

Adult Social Care Care Centres Public Consultation Phase 3

30th June 2025 to 25th July 2025



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Recap



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Recap

- In September 2023, the Council issued two Section 114 notices as part of the plans to meet the gap within its budget.
- The Council's financial challenges cannot be underestimated and mean that the Council has had to identify significant savings resulting in some considerable service changes as a result.
- The Council's budget setting process, in March 2024 recommended a review of the Council's internally operated Care Centres. This review would consider future options for how the services could be delivered as efficiently as possible to support citizens to live a quality life. The proposed savings from this review total £6.4m, £0.346m in the 2024/2025 financial year, £3.921m in 2025/2026 and £2.133m in 2026/2027.
- The pressures on the City Council's resources are significant and it is essential that all services offer value for money. However, the Council recognises that it cannot always provide services as efficiently when compared to similar services provided in the independent care sector.

Consultation Phase 1 and 2

- Following a thorough analysis of responses from the Care Centre Consultation that took place between 14th October 2024 and 20th December 2024, a key theme identified was people wanted more financial information in relation to all the options presented. All documents related to this consultation can be found on the Council website: [Adult Social Care - Care centre public consultation | Consultations to help us reshape | Birmingham City Council](#).
- In direct response to the feedback received, we listened, and the phase 2 consultation took place between 31st March 2025 and 30th April 2025.

Why are we consulting?



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Why are we consulting?

- Consideration of the responses received from both consultation phases has taken place, which has informed an alternative recommended option.
- The alternative recommended option is being shared in order for feedback to be obtained on the new proposal.
- All consultation responses received from Phase 3 will be fully considered, alongside all previous responses received from our phase 1 and 2 consultation before making recommendations for a decision to the Council's Cabinet in September 2025.
- While savings have been announced, no decisions have been made on the future use of the Care Centres; the consultation responses will help inform the next steps.

Where are the Care Centres and what services do they provide?



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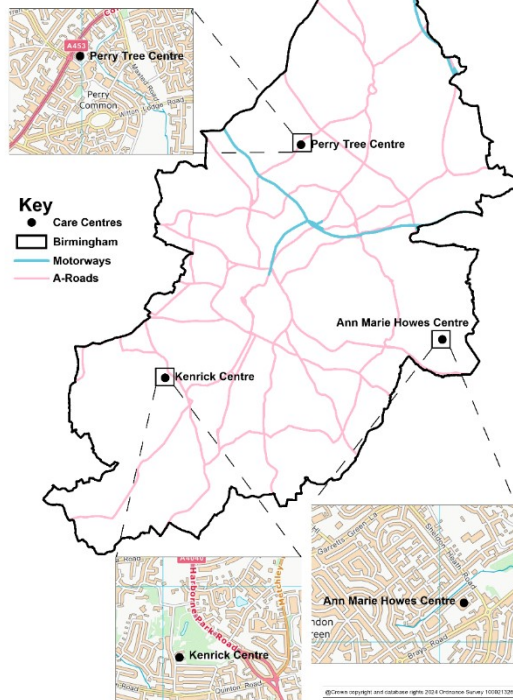
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The Care Centres



