



Birmingham City Council

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To our incredible care staff

These past ten months have really taken its toll on us all. It has been an incredibly difficult time for everyone, but I have been truly blown away by your commitment, hard work, resolve and determination in caring for our most vulnerable citizens during these unprecedented times.

You have been there ensuring our most vulnerable are not alone, you have made sure that they are safe, and you have supported them as they have been separated from their loved ones, finding the most innovative ways to keep them connected with their friends and families. Minute by minute, hour by hour, you have been there working to ensure residents are looked after in such a caring and compassionate way.

I know that you always go above and beyond to do the right things, but this year your dedication and your caring has surpassed what we could ever have imagined. There have been so many good examples of innovation and going the extra mile for our citizens, such as organising special events and celebrations for VE day, ensuring safe visiting and reassuring relatives that loved ones are in safe hands despite the restrictions. You have all risen to the challenge, and it has been inspirational to see.

Wishing you all a healthy festive season– we all applaud and recognise your continuing efforts and amazing dedication.

Thank you, thank you, thank you to you all – you are awesome.

Stay safe and well, with warmest wishes

Councillor Paulette Hamilton
Cabinet Member for Health and Social Care
Chair of Birmingham Health and Wellbeing Board