05 April 2005

Report to the City Council

Social Care and Health - Delegation of Budget Management to the Area Directors and their teams with effect from 1 April 2004

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Preface

By Councillor Len Clark
Chairman, Social Care
Overview and Scrutiny Committee
5 April 2005

The initial decision to undertake a review of budget delegation to the area quadrants was taken by the previous Social Care and Overview Scrutiny Committee but was delayed pending full implementation of the new arrangements. The decision to restructure and devolve services was primarily in response to the service being placed in special measures following the CSCI inspection in November 2002 and the reorganisation of the Primary Care Trusts in the city. The Directorate recognised the urgent need for service reconfiguration and a devolved partnership management model to respond effectively to these challenges.

This review presented the first opportunity to investigate the delegation of budgets to the four Area Directors and their teams, and produce recommendations to assist the Directorate in successfully achieving the original aims and objectives of budget delegation. There were specific issues the review chose not to consider, such as the principle and rationale of reorganisation, the area model selected and the current financial overspend within the Directorate. Instead, this review concerned itself with the preparation and planning prior to implementation and how robust were the processes and support mechanisms that were in place to ensure budget delegation was successfully implemented and thereafter professionally managed as authorised by the Council.

The review concluded that once the principle and model for reorganisation had been agreed, sufficient regard was not afforded to the organisational fragility evident at senior management level within the Department, when deciding on the timescale and schedule of implementation. Prospects for successful change would have been better if the plans and programme had been adjusted to allow for key management personnel to be appointed to oversee and direct the change. It also became evident during the review that important information and financial management systems had not been fully developed and tested and that a commissioning strategy adopted to assist the formation of activity plans at area level to conform with budget allocations. Area Directors advised the review that key financial management posts were also vacant during implementation and that the necessary training and skills development programmes had not been completed. In essence, the Directorate had little capacity to deal with the unexpected as it had no contingency plans or fallback
The evidence provided to the Committee was conclusive. The Committee found that a key lesson has emerged for the City Council: fundamental organisational change should not be implemented without a comprehensive risk assessment, particularly in complex and acutely sensitive services such as Social Care.

The review report contains 14 recommendations, all of which are of fundamental importance encompassing all areas including delegating the budget to the areas, management systems, policies and practices, sharing of information and ensuring appropriate authorisation for budget variations.

One key issue outside the terms of reference of the review that arose was the relationship between services to be managed directly at an area level and citywide services managed by a specific Area Director on behalf of the Directorate. It became clear during the review that the management arrangements in relation to commissioning and provider functions within the Learning Difficulties services need to be reviewed. A review of Foster Care Services should also be considered.

The review took advantage of the opportunity to take evidence from Paul Cook, the Financial Consultant engaged in the Budget Recovery Team for Social Care. The review’s conclusions and recommendations were reinforced by the Recovery Team and a particular recommendation regarding the line management of Area Heads of Resources was adopted in response to the Consultant’s conclusions.

I would like to thank my colleagues on the review panel for dedicating their time and enthusiasm to this important review. Officers also contributed to the success of this review and I would like to thank them for their valuable input.
1 Summary

1.1.1 The Social Care Overview and Scrutiny Committee initiated this review in order to assess the progress made in delegating budgets to the new area structure from 1 April 2004.

1.1.2 The purpose of the review is to assess the robustness of the processes and the support mechanisms in place to ensure that budget delegation was successfully implemented. Our objectives were:

- To assess the methodology used to delegate budgets within the new structure.
- To assess the adequacy of budget management arrangements.
- To assess the strength of the financial management framework put in place.

1.1.3 The evidence given at the start of the review, together with evidence given through the work programme proved to be beneficial in enabling a view to be taken on the success or otherwise of budget delegation and the areas where improvement is needed.

1.1.4 The Committee focused on the following areas:

- Allocating the budget to areas
- Policies and Practices
- Management arrangements
- Information

The report details the Committee’s findings in each of these areas and the report is structured accordingly.