The Kenrick Centre

Birmingham Council Care Centres

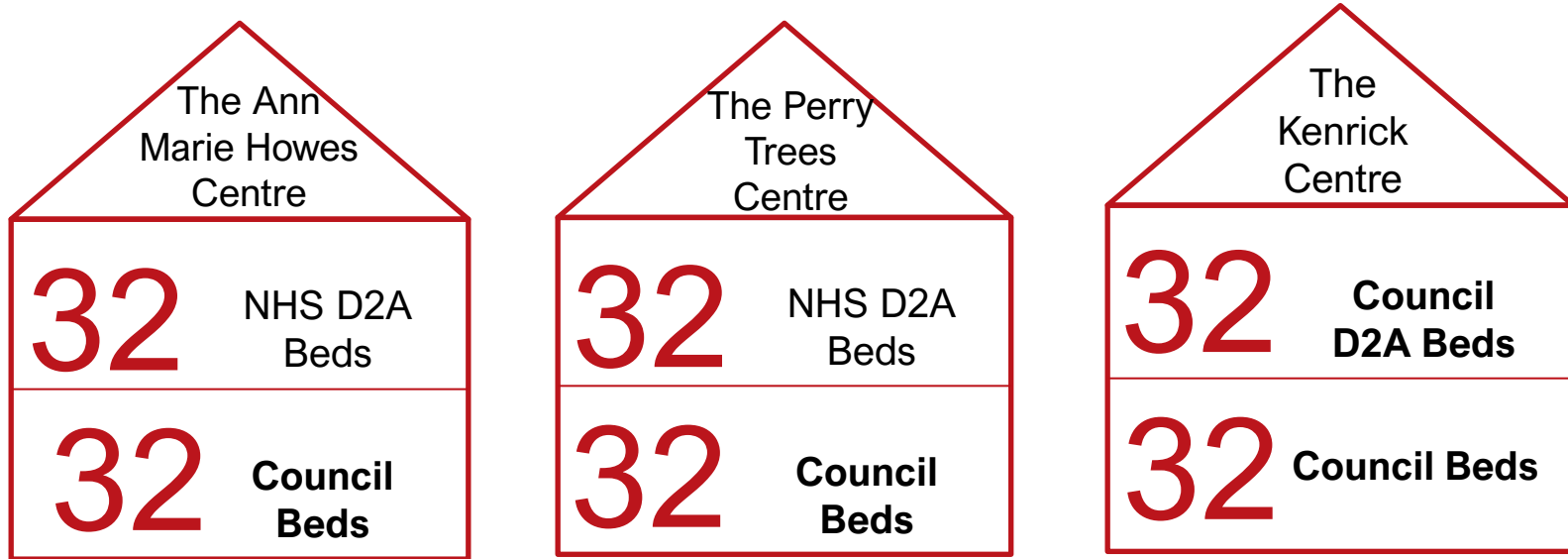


The Perry Trees Centre



The Ann Marie Howes Centre

Current Care Centres and Bed Numbers



D2A means Discharge to Assess (D2A) beds. These are beds where people can go when it is safe and appropriate for them to leave hospital. People stay in these short- term beds to continue their care and assessments, so that any support can be put in place to meet their long-term care needs.

The role of Care Centres

The Care Centres are currently used to provide a range of services including:

- Long- and short-term residential care for older adults: as of June 2025, there are 50 permanent residents across the three Care Centres
- Intermediate Care
- Externally provided Day Centre for older adults (delivered from Perry Tree and Kenrick)
- Community Café and internet access
- Information and advice hubs
- Room space available for hire
- Workspace for Early Intervention Community Teams
- Blue Badge assessment
- Workspace for Council staff on an ad hoc basis.

Legal Context: The Care Act 2014

- The Care Act 2014 places a duty on Local Authorities to meet the assessed eligible care and support needs of individuals and their carers when assessed against the National Eligibility Framework.
- While the Local Authority is not duty bound as an organisation to deliver or provide the care and support itself, it must ensure sufficiency of provision – in terms of both capacity and capability – to meet anticipated needs for all people in their area who have eligible needs for care and support (under Section 5). The Council is enabled under the Care Act to meet needs in a range of ways, including provision of services itself, through to provision of funding to allow citizens to self-direct their care and support.
- In addition to the Care Act Duties, under the Care and Support and Aftercare (Choice of Accommodation) Regulations 2014, there is a right for citizens to choose their accommodation when requiring residential care.
- There is currently no duty on the Council to provide the residential care services delivered at the Care Centres directly itself. However, the Council has historically chosen to deliver a range of services directly.

Birmingham & Solihull Integrated Care System

- There has been a longstanding ambition across the Birmingham and Solihull Integrated Care System (ICS) to consolidate some of the current Discharge to Assess bed services operated across Birmingham, into a locality care model. Transforming this out of hospital care as an alternative to acute hospital admission, supporting timely discharge from hospital and delivering rehabilitation to promote a “home first” approach is an ICS priority.
- There are therefore opportunities which are explored as part of this Consultation Document to make better use of the Care Centres as part of a future Discharge to Assess model.

Overview of Options



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Summary of Main Options

- The Care Centre review carefully considered a range of options. However, it was recognised that these are complex services which resulted in 12 different options.
- These 12 options were separated into three main categories:
 - Category 1 - The Council retains all the current Care Centre beds we operate
 - Category 2 - The Council retains some of the current Care Centre beds we operate
 - Category 3 - The Council doesn't retain any of the current Care Centre beds we operate

Recap category 1 Options

Option	Service Overview
Option 1a- Retain & Increase Complex Care – 128 beds	The Council would keep the current services but provide more complex care beds.
Option 1b Retain and Increase Short Term Care – 128 beds	The Council would keep the current services but provide short term residential care for those ready to leave hospital but require more time to recover or to have an assessment of their needs
Option 1c Retain & Full Cost Recovery 128 beds *	The Council would keep the current services, but all services would be charged at the full amount they cost the Council to operate.
Option 1d Retain and Reduce Cost – 128 beds	The Council would keep the current services but would reduce the cost and make them more efficient.
Option 1e Do Nothing	The Council would keep the current services and not make any changes

*Please note option 1c is not financially viable as citizen contributions are based on their ability to pay, not the cost of the service they receive.

