# Mandatory Policy & Procedures

Care providers are required to have up-to-date policies and procedures to support the delivery of good quality care.

By signing this statement, you are confirming: -

* That your organisation's policies reflect the latest good practice, regulatory and legislative requirements as set out by the Framework Agreement, Care Quality Commission, NICE and the Care Act 2014.
* That policies and procedures are reviewed and updated annually
* That all staff have signed to confirm that they have read and understood them.

| **Policy & Procedure Name** | **Date of Last Review** |
| --- | --- |
| Accessible Information Policy |  |
| Accidents & Incidents |  |
| Appraisal Policy |  |
| Business Continuity Policy |  |
| Care Planning Policy |  |
| Complaints Policy and Procedure |  |
| DNAR / CPR Do not attempt cardiopulmonary resuscitation Policy |  |
| Dols & MCA Policy |  |
| Equality & Diversity Policy |  |
| End of Life Care Policy |  |
| Falls Management Policy |  |
| Fire Safety Policy |  |
| Induction Policy |  |
| Infection Prevention and Control Policy\* |  |
| Information Governance / Data Protection Policy\* |  |
| Key Worker Policy |  |
| Manual Handling Equipment Policy |  |
| Medication Policy and Procedure \* |  |
| Money Management Policy |  |
| Physical Intervention (if required) |  |
| Quality Assurance Policy and Procedure \* |  |
| Recruitment and Selection policy and procedure |  |
| Review Policy |  |
| Risk Assessment Policy |  |
| Staff Risk assessment Policy |  |
| Safeguarding Policy & Procedure \* |  |
| SOVA Policy and Procedure |  |
| Supervision Policy |  |
| Training Policy |  |
| Visitor Policy & Procedure |  |
| Whistle-Blowing Policy and Procedure |  |

**\* These policies must be submitted to commissioners for evaluation as part of your PQAS evidence**