1.1.5 The Committee was mindful not to confuse the review with the current-year budget overspends incurred by Social Care and Health. The review has very much followed the original terms of reference set out in paragraph 1.1.2 above.

1.1.6 The broad conclusions of the Committee are that:

- The implementation of the new structure required a more in-depth risk assessment.
- Robust systems and processes need to be in place to ensure budget holders are accountable for managing within the budget set.
• Spending must be within Birmingham City Council’s scheme of delegation.

• Appropriate capacity must be in place to support the strategic functions - i.e. Assistant Director Adult Strategy, Assistant Director Children’s Strategy and Assistant Director Organisational Development and Performance Management - to help take forward the development of frameworks for service delivery.

• A commissioning-led approach would have led to more effective budget management.

• Sufficient time and resources should have been in place to manage the transition from the old to new arrangements.

• Information systems that support the service must be further developed with an emphasis on integration.

• Budget holders must be trained and developed to undertake their financial management responsibilities.

• The Directorate has begun to address many of the key issues identified within this review.

1.1.7 The Committee’s recommendations covered the following areas:

• Commissioning strategies
• Performance contracts
• Budget management
• Management arrangements
• Information
• Financial support for the strategic function
• Development of financial management systems
• Staff training on financial management
• Reorganisation
2 Terms of Reference

2.1 Reasons for the review

2.1.1 The review was conducted in order to assess progress in delegating budgets to the Area Directors and their teams with effect from 1 April 2004.

2.2 The Committee and its Terms of Reference

2.2.1 The terms of reference for the review were agreed by the Social Care Overview and Scrutiny Committee in July 2004 and are attached at Appendix 1.

The review was carried out by a working group of Councillors serving on the Social Care Overview and Scrutiny Committee. Members of the review group were:

- Councillor Len Clark
- Councillor Jerry Evans *
- Councillor Jim Whorwood *
- Councillor Barbara Dring
- Councillor Margaret Byrne
- Councillor Reg Corns

Councillor Evans had to step down from the working group and was replaced by Councillor Whorwood.

2.2.2 Officers from the Social Care and Health Directorate, the Scrutiny Office and Committee Services support the Committee.

2.3 Methodology

2.3.1 Members of the working group were presented with an evidence file at the commencement of the review and this documentation was referred to throughout the review. This included information on:
• The organisational structure of the Directorate and the finance function within the Directorate.
• Budget documents such as the approved budget report and area budget allocations.
• Accountability frameworks such as the City Council’s cash limited budget rules and the Social Care and Health Accountable Budget Holder scheme.
• Budget monitoring information such as the monitoring timetable and Directorate and Area monthly reports.
• A timetable of key meetings, for example with budget holders.

2.3.2 Area Directors and Area Heads of Resources (who have overall responsibility for the Area finance function) gave evidence to the review group.

2.3.3 The review group received a presentation on the financial systems that support budget holders, i.e. GLAMIS and Carefirst.

2.3.4 Paul Cook from the Recovery Team provided evidence regarding the work of the Recovery Team, weaknesses that have been identified and suggested solutions to address these weaknesses.

2.3.5 The working group met six times in accordance with an agreed work programme - attached at Appendix 2.
3 Findings - The Context

3.1 Background and Context

3.1.1 As a result of the Directorate being placed on special measures in November 2002, the Council restructured the provision of Social Care and Health and created new organisational arrangements which required major reorganisation.

3.1.2 The Directorate is now made up of four operational areas that are co-terminus with the Primary Care Trusts (PCTs) and four strategic areas of responsibility, i.e. finance, adults’ strategy, children’s strategy and organisational development and performance management (see Appendix 3). With the exception of finance, the Assistant Director appointments were all made from outside the Authority. These appointments were made after the original decision was made to reorganise.

3.1.3 The Directorate was reconfigured into those services that were managed at an area level by individual area directors and citywide services managed by a specific Area Director on behalf of the Directorate. This reorganisation required the Departmental Management Team (DMT) to establish new teams across the Directorate. It was within this context that the new DMT was charged with delegating the budget to areas with effect from April 2004.