Recap - category 2 Options

Option	Service Overview
Option 2a Retain Ann Marie Howes Only – 64 beds	The Council would close the other services and only keep Ann Marie Howes
Option 2b Retain Perry Tree only – 64 beds	The Council would close the other services and only keep Perry Tree Centre
Option 2c Retain Kenrick Centre only – 64 beds	The Council would close the other services and only keep Kenrick Centre
Option 2d Retain Ann Marie and Perry Tree – 128 beds	The Council would close the Kenrick Centre and only keep Ann Marie Howes and Perry Tree Centres

Recap - category 3 Options

Option	Service Overview
Option 3a Sell and Transfer to a New Provider	The Council would sell the current services, and all residents and staff would transfer to the new provider.
Option 3b Close Services and sell the empty buildings	The Council would close the current service and sell the empty buildings
Option 3c Close Services and Rent the Buildings	The Council would close the current services and rent the empty buildings

The Council's Alternative Proposed Option



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Revised Option rationale

- Analysis of the responses received from the 2 consultations conducted identified that majority of the responses received were opposed to the Council's original preferred option – option 3c to close services and rent the buildings. The main reasons being due to loss of essential services and concerns for the welfare of citizens residing in the Care Centres.
- Responses highlighted favoured options were retaining at least one of the Care Centres and considering other efficiencies and income opportunities.
- We have listened to what you said and considered this alongside the requirement for social care and the NHS to work together to prevent people spending unnecessary time in hospital which has informed an alternative option which could be delivered in two different ways.

The Council's Alternative Preferred Option –Delivery of Residential Care and Respite in Kenrick Centre and Integrated Intermediate care services across Perry Tree Centre and Ann Marie Howes Centre

Description

- The Council will operate long term residential and respite services from the Kenrick Centre.
- In relation to Ann Marie Howes and Perry Trees the 128 beds would become integrated intermediate care beds through a phased approach.

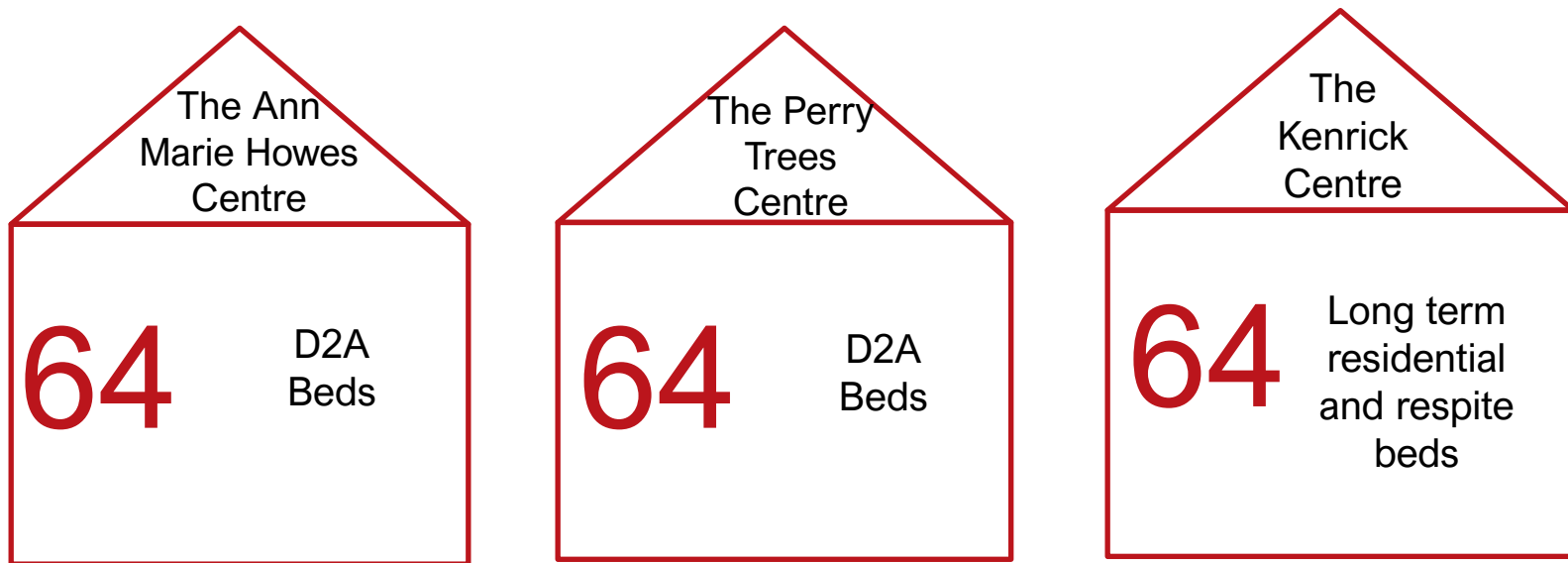
Phase 1 would include:

