1. **Welcome & Apologies**

1.1 The Chairperson welcomed attendees to the meeting and introductions were made. Chair advised of housekeeping and fire drill for the meeting.

1.2 Apologies were received from:

- Graham Payne resident/hlb
- Doreen Rymell resident/hlb
- Pat Hall resident /hlb
- Lorna Steers resident/hlb
- Matthew Fox-Redfern resident/ hlb
- Margaret Saunders resident/hlb

- Clive Hannaby resident/hlb

2. **Guest Speaker – update from Councillor Ken wood**

Eric asked Ken if any work been approved to clear up and tidy Falcon Lodge as he was told by Councillors money had been approved to do so. Ken was unaware of anything but would speak to the councillor involved and get an update.

Eric also asked about social housing in Sutton Coldfield.

Ken stated the likelihood of social housing disappearing is negligent as there would be such an out cry from residents, there was 6000 houses being built in Sutton 35% of
which will be affordable/social housing but is 30 years in the making, there will be open green spaces and infrastructure on A38. The councillors are involved all the way and will ensure best possible outcome for tenants of social housing.

**Contractors – ENGIE**

3.1 Shyeene Zaidi-Bere

Macmillan

Engie had a very successful afternoon £228 for the charity and Thanked the chair for his attendance.
Shy stated that with the darker nights and vulnerability being increased, to take advantage of the password service offered to jobs by the contact centre so you know that the caller is legitimate. And as winter is upon us, she wanted to let everyone know Engie are prepared and do not for see any issues.

3.2 Sue from Hill Village road asked that the guttering on the maisonette blocks at Henley drive now be cleared as bees have now gone Emma agreed to put new job on for this.

3.3 shy was asked to request all workmen wear their id badges or use password when going to Properties to stop any bogus callers being allowed entry.
3.4 Jacky heron court said they had needed to report an urgent repair at 9pm one night and could not get an answer from the call centre shy to call resident group chair Colin for information.

4 **District updates- none**

5 **Previous Minutes & Matters Arising**

5.1 Previous minutes dated 14th September 2019 were accepted as factually accurate.

5.2 **Matters Arising**

5.3 Mr Hannaby reported bushes on Walmley Ash Grove this is being investigated by councillors as to who owns the bushes. Councillor Wood confirmed they have been and cut these themselves before now and investigations are ongoing.
5.4 Mr Hannaby requesting disabled crossing by asda Minworth Emma has spoken to highways and councillors who have said hold fire until works in the area are completed as there will be infrastructure changes within the area.
5.5 Wendy stated pothole at the laurels had been fixed but was already crumbling shy will get someone to look at this.
5.6 Sue reported road crumbling on Henley Drive, and no one could park Amey to investigate and report.
5.7 pam reported overgrown bushes in void property Emma asked for them to be cut asap.

**City Housing Liaison Board Update**

6.1 This was a very difficult meeting with regards to what’s not being done due to Brexit.
Social Housing is not doing well due to borrowing the government had promised that for every right to buy application agreed a new build would be built for every sale, but this has not happened. Chief of police attended and is saying there is no money to train officers which takes 2 years to train fully and so recruitment is very low Stock transfer is in question again discussions are ongoing.

7 HLB Spend/TPO Update
7.1 Budget documents were circulated.
7.2 Emma brought 3 projects to the meeting for approval
1. Haunch wood Road request for clearing of garden by maisonettes at a cost of £640
2. H markings on entrance to Churchill road scheme at a cost of £135
3. Cross funding parking on glebe drive with environmental budget hlb cost £1700
All Projects were voted on and all 3 approved. These will now be sent to highways KRT and BCC for a commencement date.

8 Walkabout
8.1 Walkabouts will take place as follows
October – Jerome road into Sutton October 21st 11.30 meet at Jerome road
8.2 The September Walkabout was at Wheatley close with Jadwiga and Wendy and Eric attending plus a resident also attended it was reported as a very clean tidy area with no real issues reported

9 Tenancy Management Update
9.1 No update

10 Any Other Business
10.1 Eric suggested with members that Sutton hlb have their Christmas social on January 8th to be arranged in Novembers meeting with members agreeing as to where it takes place, in the meantime anyone wishing to attend park courts Christmas meal at the cuttle bridge on 11th December 2019 1pm-4.30pm would be welcome see Sue for a ticket.
10.2 Pat at the pavilions reported weeds need treating in the drying area and wanted to know if when fitting a smart meter companies are allowed to do a gas service at bcc properties. Members explained this was normally a gas check for safety reasons not a full service of the systems.
10.3 Pat reported graffiti on walls of maisonettes in front of park court needs removing and grass needs cutting as missed due to sprinkler work being done.
10.4 Wendy reported quads in the rear gardens at the laurels need cutting back weed’s bushes etc very overgrown as always missed

11 Date & Time of Next Meeting
Date:  13th November 2019
Time:  1.30p.m. – 3.30 p.m.
Venue: Arbury Walk
Booking Transport: New Procedure

Please note as from 08-2018 to book a taxi you will need to call

Emma or Amanda on their mobile numbers:

07860904644 or 07766922095

Important

We will need a clear 48 hours’ notice if possible.

If we are unable to answer, please leave a clear voice message detailing:

- Name
- Full address with post code of the pick-up address
- Time you would like the taxi to pick you up
- Full address with post code of the venue you are going to
- Time of return taxi
- Contact number for the taxi company to call you

Taxi company is Galaxy Cars - 0121 350 1000

Birmingham City Council North Account

If there are any issues with the Taxi not arriving out of office hours, please call Galaxy directly.

Thank you

Emma and Amanda