

Hall Green District Housing Liaison Board Meeting

**Minutes of meeting held on
Monday 21st October 2019
At Common Room, Fleetwood House, B13 8BL
6.00 PM – 7.30 PM**

Present	Jeff Horton (JH) Chair Peter Weston (PW) Member Raj Srivastava (RS) Vice Chair Wendy Kempson (WK) Member Arshad Butt (AB) Member Norma O'Regan (NO) Member Ronda D'Aguilar (RDA) Wates Naeem Qureshi (NQ) Observer Mahmoud Barreh (MH) Observer
In attendance	Shabrana Hussain (Cllr SH) Councillor Lou Robson (Cllr LR) Councillor Mandy Williams (MW) Tenant Participation Officer Firoza Loonat (FL) Tenant Participation Officer
Apologies	Shaheeda Choudhary (SC) Member Izzy Knowles (IK) Member Derek Fellows (DF) Housing Officer

1	<p>Welcome and Introductions</p> <p>Firoza welcomed everyone to the meeting and introductions were made. Firoza explained what had happened at the AGM and reasons why residents did not attend and that posts needed to be elected at this meeting.</p> <p>Firoza asked who would like to be put forward for the Chair's position and Jeff Horton put himself forward – the board agreed for him to be Chair</p> <p>Firoza asked who would like to be put forward for the Vice Chair's position</p>
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	<p>and Raj Srivastava put himself forward – the board agreed for him to be Vice Chair</p> <p>Firoza asked who would like to put to be put forward for the CHLB rep and Jeff Horton put himself forward – the board agreed for him to be CHLB rep</p> <p>Firoza asked who would like to be put forward for the Reserve CHLB rep and Arshad Butt put himself forward – the board agreed for him to be Reserve CHLB rep</p> <p>All positions were filled and Jeff Horton took the chair for the meeting.</p> <p>JH thanked everyone and welcomed everyone to the meeting</p> <p>2. Minutes of last meeting</p> <p>Minutes agreed by WK and RS</p> <p>Matters Arising</p> <p>RS needs to speak to Sufik regarding relocating the pool table – NO was under the impression that the pool table was staying where it was – RS said that he needs to speak to the Support Officer – ON-GOING</p> <p>RS mentioned a property (46 Belgrave Middleway) had a leak into the property and has numerous issues– RDA to investigate – Deferred to next meeting as RDA could not attend – RDA advised that there is nothing on the system regarding a leak into the property since March 2019. This would need to be reported again.</p> <p>NO shared a few amendments to be made Pg 2 1st paragraph – change from 46 to 47 Pg 2 section 3 – Knife crime is top property (change to priority) Pg 2 section 3 – Middle Belgrave be changed to Belgrave Middleway</p> <p>RS asked if DF had been to visit Belgrave Middleway re getting the black membrane to stop weeds coming through - MW to ask DF</p>
3	<p>Invited Guests</p> <p>Police:</p> <p>Police emailed a Tasking Meeting Newsletter to be shared at the meeting which was distributed</p> <p style="text-align: center;">Hall Green Neighbourhood Tasking</p>

Meeting

Date : **Thursday 26th September 2019**

Time: **1900 hours the Oak Hall Green**

Crime figures for the last month, Hall Green ward recorded a total of 83 crimes, which is compared with 149 crimes for the same period last year, representing a significant decrease in crime

Burglary Dwelling and Vehicle Crime

Last month there were 8 residential burglaries, including 1 attempt. This month there have been 8 burglaries including 3 attempts, which is a slight increase. Since the last meeting we have had 26 vehicle offences, including 5 stolen vehicles and 16 Theft from motor vehicles, a slight increase on last month where we had 24 offences. Most offences are overnight, and spread across the ward. Please do not leave valuables in your vehicle, even if they are hidden from view.

Parking, Speeding and Driver

There have been parking patrols at Hall Green and Yorkmead School and Chilcote School where drivers were advised. Chilcote's exclusion zone starts on 23rd September 2019. The team will be assisting the school with this. Speed watch was carried out on Baldwins Lane, Stratford Road and Fox Hollies Road and Reddings Lane. There 25 tickets issued in total.