- Moving of long-term residents currently residing at Ann Marie Howes and Perry Tree Centre to Kenrick Centre or an alternative care provider of their choice
- Increasing the number of intermediate care beds in Perry Tree and Ann Marie Howes delivered through an integrated Health and Social Care Model.

What does this mean for residents?
Some citizens could continue living in their current home, but others would have to move

This option would currently save a minimum of £2.8m against the saving target of £6.4m. The remaining savings would be realised over a longer period, by building on existing efficiencies and reduction of care that would need to be delivered by the independent market.

Proposed Care Centres and Bed Numbers



D2A means Discharge to Assess (D2A) beds. These are beds where people can go when it is safe and appropriate for them to leave hospital. People stay in these short-term beds to continue their care and assessments, so that any support can be put in place to meet their long-term care needs, working towards home first principles.

Alternative Preferred Option –Delivery of Residential Care and Respite in Kenrick Centre and Integrated Intermediate care services across Perry Tree and Ann Marie Howes

Advantages

- Would allow the Council to continue to meet individual care needs under the Care Act
- Existing permanent residents living in Kenrick Centre could remain there.
- Residents from Ann Marie Howes and Perry Tree who do not wish to move to Kenrick Centre would be given a choice to move elsewhere and would be supported by a social worker to do this.
- There would be sufficient beds for all existing residents across the three Care Centres to move into Kenrick Centre.
- Would retain staff reflecting the future operating model.
- Increasing the number of intermediate care beds available for citizens who are not able to return home from hospital without additional reablement/support.
- Supports the Neighbourhood Health approach [NHS England » Neighbourhood health guidelines 2025/26](#)

Disadvantages

- Any change may be unsettling to residents and their families where a move is required
- Continued negotiation with health partners is required to finalise future modelling of integrated care approach to meet demand
- Savings would partially be met, with the full savings being realised over a longer period of time.

Impact and Equality Considerations for Alternative Preferred Option

- It is recognised that for the current 50 (as of June 2025) long term residents, the Care Centre is their home, and any move may be unsettling for residents and their families. Particularly for those older residents, more frail residents or those with dementia.
- Support will be given to existing residents in Perry Tree and Anne Marie Howes throughout any changes in their care home, including support from social workers, dementia advisors and advocates as and when required and at the appropriate time to ensure any transition is well-managed.
- Social workers will ensure that residents and their families have access to information, advice and guidance throughout any moves, to support them to make informed choices and decisions about their future care needs and any new care home.
- Residents and families may be concerned more generally about the impact any move may have. Social workers will support residents and ensure that moves are managed safely and to minimise the impact on residents and families wherever possible.
- The Council will ensure that our duties under the Care Act 2014 will continue to be met and care needs for each person will be assessed and addressed in their individual care plan which will focus on their needs and interests. Any alternative provision considered will be suited to residents' individual care needs.
- The Council will also continue to fulfil its obligations under the Care and Support and Aftercare (Choice of Accommodation) Regulations 2014, providing residents with a choice over their accommodation. The resident and - where appropriate - family members will be fully involved in decision making.
- The Equality Impact Assessment and Health Impact Assessment has further detailed information about the impact for those with Protected Characteristics and can be found in the Consultation Pack.

How to get involved



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What support will be available to current Care Centres residents during the consultation?

