Kingstanding HLB Meeting
Covering Wards: Kingstanding, Perry Common and Stockland Green
Date: 5th February 2020. Time: 1.30 till 3.30 p.m.
Venue: Hunters Walk Sheltered Scheme

Present

<table>
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<tr>
<th>Name</th>
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<tr>
<td>Lesley Beresford</td>
<td>Chairperson</td>
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<tr>
<td>Donna Forbes</td>
<td>Vice Chair</td>
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<tr>
<td>Jill Edwards</td>
<td>HLB member</td>
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<td>Kath Lee</td>
<td>HLB member</td>
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<td>Jacqui Daniel</td>
<td>HLB member</td>
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<tr>
<td>Amanda Spurrier</td>
<td>Tenant Participation Officer (BCC)</td>
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<td>Derek Lay</td>
<td>HLB member</td>
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<tr>
<td>Kevin Taylor</td>
<td>HLB member</td>
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<tr>
<td>Shyeene Zaida-Bere</td>
<td>Engie</td>
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1 Welcome & Apologies
1.1 The Chairperson welcomed attendees to the meeting and noted apologies. The Chair read out a health & safety statement, advising about fire alarms and exits and required code of conduct.

1.2 Apologies were received from:

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<tr>
<td>Police</td>
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<tr>
<td>Maria Rawlins</td>
<td>HLB member</td>
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2 Police, previous minutes, actions/progress/update
2.1 n/a

3 ENGIE, Previous minute’s actions/progress/update
3.1 Lesley reported that contractors had changed the strip lights outside her block but had left all the debris on the floor.
   Update: The contractor has been spoken to about this and Engie apologised.

3.2 Lesley reported the front door of Kingsbridge House again; there had been a fight at Christmas and the door was broken again. This was still not fixed and there had been no communication in respect of when the door will be fixed. Lesley pointed out that they are paying for security. The Caretaker told Lesley that he had reported it again.
   Update: There is an ongoing issue with the doors at Kingsbridge house. There are three contractors who look after the doors and electronics HJS, CDI and Engie. They each look after different aspects of the repair, e.g. electrics. There will be an update later today in respect of which contractors going out first to do their part of the repair.
3.3 The thanks from the HLB members at the last HLB meeting have been passed on.

3.4 Jill raised the issue of lamps one and two not working on the Hunters Walk scheme. Shy said as a one-off, she will follow this up. Engie are no longer involved with the streetlights any more, this would be McCanns.

3.5 The BCC Tenant Satisfaction Survey was circulated to the HLB. Engie engineers were also giving them out.

4 Guest Speaker

4.1 No guest speaker today.

5 Previous minutes, agreement & sign-off

5.1 Previous minutes were dated 2019; this should read 2020.

5.2 (6.6 of previous minutes); It was recorded that Kevin had stood down as HLB rep. This should read CHLB rep; Kevin has not stood down as HLB member, only CHLB.

5.3 With these amendments noted, the previous minutes were accepted as factually accurate.

6 Previous minutes, matters arising

6.1 Security at Wyrley flats, as recorded in the November 2019 and January 2020, where Lesley asked what has happened to the security who took over from the concierge at the Wyrley flats.

Update: Amanda received an email from Amanda Walker, Daytime Supervisor. She asked that those reporting the night security not checking the flats and chatting in cars – please provide dates, times to enable the supervisors to speak to the Patrol Officers.

Amanda will look into getting a letter sent out to all residents, about tailgating and misuse of the buzzers letting people in.

7 District Update

7.1 No update

8 Feedback from City HLB

8.1 Last CHLB was cancelled so no new update.

8.2 A letter from Colin Hanno was circulated to the board, which they read and considered. They decided to Through the Chair, the HLB members asked Amanda to inform Colin that although there isn’t a CHLB rep now, if they have any issues to be raised, they will let Amanda know. They have also asked that Amanda feed back from the CHLB minutes for any updates. They said when more members join the HLB, they can look at appointing a CHLB rep then.