3.1.4 The other major priority for DMT which has a direct impact on budget delegation is service improvement to enable the Council to achieve a higher performance rating in 2005.

3.1.5 The review heard that a one-off budget allocation of £1 million was made available to support the reorganisation of the Directorate. However, the lead-in time to make organisational changes such as new buildings spanned over two financial years and in reality the money remained unused in the 2003/04 financial year.

3.1.6 The Strategic Director of Social Care and Health has overall responsibility for services to vulnerable adults and children.
4 Findings

4.1 Introduction

4.1.1 The review group’s findings can be categorised into four areas:

- Delegating the budget to the areas
- Policies and Practices
- Management Arrangements
- Information

4.2 Delegating the Budget to Areas

4.2.1 Budgets were delegated to the areas and strategic functions from 1st April 2004. Detail regarding the budgets held by each of the Areas and the strategic centre are contained in Appendix 4.

4.2.2 In allocating the budget to the Areas, the Directorate had three options:

- A formula-based approach using the same indices developed by Central Government to allocate resources to the City Council.
- Allocation based on historical spend patterns.
- Adopting a zero-based budgeting approach based on agreed priorities and identified need.

4.2.3 The decision was made to adopt the Government formula approach. This was not supported by detailed activity plans at an area level. In retrospect it would appear that the historical spend pattern approach would have been more appropriate given the restructuring of the Directorate.

4.2.4 Having agreed the Government formula approach, the Area Directors were clearly committed to work together to manage any unforeseen overspends in one area of service delivery by offsetting any underspends in other service/area budgets. A contingency budget for the Directorate was not in place. Given the budgetary pressures faced by the Directorate in the current year, it has not been possible to demonstrate whether collaborative working across areas would have resulted in the effective management of budgets.
4.2.5 The risk of failing to manage the budget was increased significantly by the absence of an overall commissioning approach across all service areas. Best practice would dictate commissioning strategies should be in place for older adult service, children services, learning disability services, physical disability services and mental health services. These plans would set out service standards, the profile of services and cost and would give operational teams a clear performance framework in which to operate. The absence of such plans was seen to be a major obstacle to sound budget delegation.

4.2.6 The review also found that financial controls were not in place for all citywide services.

4.3 Policies and Practices

4.3.1 The review found that the scheme of delegation within which the Directorate operates was adequate. Also that the City Council’s cash-limited budget rules and the Directorate’s financial arrangements are clear. Whilst the procedures are comprehensive and clear, their application and implementation was inconsistently applied by budget holders. A significant number of budget holders did not demonstrate a clear understanding or commitment to financial regulations.

4.3.2 The review received evidence that budgets have been disaggregated to individual budget holders and there is a schedule of accountable officers for budget delegation. The review also noted that individual budget holders were not required to sign up to managing within the budget set; activity and performance plans were produced separately from the budget.

4.3.3 The absence of key processes and procedures for the consistent application of policies has also added to difficulties. For example, at the time of delegation the roll-out of processes for neither children nor adult assessments was complete. Further, the absence of commissioning frameworks and processes meant that there was not a good picture of the level of need. This has been a key feature of the 2004/05 overspend.
4.4 Management Arrangements

4.4.1 The devolved financial management arrangements placed area finance teams under the management of Area Heads of Resources, who reported directly to an Area Director. Concern was expressed about whether this was the most appropriate arrangement and consideration was given to whether Heads of Resources should report to the Assistant Director of Finance. Indeed, whether the Assistant Director of Finance should report to the Strategic Director of Resources at the corporate centre.

4.4.2 The complexity of the management arrangements for Heads of Resources is exacerbated further by their other areas of responsibility, i.e. human resources which have on occasion distracted their attention away from their core task of financial management and accountability. There is a tension between their finance function and their other business support functions.

4.4.3 There has been a notable success as a result of the insistence that monthly budget holder meetings are held. Though it was noted that it would be beneficial if there was a requirement to have a standardised approach in the content and format of those monthly meetings.

