

EARLY YEARS INCLUSION SUPPORT

*Helpline for parents and carers
of Early Years (pre-school)
children with Special
Educational Needs
and/or Disabilities*



Are you the parent or carer of a pre-school child with Special Educational Needs and /or Disabilities (SEND) who feels that you need someone to talk to about how to continue to support your child's learning, development and emotional needs in this challenging time for families?

Team members of Early Years Inclusion Support are qualified early years specialist teachers and practitioners. Whether your child is now at home with you full time or still accessing their early years setting, due to their SEND or because you are a keyworker, we can offer advice in the following areas:

- Ways to communicate and interact with your child
- How to develop and maintain some daily routines and structure
- Play activities that might be appropriate for your child in the context of your family home and the resources you have available

If you would like to access this service, please email EYISParentEnquiries@birmingham.gov.uk with the following information:

- Your name and relationship to the child
- Your child's name and date of birth
- The telephone number you would like to be contacted on
- The name and contact number for your child's Health Visitor or Health Visiting Team
- The name of your child's private voluntary or independent pre-school setting whether, or not, they are still attending through this period. If your child attends a nursery school or class, please use the email address for the specialist support service for schools which best relates to your child's area of SEND.
- Times and dates you are not available for a consultation.
- Whether an interpreter is required for you to access this service.

We will aim to get back to you as soon as possible to confirm a date and time for your consultation. Calls can last up to a maximum of 30 minutes and will be available weekdays between 9am and 4.30pm. You may also be offered a follow-up call if this would be beneficial.

Please note that while this service will be as confidential as possible all safeguarding duties and responsibilities remain.

"We can do this if we all work together as a family"

Birmingham SEND Youth Forum

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