9 HLB Spend / Budgets

9.1 Budgets were circulated. The board agreed that Perry Common could borrow £79 from Kingstanding ward.
10 HLB Projects
10.1 Rushden Croft lights for consideration - approved
10.2 Rushden Croft, moss and handrail to be cleared/cleaned. approved
10.3 Dean Close demolition – approved by HLB chair. The was retrospectively approved by the board.
10.2 Sidford Grove, clearing out bushes and lay new turf - approved.
10.3 Hunters Walk Road signs – approved.
10.4 Lesley asked for a project to be considered. Outside Kingsbridge House, where the car park ends there is a small ridge with two steps. Jacquie had a fall and hurt her leg. She had also had a visitor with partial sight, who, using his stick thought it was step, and jarred his back. Amanda will do a project

11 TPO Update / Kite-mark
11.1 Capital – Altro flooring has been given the go ahead for the nine blocks in Dean and Roedean Close.
11.2 Capital - GPRS quote requested for low rise blocks. Amanda has had a request for GPS fobs to be put on the system so they can be loaded directly at the College Road office, rather than estate staff having to travel across the city to upload them. No quote to date.
11.3 Capital – Altro flooring on Wyrely flats – awaiting quote. Will have to have these done next financial year as no quote received yet and the last Panel has already sat. Need to have all projects and works complete by end of March 2020.
11.5 Feedback forms circulated.
11.6 Archers Close community garden. One of the nearby residents has begun to take on the task of maintaining the garden. KRT have offered to cut back the grass when they can and Shy will also ask if Engie can also help
11.7 Repair on Finsbury Grove – metal spike sticking out of the garden – reported.

12 Walkabout – details and feedback
12.1 Walkabout took place on 22nd January 2020, starting on Rushden Croft. Details circulated.
12.2 Next Walkabout is booked for 19th February 2020 at 10.30 a.m., meeting at 401 Slade Road, Stockland Green ward.

13 Tenancy Management Update
13.1 n/a

14 Resident involvement
14.1 Low rise block champion recruitment has begun on North. HLB leaflet is also being distributed at the same time.

15 Any other business
15.1 Kerb on Hunters Walk/The Hurstway is still broken and is a trip hazard. Amanda will follow this up.
15.2 Dipped manholes next to the above kerb have not been fixed. Amanda will chase this up with Christopher Richards from Amey.
15.2 No Dumping sign is missing from the tree in Finsbury Grove. Amanda will report to Neighbourhood Services.
15.3 Kevin reported dog fouling on the Finsbury Grove scheme. He will contact the dog wardens.

15.4 V.E. day remembrance celebrations will take place on Finsbury Grove on 6th May 2020. He wants to know how to get permission to close the road for the day. Amanda will try to find out and let him know.

15.4 Finsbury Grove white lines/parking. Amanda will contact Kevin and proceed with this.

15.5 Derek informed the meeting that due to ill health he won’t be able to attend HLB meetings for the near future until his health improves but wants to remain an HLB member and receive the HLB minutes, so he is kept updated.

16 Next HLB Meeting

16.1 4th March 2020, 1.30 till 3.30 p.m. at Hunters Walk common room
Booking Transport Process

To book a taxi you will need to call

Amanda (Kingstanding, Perry Common, Stockland Green wards) or Emma (Sutton, Erdington wards) on their mobile numbers:

Amanda: 07766922095 or Emma: 07860904644

Important

We will need a clear 48 hours’ notice if possible.

If we are unable to answer, please leave a clear voice message detailing:

- Name
- Full address with post code of the pick-up address
- Time you would like the taxi to pick you up
- Full address with post code of the venue you are going to
- Time of return taxi
- Contact number for the taxi company to call you

Taxi company is Galaxy Cars - 0121 350 1000

Birmingham City Council North Account

If there are any issues out of office hours with the Taxi not arriving, please call Galaxy directly.

Thank you

Amanda and Emma