangements, in cash or in kind, which define the youth work contribution to key youth policy areas, including those with:

Youth Standard 18:
a) the assisted (voluntary) sector

Youth Standard 19:
b) the Connexions Service

Youth Standard 20:
c) Crime and disorder and community safety strategies

Youth Standard 21:
d) Schools and colleges

Objective 10
Youth Standard 22:
Authorities must secure an authority-wide review and scrutiny group for young people’s issues usually within a local strategic partnership.