Priority

The team will continue to prioritise the apprehension of offenders across the ward. Vehicle crime will also be prioritised. With the dark nights just around the corner there will also be a clamp down on Anti- social behaviour. Please ensure any incidents or concerns are reported via 101 or using West Midlands Police Live Chat.

Street Watch

We are delighted to have welcomed a new member to the Hall Green Street Watch this month who enjoyed her first patrol accompanied by PCSO Lee. We are still actively recruiting Street Watch members. If you want to make a difference to the community led initiative based on Street patrols carried out by the public. Please come and speak to us at the end of the meeting for more information.

News

The team has taken an active part on Operation Septre, educating the community in relation to knife crime.

Recruitment is now open for Restorative Justice for volunteers.

Members of our community can apply through the below link:

wmp.referrals.selectminds.com

A victim focused resolution for crime or none crime. This provides an opportunity for those affected to meet in a controlled environment lead by a trained facilitator. This holds the harmer personally to account and allows the opportunity to repair the harm.

Tasking Dates for 2019

	<p>Wednesday 23rd October 2019 at 19:00 hours Highfield Hall Tuesday 26th November 2019 at 19:00 hours United Community Church Monday 16th December 2019 at 19:00 hours The Club (To be confirmed)</p> <p>Please remember if you see anything suspicious then report it either online, on 101 or 999 if you believe a crime is in progress.</p> <p>Wates:</p> <p>RDA shared a Safe house is currently being set up for male victims of Modern Slavery and will be launching soon</p> <p>A project was carried out at Ward End House where the front of the building was cleared of hedges and rubbish cleared to improve the look of the property</p> <p>At a McMillan coffee morning they raised over £300</p> <p>RDA shared they did have 10 apprentices and 1 has gone amicably - 116 people have benefited from the apprentice scheme and training programmed</p>
<p>4.</p>	<p>Councillors update</p> <p>Cllr SH shared she covered Sparkbrook and Balsall Heath and her Ward Tasking meetings takes place every 2 months.</p> <p>Cllr SH shared there are 69 wards and each one has a ward forum and some are linked task meetings and some other wards are tasking meetings</p> <p>Discussions took place around police attending from the wards and that Hall Green is a district HLB.</p> <p>Cllr SH shared the issues she had on her ward. Hedges were a big issue and that parks do maintain them but a lot of hedges are missed. Montgomery St hedges are a mess and trip rails are broken. Also in the wet weather the pathways are slippy and muddy and wanted to know who is responsible.</p> <p>Cllr SH also shared she has a tenant that has an old sink through wear and tear and needs replacing as it is beyond repair. Was advised to report it and an inspection may be required. RDA shared it depends on what the operative reports back as to whether it is beyond repair. If it is a replacement then a supervisor would investigate.</p> <p>FL discussed about generalising issues and that maybe a walkabout can be carried out in Montgomery St to identify what is needed and which depts. needs to be involved. All agreed.</p>

	<p>Cllr LR explained she needs to know what is expecting at these meetings and in future will be more prepared.</p> <p>Cllr LR shared she does not have a lot of council properties in her ward and needed addresses of where the properties were. Cllr LR is having a meeting with Sharon Thompson on the 25th October 2019 and will ask for this information.</p> <p>Cllr LR asked is this meeting for private rental sector and tenant engagement. FL shared the makeup of the group is 75% tenant and 25% other which could be private, housing association or owner occupier.</p> <p>Cllr LR discussed ASB issues raised in housing association properties which are dealt with differently to council housing.</p> <p>Cllr LR also said she would like to be invited on the walkabouts and if she can attend she will do.</p> <p>Cllr LR also shared the issues she has had raised regarding boilers – tenants have had boilers condemned and cannot use heating or hot water and then a contractor when visiting takes the warning sticker off and says it is fine RDA shared there are 2 types of engineers – regular engineers and then there are calls that go to Dodd’s which are technical calls</p> <p>FL asked about ward plans and Cllr SH said hers is nearly $\frac{3}{4}$ complete. FL asked if the ward plan can be brought to the next meeting and be added as an agenda item.</p> <p>Cllr LR said her ward plan is done and updated on the system</p>
5	<p>CHLB update</p> <p>JH attended the CHLB in September</p> <p>JH read the Kitemark Report which was distributed to all at the meeting.</p> <p>Discussion took place from the Kitemark Report: -</p> <p>Due to the Kitemark Assessment and Review, HLBs were asked to postpone their AGMs until this was completed. On 23rd April 2019 letters were sent to all HLB chairs with the Kitemark Scorecard for their HLB. The accompanying letter also stated that for those who received a 1 or 2 Year Kitemark, the HLB could now hold their AGMs.</p> <p>HLB 2018-19 Kitemark Assessment</p> <p>From the 2018-19 Kitemark assessment, the overall results were as</p>

