

	<p>Sheldon Housing Liaison Board Meeting. Manston Road</p> <p>1.30pm - Thursday 27th February 2020</p> <p>Present Marie Murphy - Vice Chair Janet Stych - HLB Val Carter - HLB Debbie Kadr - HLB Theresa O’Leary - HLB Annette Kean – Observer Cllr Saddak Miah Cllr Paul Tilsley Jenny Poole - Wates Gary Elwell - Housing Officer Mandy Williams – Tenant Participation Officer</p> <p>Apologies PCSO Annie Carr Colin Fish - Chair</p>	Who	By
<p>1.</p>	<p>Welcome and Introduction</p> <p>Marie welcomed everyone to the meeting and asked everyone to introduce themselves to Cllr Miah</p>		
<p>2.</p>	<p>Minutes of the last meeting and Matters Arising</p> <p>Minutes of the last meeting were agreed, and Gary asked everyone to confirm that they were a true record of the last meeting. Meeting agreed.</p> <p>Marie said her guttering had still not been done and Jenny shared there was no record of her reporting it since 2017 so will need to report it as a repair</p> <p>Val said the flashing at Barrows Lane still not done – Jenny said it should be done on 5th March. Also, Val said the lights were still not working right they are on in the day and off at night. 1 light at rear and 1 light at side – Jenny said they need a cherry picker to be able to get to the lights</p> <p>Issue of chair is on the agenda, but Colin has sent his apologies due to illness. Mandy advised the board that she is seeking further advice from managers and central team.</p>		

3. Invited Guests:

Wates -

Jenny shared that Wates are trialling localz which is an app for repairs, and this is being trialled in Acocks Green. The way it works is if you have an appointment for repairs 8am-1pm the tenant can log on and track where the operative is – this will hopefully stop the no access visits. Only issue at present is if an operative is sent a 2hr emergency and then he will be delayed in getting to a tenant.

Annette asked what is a 2hr job.

Jenny said it's when a job has a 2hr response on it ie: no electrics etc.

Jenny shared they are trialling personal alarms as they go out to a variety of tenants and it's for their own safety this is being trialled on Out of Hours operatives and Jenny and Ronda. If any issues arise, they can press a button which goes to the centre and if the person who pressed the button does not speak then alarms are raised. They are looking at setting up safe words to use. Jenny shared this would go out to all Wates staff

Gary said this is also being looked at for Housing Staff.

Janet said the facing is coming away from the Common room and her home next to it. It is falling from the front; side and she was advised to report her own home and Keith (support worker) to report the common room.

Police

PCSO Annie Carr sent the following feedback

9 Burglaries

7 Theft from motor vehicles

4 Theft of motor vehicles

We have been constantly dealing with parking complaints that have come in either from our local schools or via the Councillors. With regard to the assault on the youth at the Radleys there is currently an ongoing investigation and 1 youth was arrested but there is still some outstanding.

The team are currently trying to identify the tagger under the subway on the Coventry rd, PCSO Haq has started her Junior PCSO scheme at Lyndon junior school.

We currently have a new acting SGT Sanjeev Bhatoe who is with us for 4 months, we are due to have a new PCSO join the team to replace Katie who left to join as a new PC.

4. Councillor's Update

Gary shared a few ideas – HLB's are set around Wards and Stechford is no longer a ward. The Sheldon HLB is half Sheldon tenants and half Garretts Green tenants. The group are looking at trying to encourage new members. Amalgamating the 3 wards Yardley East, Sheldon and Garretts Green into 1 HLB is an option. If there is enough interest from residents a board operating in each ward is preferred.

Cllr Tilsley shared as a practical point of view he would want the most effective meeting

Discussion was held around why it is hard to recruit new members.

Cllr Miah said it was hard getting people to attend ward forums.

Debbie said she has about 150 email addresses for WMNow who contact her regarding their areas and she will check to see if she can do a mass email to see if anyone would be interested in joining the HLB.

Cllr Tilsley shared that Sheldon finishes at the Radleys and Manston Rd is in Garretts Green

He said the Police report was adequate and he was concerned with the turnover of Sargent's as Sheldon had 4 in last 12 months.

He also said there were problems with taggers as they are getting all around the ward.

There is an enormous amount of parking issues around schools and there are so many near misses at schools. Police do spot checks and issue tickets but next day when they are not around things go back to the same.

