

Snow Hill Multi-Storey Car Park Off-street parking places orders

Discounted season tickets for members of the City of Birmingham Choir After 6:00pm on Tuesdays only

Season tickets can be purchased by members of the City of Birmingham Choir.

Season tickets are only valid for use in Snow Hill multi-storey car park after 6:00pm on Tuesdays.

Conditions of issue

The following terms and conditions are subject to review and as such, the council's current terms and conditions at the time of application will prevail.

- Season tickets are issued subject to the articles of the Birmingham City Council Off-Street Parking Places Orders made under Section 35 of the Road Traffic Regulation Act 1984. Copies of the Orders are available for inspection at the issuing office.
- 2. A season ticket will only be issued once the following evidence has been uploaded:
 - proof of ownership of vehicle (Vehicle Registration Document (V5C) or vehicle insurance document), and
 - proof of attendance at the choir in place of worship (such as a letter on headed paper confirming your attendance)

The name on the proof of ownership and proof of attendance at the place of worship must be the same.

- 3. A season ticket may be withdrawn if it has not been used according to the conditions of issue. Refunds will not be given.
- 4. A season ticket is only valid for use in the car park and for the vehicle stated on the season ticket.
- 5. The council reserves the right to refuse the issue of a season ticket.
- 6. A season ticket may be purchased for the following classes of vehicle:
 - passenger vehicles
 - goods vehicles not exceeding 5 tonnes maximum gross weight
 - motorcycles
- 7. The Parking Section must be notified immediately of any change of vehicle or other details. A Penalty Charge Notice (PCN) may be issued to any vehicle left without a valid season ticket.
- 8. An admin charge will be made for a temporary season ticket and change of season ticket details. All charges are subject to annual review.
- If a replacement season ticket has been requested, payment for parking must be made at the machine in the car park until a replacement season ticket has been issued. Such payments will not be refunded.

- 10. Purchase of a season ticket does not guarantee availability of a parking space. If spaces are not available, season ticket holders will have to make alternative parking arrangements.
- 11. If a season ticket is no longer needed, a season ticket holder can email a request for it to be cancelled. A refund will be made of any days remaining on the season ticket. The refund will be calculated from the day after the receipt of the email cancellation request and an admin fee will be applied.