4.4.4 The delay in making permanent appointments to the key strategic posts of Assistant Director Adults Strategy and Assistant Director Children’s Strategy has resulted in a lack of direction and consistency in developing strategic frameworks such as the commissioning strategy.

4.4.5 The review also found evidence that there has been insufficient capacity within the strategic functions to modernise services and examine new models of social care arising from a commissioning-led approach.

4.4.6 The review also found that financial management is not a core requirement of the job description and there was no evidence that financial management of budgets was addressed through the Directorate’s performance management framework.

4.5 Information

4.5.1 Officers are reliant on a number of information sources which provide financial and activity information. There are four main sources:

- GLAMIS - General Ledger and Information System. This system captures expenditure and full year commitments against profiled budgets.
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- Carefirst - this is the Directorate’s care record and case management system which contains information on each individual service user, their care plan, commissioned packages of care, suppliers of services and the cost of all external services delivered.

- HRIS - Human Resources Information System. This system contains employee costs at an individual, unit, team and area level.

- Pale Blue Book - this is a key control document that is produced monthly, setting out financial projects and activity information at Directorate level.

4.5.2 The review group was informed that weak data management control has resulted in incomplete, contradictory and inadequate financial and activity information.

4.5.3 The complexity of the systems available to support the service and the lack of access to these systems contributed to poor data quality and therefore poor decision-making and control. The review group were informed that less than 20% of financial commitments are entered on the Council’s purchase order commitment system GLAMIS.

4.5.4 GLAMIS is not well maintained from a budget holder point of view. Budgets are not fully disaggregated to individual cost centres. This issue is being addressed as part of setting the budget for 2005/06.

4.5.5 The review heard evidence about the limited integration between Carefirst and GLAMIS. This lack of integration is not aided by the relatively low priority given to updating the care plans and packages of care contained on Carefirst by social workers and business support staff resulting in serious levels of incongruence in financial and activity data. This position prevents the Directorate from identifying accurately the full-year effects of services commissioned against individual care plans.
5 Evidence provided by Paul Cook of the Recovery Team

5.1.1 The review received a presentation from Paul Cook outlining the findings of the Recovery Team that had been brought in to look at Social Care and Health’s budget situation in 2004/05. Members were advised of the following problems that have been identified by the Recovery Team.

- Lack of finance and activity plans and a robust business approach.
- Inadequate financial training, no clear sign-up to budgets and unsure systems.
- Combination of citywide and ‘local’ area functions in one single cash limit.
- Need to operate a more robust financial monitoring process.
- Allocated budget does not match activity.
- Late, erratic recording of client commitments on databases.
- Some client databases are not networked.
- GLAMIS and database client identifiers are different. Reconciliation of databases with GLAMIS thus difficult.
- Placement budget forecasts make no allowance for new commitments before year-end.
- Agency staff costs coded to placement budgets, causing financial control problems in both the agency and placement areas.
- Insufficient time and staffing resource for Social Care and Health central staff to check and challenge area forecasts.
- The Pale Blue Book format has been dictated by the financial crisis and demands for an exceptional level of detail. In a more controlled financial environment, the Blue Book will prove too extensive.
- The Pale Blue Book concentrates on variances against budget and does not clearly set out what the budgets are.
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- New GLAMIS release requires development to restore data quality.
- Delays in new finance staff having access to GLAMIS.
- IT support for finance staff is weak.
- Area Heads of Resources not directly accountable to Assistant Director of Finance.
- No demonstrable joint input of Assistant Strategic Directors and Area Directors to finance problems.
- Employee budget generation not robust.

5.1.2 The review group noted that many of their concerns regarding budget delegation and the current financial and activity management arrangements were subsequently reinforced by the Recovery Team.
6 Conclusions

6.1 Conclusions

6.1.1 Many of the conclusions identified by the review highlight weaknesses in practice around budget management and business support systems. However, there is a lot that officers and Members are doing to address the issues raised. There is confidence that the areas of weakness have been identified. The Committee will be keen to review progress in addressing the weaknesses in order to report confidently that underlying systems and processes are now in place to address the issues identified.