- It is recognised this will be a difficult time for residents and their families and targeted face to face and online meetings will be in place
- Residents will be offered emotional and communication support at the face-to-face consultation meetings
- Care Centre staff will be present during face-to-face consultation meetings to support residents and their families
- Independent Advocacy support will be available during face to face meetings with residents

Public Consultation

30th June 2025 to 25th July 2025

- **Public consultation launches on 30 June 2025 and runs until 25th July 2025**
- **30th June 2025 12noon**
 - Launch questionnaire, mailbox and webpages and publish all documents
 - **2nd July 2025 to 10th July 2025**
 - All face-to-face consultation meetings
 - All online consultation meetings
- **30th June 2025 to 25th July 2025**
 - Support with questionnaire completion as needed
 - Collection of questionnaires
 - Promotion of consultation and questionnaire
- **Public consultation closes 25th July 2025**

How to get involved

- The public consultation period runs from: 30th June 2025 to 25th July 2025.
- The Public Consultation Pack consists of the following documents and can be found at [Consultations to help us reshape | Birmingham City Council](#)
 - Care Centres Phase 3 Consultation Document
 - Care Centre Phase 2 Consultation Document
 - Be Heard questionnaire
 - Schedule of Consultation Meetings
 - Easy Read Care Centre Consultation Document
 - Equality Impact Assessment
 - Health Impact Assessment
- You can have your say in the public consultation by:
 - Reviewing the consultation pack and completing an online Be Heard questionnaire: [Care Centres Consultation Survey](#)
 - For long term residents, you will receive a letter to invite you to one of our face-to-face meetings
 - For families of long-term residents, you will receive a letter inviting you to one of our face-to-face meetings
 - You can also email us with your views or questions at: CareCentreConsultation@birmingham.gov.uk
- The Be Heard questionnaire, Consultation Document and Easy Read documents are also available in hard copy at all three of our Care Centres. Please ask at Reception.
- For more information on these and other savings proposals, please go to: [Consultations to help us reshape | Consultations to help us reshape | Birmingham City Council](#)

Families consultation events

Group	Date and Time	Meeting Format	Details	Venues
Families/carers/POA	02/07/2025 6.00pm Face to Face Session 1	In Person	Ann Marie Howes (relatives/carers will be invited by letter)	Ann Marie Howes Centre B26 2DU Activity Room 2
Families/carers/POA	02/02/2025 8.00pm Online Session 2	Online	Ann Marie Howes (relatives/carers will be invited by letter)	Online
Families/carers/POA	07/07/2025 6.00pm Face to Face Session 1	In Person	Perry Tree (relatives/carers will be invited by letter)	Perry Tree Centre - Dovedale Road, Birmingham B23 5BX Activity Room
Families/carers/POA	07/07/2025 8.00pm Online Session 2	Online	Perry Tree (relatives/carers will be invited by letter)	Online
Families/carers/POA	09/07/2025 6.00pm Face to Face Session 1	In Person	Kenrick (relatives/carers will be invited by letter)	Kenrick Centre Mill Farm Road, Harborne B17 0QX Activity Room
Families/carers/POA	09/07/2025 8.00pm Online Session 2	Online	Kenrick - (relatives/carers will be invited by letter)	Online

Resident consultation events

Group	Date and Time	Meeting Format	Details	Venues
Residents	03/07/2025 10.30 am	In Person	Ann Marie Howes - (residents will be invited by letter)	Ann Marie Howes Centre B26 2DU <i>Room 2</i>
Residents	10/07/2025 9.30 am	In Person	Kenrick (residents will be invited by letter)	Kenrick Centre Mill Farm Road, Harborne B17 0QX <i>Activity room</i>
Residents	10/07/2025 11.00 am	In Person	Kenrick (residents will be invited by letter)	Kenrick Centre Mill Farm Road, Harborne B17 0QX <i>Activity room</i>
Residents	08/07/2025 10.30 am	In Person	Perry Tree (residents will be invited by letter)	Perry Tree Centre - Dovedale Road, Birmingham B23 5BX <i>Activity room</i>

Next Steps



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Next Steps – Estimated Timelines

Estimated Dates	Expected Activities
30th June 2025 to 25 th July 2025	Public consultation
July/August 2025	Public consultation analysis and report writing
1 st September 2025	Cabinet report publication deadline
9 th September 2025	Cabinet meeting
From mid- September 2025	Implementation of decision – subject to options and consultation findings may include: <ul style="list-style-type: none">• Changes to the current services• Moves for existing residents• Formal consultation with and changes for Council staff• Changes to the buildings



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