	<p>follows:</p> <ul style="list-style-type: none"> - 5 HLBs had 2 Year Kitemarks that carried over from last year's results - Of the remaining 21 HLBs that were scored: - 7 HLBs received 2 Year Kitemarks - 9 HLBs received 1 Year Kitemarks - 5 HLBs received a 'needing support' classification. - This means an overall Kitemark pass rate of 81% (the annual target is a pass rate of 70%) <p>Overall results are improving:</p> <ul style="list-style-type: none"> - 8 HLBs have maintained their 1 Year Kitemark - 1 HLB has improved from a 1 Year to 2 Year Kitemark - 6 HLBs have maintained their 2 Year Kitemark <p>Discussion took place around the scoring system and the recommendations</p> <p>JH shared from the last CHLB meeting that new homes were being built and the Common Wealth Games there was to be 2400 houses and only 330 of these properties to be social housing. There was a lot of discontentment around the amount of properties being social housing. He shared that the majority would be affordable housing which is not affordable.</p> <p>JH shared the update on Housing Management and the reduction of revenue of £420m in income which equated to £230 per household.</p> <p>JH shared that Universal Credit was a good idea but badly carried out. Arrears have gone up and there are increased departments to deal with debt counselling.</p>
6	<p>HLB Walkabout & Projects</p> <p>Cllr S shared that the last 13 weeks they had worked with residents and businesses along Stratford rd from Camp Hill to Ladypool Rd and had cleaned up a lot of rubbish. Cllr S shared that flats above businesses had black bags for their rubbish but nowhere to put the bags. If bags were put out on the street then others would follow and this is where the problems lie</p> <p>MW shared the last Walkabout which was on 2nd October 2019 along Long St</p> <p>Next walkabout is on Thursday 7th November 2019 at 11am at 41 Brighton Rd</p>

	<p>New HLB Projects.</p> <p>Dropped kerb to Lenches Green – DF to complete project form Install gate and Fence to access way to Rear 2 to 9 Princess Road</p> <p>Block signs in Pensby Close and Thirlmere Drive – quoted accepted – Board agreed</p>
7	<p>Tenant Participation Updates:</p> <p>FL shared that the Birmingham in Bloom award ceremony will be taking place at the Council House on 6th November 2019</p> <p>The East Quadrant ceremony awards will be taking place on Wednesday 13th November 2019 at Hall Green United Community Church and will be held from 12.00pm – 3.00pm.</p> <p>The Christmas Meal has been agreed from Central and this needs to be booked asap and decided at next meeting.</p> <p>NQ asked how do we engage with residents</p> <p>FL shared we use the website for the HLB, put up posters, carry out projects i.e. community clean-ups, word of mouth and litter picks</p>
8	<p>AOB</p> <p>RS asked if the HLB would fund a black membrane and gravel to the garden area at Belgrave Middleway to stop the weeds coming through - To ask at November meeting</p> <p>Post Meeting Note : The black membrane for stopping the weeds is approx... £2500 as they would need to remove existing overgrowth and old membrane, level the area, fit new membrane and top soil. There are 3 areas that would require this work.</p> <p>AB shared that the Tenant Inspectors meeting are now held bi-monthly</p> <p>Raj shared that water is leaking in the common room at Belgrave Middleway and when reported to repairs was told it is not an emergency - RDA said she would check on the system</p> <p>WK said she will not be at the next meeting as she has to go into hospital for a procedure</p>

9	<p style="text-align: center;">Date and Time of Next meeting : Monday 18th November 2019 @ Fleetwood House Time: 6pm – 7.30pm</p>
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