6.1.2 This feeling of change is greatly helped by the work of the Member Steering Group, chaired by the Leader of the Council which has focused on the robustness of underlying systems and processes with a view to strengthening financial management arrangements.

6.1.3 The implementation of the new organisational arrangements require further in-depth review and planning. A more detailed risk assessment of the restructure of the Directorate into area-based teams may have avoided the pitfalls highlighted in this report.

6.1.4 The financial management frameworks the City Council had put in place have not been effective. Underlying systems and processes need to underpin these arrangements, to strengthen the financial management. Budget holders will be required to manage pro-actively within the budget in line with the Council’s scheme of delegation. Work has already commenced to strengthen the financial management framework through the external Recovery Team.

6.1.5 Performance management will be in place from the outset of the new financial year commencing April 2005 which will require budget holders to sign-up to clear performance targets.

6.1.6 There should be formal consultation at officer and Member level about prioritisation of service delivery, around the consistent application of policy and procedures. The budget pressures arising from those priorities should be routinely managed through identified savings.
6.1.7 A major element of the aforementioned approach should be the requirement to communicate clearly and in advance where pressures might arise, sharing information and seeking resolution, rather than presenting the City Council with a budget overspend.

6.1.8 The issue of capacity must be addressed to ensure there is appropriate support in place. In particular the budget for 2005/06 must include resources to strengthen strategic support functions to safeguard the delivery of commissioning strategies.

6.1.9 The absence of a commissioning approach across the range of services has contributed to the introduction of budget delegation being less effective than it could have been. It is commendable that a commissioning strategy has now been put in place for older adult services. This approach needs to be followed for the other service areas.

6.1.10 Adequate financial arrangements should be put in place to manage the transition from one organisational model to another. The £1 million of one-off resources proved to be inadequate and unusable within the envisaged reorganisation timescale.

6.1.11 Further integration of the Council’s information systems is a priority.

6.1.12 Changes need to be made to the management arrangements, ensuring all budget holders have the relevant skills to carry out their financial management responsibilities and the application of these skills should be a key feature of the performance management arrangements through regular supervision.
7 Recommendations

<table>
<thead>
<tr>
<th>Recommendation</th>
<th>Responsibility</th>
<th>Completion Date</th>
</tr>
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<tbody>
<tr>
<td><strong>Delegating the budget to areas</strong></td>
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<tr>
<td>R1 Reconsider the organisation of citywide services and the financial control mechanisms, i.e. review of learning difficulty services.</td>
<td>Cabinet Member for Social Care and Health</td>
<td>May 2005</td>
</tr>
<tr>
<td>R2 Commissioning strategies must be implemented for all areas of service (older adults, children, people with learning difficulties, people with physical disabilities and people with mental health difficulties).</td>
<td>Cabinet Member for Social Care and Health</td>
<td>April 2005 (Older People) October 2005 (Children’s Services and Learning Difficulty Services) January 2006 (Physical Disability Services and Mental Health Services)</td>
</tr>
</tbody>
</table>

| **Policies and Practices** | | |
| R3 Managers must continue to undertake detailed monthly monitoring analysis and forecast the year-end position. | Cabinet Member for Social Care and Health | April 2005 |
| R4 Managers must ensure that all budget holders fully comply with the Birmingham City Council’s scheme of delegation. | Cabinet Member for Social Care and Health | April 2005 |
| R5 A data flow diagram must be produced to explain the approach to budget forecasting. | Cabinet Member for Social Care and Health | April 2005 |

