

**Minutes of the Bartley Green Housing Liaison Board  
Held on Monday 18 November 2019  
6pm  
Hasbury Court Extra Care Sheltered Housing Scheme**

**Present**

Diane Horton Griffiths – Vice Chair & CHLB Rep  
 Beth Maddocks – Member  
 June Price - Member  
 Jean Perry - Member  
 Jim Osborne – Member  
 David Hardy – Member  
 Councillor Bruce Lines – Councillor  
 Denise Moy – Member  
 Matthew Evans – Member  
 Mark Medhurst – Member  
 Colin Evans – Member  
 Geraldine Guest - Observer  
 Lloyd Patten – Housing Officer  
 Councillor J Lines – Councillor  
 Jennie Carter – Tenant Participation Officer

**Apologies**

Denise Bray – Member  
 Dot Woodham - Member  
 Corinne Morris – Member  
 Bernice Hardy - Member

Diane welcomed all to the meeting and informed members of the code of conduct.

Diane informed all the members of the confirmed arrangements for the funeral of the late Harry Bennett,

<b>Item</b>	<b>Subject</b>	<b>Action</b>
<b>1.0</b>	<b>Housing Officers Report – Lloyd Patten</b>	
1.1	Lloyd informed the members that the issue of the blocked chutes, reported at Bridport House has now been resolved.	
1.2	David Hardy said the issue is not the chutes in the block, but the unpleasant condition of the chute rooms. Lloyd will investigate this.	<b>LP</b>

1.3	Diane said the caretakers use to clean the bins, however due to health and safety reasons, this has now stopped.	
1.4	David suggested that some sort of extension is used, to add to the equipment utilised for cleaning the interior of the bins. Diane advised David to contact Julie Windsor Price Local Housing Manager who may be able to support with this recommendation.	DH
<b>2.0</b>	<b>Guest Speaker – Geraldine Guest</b>	
2.1	Geraldine introduced herself and briefed the members of the work she is currently carrying out in the community called Street Watch. Geraldine asked the members if they are aware of any estates that could benefit from Street Watch.	
2.2	Councillor Bruce said the lighting on Bartley Woods is the original lighting that was installed 30 years ago when the estate was built, which is causing the estate to look ‘dark’ in some areas.	Cllr B Lines
2.3	Diane asked Councillor Bruce to investigate the issue regarding the lighting on the Bartley Woods estate.	
<b>4.0</b>	<b>Minutes of the Previous Meeting</b>	
4.1	Names were corrected on the minutes as some had been duplicated. Minutes were then agreed as correct.	
<b>5.0</b>	<b>Matters Arising</b>	
5.1	David provided a short brief on the work of Teamworx and Inspired Choices, and his application that had been put forward by the residents to support the project.	
5.2	Diane felt that there are still issues regarding the reporting of repairs to the call centre, which needed addressing.	Cllr J Lines
5.3	Councillor John stated that there has been no further feedback regarding the issues with the call centre. He will raise this again at the next CHLB meeting.	
5.4	Councillor John stated that Fortem is happy to carry out repairs, however they cannot do their work successfully if they are not receiving the correct information from the call centre.	LP
5.5	Beth Maddocks said the laundry door is still not working at Hasbury Court Extra Care Scheme. This is an outstanding repair. Lloyd will speak to Howard Britton, Scheme Manager regarding this issue.	LP

5.6	Councillor John said this is an ongoing issue with repairs and as Housing is the Landlord, the issue must be dealt with. Lloyd said he would inform the local Manager Julie Windsor Price of this.	
5.7	David felt the issues with Moors Lane has now been resolved, however there is a mattress that has been left outside the property on the grassed area.	
5.8	Matt stated that there is a fridge and mattress left on Wood Lane.	
5.9	Colin asked if there were any feedback regarding the issues reported on Dainton Grove. There was no feedback at that time.	
5.10	Home for Heroes – there should have been an update at December’s council meeting however, this meeting has been cancelled. A report will be provided after the January 2020 meeting.	
5.11	There is a 2-3-year rent freeze for council tenants. Councillor John will report on any changes in policy, regarding the future for the Council housing rents. This will also be reported in the January 2020 meeting.	<b>Cllr J Lines</b>
5.12	Diane reported that there will be cut backs for the sheltered housing schemes.	<b>LP</b>
5.13	Jim asked if letters had been sent to California House regarding the dumping of rubbish. Lloyd took details of this and said he would investigate.	
5.14	Beth said the rubbish dumping on Hasbury Court has now been resolved.	
5.15	There was no further feedback regarding the progress of the clean-up of the Hillwood road shop area.	<b>LP</b>
5.16	Councillor Bruce queried what is happening with the CCTV cameras across the ward. Lloyd will ask Dave Billingham Housing Manager to contact Councillor Bruce to update him on the situation.	
5.17	Jim queried if California House would be receiving another flip flop chair. Diane responded that if there is a need, the board would be happy to fund a further flip flop chair for the foyer area, however a request would have to be made through the Support Officer to state there is a need.	
5.18	Diane suggested that both Jim and Jean speak to Sue Allen Neighbourhood Support Officer to identify if an additional chair is required.	
	Colin asked if there are any storage areas in the blocks, David responded that there was not.	

