

Business Growth Programme 2 - Customer Satisfaction Levels for Apr 18 - Dec 18	Satisfaction Level	Ranking
How do you rate the application process received?	80%	Very Good
Were you given sufficient advice, support and guidance by your Project Officer?	100%	Yes/No
Were you given enough time to complete your project including claiming your grant?	94%	Yes/No
Rate of the Business Growth Programme Team overall service	92%	Very Good

Source: BGP Customer Service Surveys completed between April 2018 - December 2018.