<p>| <strong>Management Arrangements</strong> | | |
| R6 Departmental Management Team to review the devolved financial management arrangements. | Cabinet Member for Social Care and Health | May 2005 |
| R7 Financial management must be a core competency in budget holder job descriptions and part of the supervision process applied to all budget holders. This will be supported by a training and development programme. | Cabinet Member for Social Care and Health | September 2005 |
| R8 A financial management framework for managers must be implemented for all managers which links finance and performance. | Cabinet Member for Social Care and Health | April 2005 |
| R9 The 2005/06 budgets must begin to address issues of capacity within the strategic core of the Directorate, enabling resources to be made available to support the Assistant Director Adult Strategy and the Assistant Director Children’s Strategy in particular. | Cabinet Member for Social Care and Health | April 2005 |</p>
<table>
<thead>
<tr>
<th>Information</th>
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<tbody>
<tr>
<td>R10 Clear targets must be implemented to improve the input into the</td>
<td>Cabinet Member for Social Care and Health</td>
<td>July 2005</td>
</tr>
<tr>
<td>Directorate’s business critical information systems, i.e. GLAMIS, Carefirst</td>
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<td>and HRIS. A work programme will be drawn up to achieve this requirement.</td>
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<td>R11 Budgets need to be disaggregated in detail at individual cost centre</td>
<td>Cabinet Member for Social Care and Health</td>
<td>May 2005</td>
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<td>level.</td>
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<td>R12 The Directorate key financial control document, the “pale blue book”,</td>
<td>Cabinet Member for Social Care and Health</td>
<td>May 2005</td>
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<td>must be reviewed and widely circulated to all key budget holders, i.e.</td>
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<td>Directorate Management Team, Heads of Service and Operational Managers.</td>
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<td>R13 Area management teams must produce a monthly summary report that</td>
<td>Cabinet Member for Social Care and Health</td>
<td>April 2005</td>
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<td>clearly identifies potential budget pressures and the measures that</td>
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<td>will be taken to accommodate them. The report will be discussed and key</td>
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<td>actions will be agreed through the Area Performance Boards.</td>
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<tr>
<th>Reorganisation</th>
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<tr>
<td>R14 Major reorganisation or restructuring planned within the City Council</td>
<td>Leader of the Council</td>
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<td>should not be undertaken without a prior risk assessment, unless in</td>
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<td>exceptional circumstances.</td>
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<td>R15 Progress towards achievement of these recommendations should be</td>
<td>Cabinet Member for Social Care and Health</td>
<td>First report to be presented in October</td>
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<tr>
<td>reported to the Social Care Overview and Scrutiny Committee on a six</td>
<td></td>
<td>2005</td>
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<td>monthly basis until completed.</td>
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<td>Subsequent progress reports will be scheduled by the Committee thereafter,</td>
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<td>until all recommendations are implemented.</td>
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Budget Delegation  

8 Appendices

8.1 Appendix 1: Terms of Reference

Proposed Scrutiny Review:

Budget Devolution

1: Review Outline

<table>
<thead>
<tr>
<th>Subject of review</th>
<th>Social Care and Health Department - Delegation of budget management to the Area Directors and their teams with effect from 1 April 2004.</th>
</tr>
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<tbody>
<tr>
<td>Overview and Scrutiny Committee</td>
<td>Social Care Overview and Scrutiny Committee</td>
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</table>

1.1 Reasons for Conducting the Review

<table>
<thead>
<tr>
<th>Reasons for conducting this review</th>
<th>To assess progress in delegating budgets to the new area structure from 1 April 2004 and the IT infrastructure in place to support delegation.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Objectives of review / Areas for Investigation</td>
<td>• To assess progress in delegating budgets; the methodology used to delegate the budgets to the four areas; the monitoring and management processes put in place and robustness of budgetary and IT infrastructure within these arrangements.</td>
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<tr>
<td></td>
<td>The review will aim to assess that:</td>
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<td>• Methodology used to delegate budgets within the new structure</td>
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<td></td>
<td>• The adequacy of IT support both with regard to corporate systems (GLANIS/HRIS) and Departmental systems (Carefirst desktop facilities and availability)</td>
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<td></td>
<td>• Adequacy of budget management arrangements</td>
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<tr>
<td></td>
<td>• The strength of the financial management framework</td>
</tr>
<tr>
<td>Outcomes expected from conducting this work</td>
<td>The Overview and Scrutiny Committee may wish to make recommendations around the following key areas:</td>
</tr>
<tr>
<td></td>
<td>• Infrastructure systems which are in place to manage devolved/delegated services (i.e., finance support, rules on devolution, management information and processes, availability and effective use of IT)</td>
</tr>
</tbody>
</table>
2: Project Plan and Resourcing