Annette asked if there was any way they can be pedestrianised

Cllr Tilsley said a school in Solihull was trialling the parking issue, but this just pushes parking issues further away. It creates congestion and when parents leave their cars running this adds to pollution.

Cllr Miah said Blakenhale School are having the same problems and he is concerned that emergency services are unable to get through due to double parking. He has visited the area and parents are parking on grass verges and blocking drives and this is an accident waiting to happen.

Cllr Tilsley said it is an offence to park on grass verges, but they have got to be seen driving on the verges.

Cllr Miah shared anyone can park across a drive if their car is taxed and Most'd and subject to any highway markings or restrictions.

<p>5.</p>	<p>Chair's report & CHLB Update</p> <p>Val shared that the suggestion of bi-monthly HLB meetings cannot go ahead and they must do 10 meetings per year this was from Joan Goodwin</p> <p>At the last CHLB there was a speaker talking about Universal Credit and a presentation was given around the Perry Barr flyover.</p> <p>Val shared she is also on the DSHLB</p>		
<p>6.</p>	<p>Housing Report.</p> <p>Walkabout</p> <p>The last walkabout took place on 4 February in the Sheldon area and the estate was looking better</p> <p>Gary shared the Walkabout report and said the disability, no parking sign, was removed from Abigail's Close because this is part of the public highway with no such restriction.</p> <p>Manston Rd – raised slabs along the public footpath and this has been reported to Amey who have said it doesn't meet the criteria which we understand to be 40mm.</p> <p>45-57 Rotherfield Rd – graffiti to be removed from the walls.</p> <p>Next walkabout – Tuesday 3rd March – 10.30am meet outside 9 Fellmeadow Rd</p> <p>Cllr Miah said a resident had contacted him regarding the common room at Northmead and that the tenants are paying for the use of the common room but not allowed to use it. He said BCC are looking into this, but nothing has been resolved and there is a strong committee at Northmead, and they want this resolving asap</p> <p>Gary shared that each sheltered scheme has a support worker 1 or 2 days per week and each scheme has its own committee. Meetings at Northmead used to meet regular but now the common room is shut</p> <p>Cllr Miah said he has emailed a few times to get this resolved but had no response.</p> <p>Gary said he would ask the question and try and get some feedback for Cllr Miah</p> <p>Projects</p> <p>The Board have agreed to commit funding to do Block 27 Honeybourne and Gary shared this shouldn't be as expensive as the other blocks – awaiting quote for this project</p>		

	<p>Brays Rd – fencing and bin stores have already been done at the blocks and the tarmac is looking messy, full of weeds and cracked and he is awaiting a quote to renew the surfaces. He met with Gurbax on site who said it looked a good project – quotes have been received but they are being queried by CWO</p> <p>Board also agreed to look at access points on the Radleys that approach parks at putting in a metal trip rail which is a lot stronger. Gary had spoken with Parks and this looks quite cheap to do.</p> <p>Yardley East – looking at projects in Grevis rd to do a porch as all others were done and to refurb balconies in Malthouse rd – quote for balconies in Malthouse have come in at £3894.55 – Mandy to send email to Gary to try and get this through</p> <p>Gary shared maybe next year look at internal decorations of low-rise blocks.</p> <p>Gary shared that we are still waiting for quotes for projects and that this year we have waited since June/July for quotes for projects</p> <p>He shared this is being escalated regarding budgets not being spent.</p> <p>New project – car park at Barrows Lane to look at a fold down post</p>		
<p>7.</p>	<p>Tenant Participation Officers Report</p> <p>Xmas meal was discussed and to book Monday 9th March 1.30pm at The Wheatsheaf.</p> <p>GBSC is happening again this year from 20th March to 13th April</p>		
<p>8.</p>	<p>Any other business</p> <p>Green Waste – Annette asked if a green bin can be supplied for Abigail’s Close</p> <p>Gary said BCC do not collect green waste and the cost is £50 per bin per year</p> <p>Abigail’s Close still have sack collection for rubbish</p> <p>Xmas meal to be arranged for Monday 9th March – 1.30pm at The Wheatsheaf</p> <p>Annette asked if a gate can be put on the Arch in Abigail’s close and Gary said maybe this can be looked at in the new financial year as an HLB project.</p>		

	Annette was voted on as a new HLB Member		
9.	Date of Next Meeting 1.30pm Thursday 26th March 2020 at Manston Road		