6.0	<p><b>Community Improvement Budget</b></p>	
6.1	<p>Diane provided an update on the community improvement spend for the ward. Most projects have now been carried out, however the gate on Wood Lane would be differed until the next financial year due to lack of funds.</p>	
6.2	<p>Diane advised the members that all new projects will now go on a 'wish' list for the new financial year.</p>	
7.0	<p><b>City Housing Liaison Board</b></p> <p>The chair Joan Goodwin opened the meeting and informed the board of the death of the Bartley Green HLB Chair Harry Bennett.</p> <p>A one-minute silence was held. She then followed on with a report on the Arch Conference, which met on October 3<sup>rd</sup> in Bridlington. She commented that it was a pretty place with excellent seafood and shell fish, but a long way for some delegates to travel to, but it was a very good conference.</p> <p>She then went on to give a full report (all 17 pages) causing her to run out of breath and Jessica, Colin Hanno assistant came to her rescue.</p> <p>The main feedback from the Arch tenant conference was as follows:</p> <p><u>100 years of Council Housing</u></p> <p>Arch tenant group members from Sheffield and Rotherham Council explained the work they and their council had done to celebrate the milestone of 100 years of council housing.</p> <p><u>Fire Safety</u></p> <p>There were talks on fire gas and electrical safety. To illustrate this, pictures were shown on the dangers of home improvement and the strong message was given, that it is imperative that tenants understand their tenant's handbook.</p> <p>The deputy chief executive of the regulator of social housing spoke about the economic and consumer standards, how the regulator came to be and where he saw the service going in the future.</p> <p>Several workshops took place, one concentrated on the future of sheltered housing. Delegates from the East explained consultation had taken place, resulting in changes to their sheltered schemes.</p> <p>Another workshop convened the subject of housing complaints, what can be expected and what can be done about them.</p>	

<p>8.0</p> <p>9.0</p> <p>9.1</p>	<p>The Arch Chief Executive, John Bibby showed the government approach to housing and how that has changed from the coalition government to present with the light of the ‘Grenfell tragedy’. Arch’s key requests to the government are</p> <ol style="list-style-type: none"> <li>1. For a considerable investment in housing, increased grants available.</li> <li>2. Support for the building of more council homes, of various sizes and self-financing support.</li> <li>3. Complete reform of ‘right to buy’ and ensure support to have a 1-1 build on every house sold.</li> </ol> <p>Sadly, this has not been the case with most councils, which has had a vast impact on the national situation of homelessness which exist today.</p> <p><u>BMHT update – Jane Trethewey Assistant Director of Housing Development</u></p> <p>Birmingham Municipal Housing Trust is a part of the council. It is a brand for the development that the council undertakes to provide housing for the market and for council rented property.</p> <p>The trust was first set up in 2009 overall across all developments, the BHMT needs to give 35% as affordable housing.</p> <p>The average house costs £130.00 and BHMT funds the cost of building council housing by including houses for market rent and /or sale as part of each development.</p> <p>All houses will look the same from the outside, but there will be mixed tenure estates.</p> <p>For every home that is built the developer gives £500.00 to the building Birmingham scholarship which trains young people in Birmingham to build houses; learning all the various skills needed to do this.</p> <p><b>Walkabout</b></p> <p>A report was given to members with regards to the last walkabout. The next walkabout will be held in January 2020 on the Lye Avenue estate. Date to be confirmed.</p> <p><b>Any Other Business</b></p> <p>Beth informed the members regarding a disabled resident on the scheme who is currently experiencing problems with the service. Diane requested that Beth discuss this with the Support Manager of the scheme.</p>	
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9.2	Beth informed the members that she had reported a faulty smoke alarm to Fortem and was informed by the call centre that the repair was not an emergency. She informed the members that the alarm had caused her annoyance and distress due to the continuing noise, which she had endure over the weekend.	<b>Cllr B Lines</b>
9.3	Diane asked Councillor Bruce to raise a complaint with Fortem regarding the issue on behalf of Beth Maddocks.	
<b>10.0</b>	<b>Christmas Lunch</b>  Diane explained the process for the Christmas Budget to the members. The budget for the meal is £85.00 to cover the cost of the meal for the members, additional costs would need to be paid by individual members. Due to the increased membership the monies allocated to individual members has been reduced, and any extra would be given to David Hardy prior to the meal.	
10.1	Following a discussion, the members agreed to cover any extra costs incurred, and that the venue for the Christmas lunch would be the Black Horse.	
10.2	The meeting then came to an end.	

**DATE & TIME of NEXT MEETING**

**20 January 2020**

**Hasbury Court Extra Care Sheltered Housing Scheme**  
**Hasbury Road**  
**Bartley Green**  
**Birmingham**

**B32**

**Commencing at 6pm- 8pm**