2.1 Member Involvement

<table>
<thead>
<tr>
<th>Lead Member</th>
<th>Councillor Len Clark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other Members Involved</td>
<td>Councillors Reginald Corns, Barbara Dring, Jerry Evans, Margaret Byrne</td>
</tr>
<tr>
<td>Are all parties on the Overview and Scrutiny Committee involved?</td>
<td>Yes</td>
</tr>
<tr>
<td>Key Cabinet Member/Decision Maker</td>
<td>Cabinet Member for Social Care and Health</td>
</tr>
<tr>
<td>Other Cabinet portfolios covered</td>
<td>None – however this will depend on the results of the review</td>
</tr>
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2.2 Officer and External Involvement

<table>
<thead>
<tr>
<th>Link Officer</th>
<th>Lesley Heale – Assistant Director Operational, Development and Performance Management</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lead Review Officer</td>
<td>Steve Wise – Assistant Director (Finance)</td>
</tr>
</tbody>
</table>

2.3 Council Departments Expected to Contribute

<table>
<thead>
<tr>
<th>Contact / Department</th>
<th>Contribution Expected</th>
</tr>
</thead>
<tbody>
<tr>
<td>Steve Wise / Social Care and Health Directorate (Finance)</td>
<td>Information on current position, including progress in delegating budgets, monitoring and management processes and the robustness of budgetary and IT infrastructure etc</td>
</tr>
<tr>
<td>Martin Stevens / Social Care and Health (Finance)</td>
<td>Presentation and Information packs regarding the Social Care and Health approved budget report 2004/05, financial management framework, accountable budget holder scheme, budget allocation report etc</td>
</tr>
<tr>
<td>Tina Mitchell / Social Care and Health (Financial Systems)</td>
<td>Presentation about Carefirst data</td>
</tr>
<tr>
<td>Area Head of Resources / Directorate of Resources</td>
<td>Expected to provide information regarding Corporate IT systems: how the finance function is organised – the evidence will be in the form of a presentation</td>
</tr>
<tr>
<td>See Work Plan (attached) for more detail.</td>
<td></td>
</tr>
</tbody>
</table>
2.8 Signed Approval

Signed:
(By Chair on behalf of Overview and Scrutiny Committee)

Date Agreed:
(By Overview and Scrutiny Committee)

Approved:
(Chairman, Co-ordinating Overview and Scrutiny Committee)

Data Approved:
(By Co-ordinating Overview and Scrutiny Committee)
8.2 Appendix 2: Review Work Programme

Proposed Scrutiny Review for Social Care Overview and Scrutiny Committee

Social Care and Health Budget Devolution – Work Plan

The proposed method of conducting the Scrutiny Review of Social Care and Health Budget devolution is to arrange a series of themed meetings, each considering a major issue relating to budget devolution. The sessions would include a mixture of presentations, information exchange and discussions.

<table>
<thead>
<tr>
<th>Theme</th>
<th>Proposed Agenda</th>
<th>Method</th>
<th>Background information</th>
<th>Lead Officers</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Background and Introduction</td>
<td>Purpose: To go through the terms of reference and the proposed work programme in detail, provide an overview of the Social Care and Health budget and provide members with an initial information pack.</td>
<td>Presentation</td>
<td>None</td>
<td>Steve Wise</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1. The objectives of the review.</td>
<td>Presentation / discussion</td>
<td>None</td>
<td>Steve Wise</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. The proposed work programme.</td>
<td>Presentation</td>
<td>Social Care and Health approved budget report 2004/05, Various documents (e.g., financial management framework, accountable budget holder scheme etc.)</td>
<td>Martin Stevens</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3. Social Care and Health budget 2004/05.</td>
<td>Report</td>
<td></td>
<td>Martin Stevens</td>
<td></td>
</tr>
<tr>
<td></td>
<td>4. Information packs</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Slicing up the cake</td>
<td>Purpose: To provide details on how the 2004/05 budget was allocated to areas and how areas allocated that sum to individual budget holders.</td>
<td>Presentation</td>
<td>Social Care and Health approved budget report 2004/05</td>
<td>Martin Stevens</td>
<td></td>
</tr>
<tr>
<td></td>
<td>1. The 2004/05 budget – main service areas.</td>
<td>Presentation / discussion</td>
<td>Structure chart</td>
<td>Martin Stevens</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2. The organisational accountability structure</td>
<td>Presentation</td>
<td>Budget allocation report</td>
<td>An Area Head of Resources</td>
<td></td>
</tr>
<tr>
<td></td>
<td>3. Methods used to allocate the budget.</td>
<td>Presentation / discussion</td>
<td>South Area Budget book</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>4. How the area budget was allocated to budget holders.</td>
<td>Presentation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Frameworks and support for budget delegations</td>
<td>Purpose: To provide details</td>
<td>Presentation</td>
<td>Cash limited budget rules, accountable budget holder scheme</td>
<td>Martin Stevens</td>
<td></td>
</tr>
</tbody>
</table>
### Social Care and Health Budget Devolution – Work Plan

<table>
<thead>
<tr>
<th>Information</th>
<th>1. The monitoring timetable</th>
<th>Presentation</th>
<th>Monitoring framework document</th>
<th>Martin Stevens</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purpose: To provide details of the sources of information used to support the organisational structure.</td>
<td>2. Reporting</td>
<td>Reports</td>
<td>Example reports</td>
<td>Martin Stevens</td>
</tr>
<tr>
<td></td>
<td>3. GLAMIS reports</td>
<td>Presentation</td>
<td>Example reports</td>
<td>Area Finance Manager</td>
</tr>
<tr>
<td></td>
<td>4. Carefirst data</td>
<td>Presentation / discussion</td>
<td>None</td>
<td>Tina Mitchell</td>
</tr>
<tr>
<td></td>
<td>5. Other data sources</td>
<td>Presentation / discussion</td>
<td>None</td>
<td>Area Finance Manager</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Conclusions / recommendations / key issues for Scrutiny</th>
<th>1. Development of Scrutiny Review recommendations</th>
<th></th>
<th>Steve Wise</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Martin Stevens</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Area Head of Resources</td>
</tr>
</tbody>
</table>

2. The finance function – how it is organised.
3. Accountable budget holder scheme and other guidance
4. Budget holder meetings
5. View from budget holder(s)
8.3 Appendix 3: Management Structure

Birmingham City Council
Social Care and Health

Management Structure
January 2005

Strategic Director

- Ad Adult’s Strategy
- Ad Od/Pm
- Ad Finance
- Ad Children’s Strategy
- Area Director North
- Area Director Eastern
- Area Director Hob
- Area Director South
Assistant Director – Children’s Strategy

Head Of Children’s Strategy

Pat Projects

Head Of Child Protection And Review

Head Of User Engagement & Child Rights

N.B. Children’s Commissioning Structure To Be Finalised
Budget Delegation

Area Head of Children’s Services
(North & Eastern)

OM OM OM OM OM

Team Managers
Duty, Assessment & Care Management Teams

CHILDREN & YOUNG PERSONS UNITS
Braymoor Rd Boundary Rd Eastwood
Ferrfield Kings Lodge St. Alvas Croft
Sutton Road
Placements Function
Allocation of beds = 44

Area Head of Adults Services

OM (Temp) OM (Temp) OM (Temp)

Team Managers
TM Home Care TM Hospital
TM Residential TM Adult
HIV Service HIV Team

Area Head of Resources

Area Finance Manager
Area HR Manager
TM Admin
Admin

AREA DIRECTOR EASTERN

Management Structure
January 2005

Report to the City Council
05 April 2005

Birmingham City Council
Social Care and Health