

**Minutes of the Bartley Green Housing Liaison Board
Held on Monday 15 July 2019
6pm
Hasbury Court Extra Care Sheltered Housing Scheme**

Present	Name	Name
	Harry Bennett – Chair Diane Horton Griffiths – Vice Chair & CHLB Rep Corinne Morris – Member Beth Maddocks – Member June Price - Member Jean Perry - Member Jim Osborne – Member Margaret Deegan – Member Colin Evans – Member	Pat Harley – Member Bernice Hardy – Member David Hardy – Member Councillor Bruce Lines – Councillor Councillor John Lines Denise Moy – Member Dot Woodham – Member Mary Prendergast - Member Julie Windsor Price – Housing Manager Jennie Carter – Tenant Participation Officer

Apologies	Name	Name
	Paul Holroyd – Fortem	

Item	Subject	Action
1.0	Welcome and Apologies	
1.1	Harry did not wish to Chair this meeting, Councillor John Lines offered to chair the meeting.	
1.2	There were no apologies sent for the meeting. Unfortunately Mary Prendergast and Pat Harley stated they are resigning from the HLB.	
2.0	Minutes of the previous meeting dated 20th May 2019	
2.1	Councillor Lines asked if the fire service had been contacted with regards to receiving keys for the padlocks on Kirkwall and Dunbar Road. Jennie informed the Councillor that the fire service is happy with the current arrangements.	
2.2	Councillor John Lines stated that he is still investigating the outstanding repairs that are with contractors	Cllr J Lines
2.3	2.11 California House – the chairs are in the process of being ordered to be fitted in the foyer area.	
2.4	6.1 Harry informed the board that the request for a written report for the walkabout was not necessary. The board is happy to receive a verbal report each month from the members who carry out the walkabout.	

2.5	77 homes will be built on Long Nuke Road. Councillor Lines will be attending a meeting with the cabinet member on 23 July 2019 to discuss the possibility of building homes for heroes and he will also provide an update at a future meeting.	Cllr J Lines
2.6	6.5 Correction for last minutes – the homes on Long Nuke Road will not be demolished.	
2.7	6.6 The rat infestation that was at Hasbury Court sheltered scheme common room has now been resolved however there is a need for the carpet to be cleaned and this will be requested through Beth. She will inform Howard Britton Sheltered Housing Manager that the carpet requires a deep clean.	BM
2.8	6.9.3 Jean Perry queried the amount paid for refreshments at Hasbury Court and what would happen to the surplus of funds. Beth stated that any surplus would go into a pot.	
3.0	Matters Arising for Minutes 17 June 2019.	
3.1	There were no matters arising from those minutes.	
4.0	Community Improvement Budget	
4.1	Jennie gave an update of the community Improvement spends. She stated that the board has done well and went through the list of projects that need approval to proceed.	
5.0	City Housing Liaison Board – Diane Horton Griffiths	
5.1	Diane circulated a card for the members to sign to congratulate Joan Goodwin Chair of City Housing Liaison Board for receiving an MBE.	
5.2	<p>Diane notes are as follows:</p> <p><u>CHLB – Sprinkler instalments into Tower Blocks</u> – steadily progressing, a number of locks have already been fitted across the city.</p> <p>Remedial works being carried out by separate teams – there was a slight hold up on this due to the high demand for new fire doors.</p> <p>Shel force the suppliers have now got these well and truly in stock, to meet the demands of remedial teams. Fortem are working on blocks within the city.</p> <p>There has been minimal opposition to the sprinklers being fitted from the vast majority of residents.</p> <p>The whole operation for each property is about 3 days; and before any work commences there will be pre-contract consultations. Any resident with concerns or questions will have an opportunity to raise these.</p>	

6.0	<u>An update from Rob James</u>	
6.1	<p>Rob James stated that as a result of the Grenfell Tower Tragedy, for context this is coming from an advisory note from the minister of housing about the effectiveness of the fire doors.</p> <p>It is an additional advisory note not previously in building regulations.</p> <p>BCC <u>must</u> access all doors, it is a technical point. BCC <u>must</u> meet the requirements of the advisory note.</p>	
6.2	<p><u>The homeless prevention strategy update presented by Kalvinder Kohli</u></p> <p>This is an update of the homeless act that came in to force December 2018 which I reported to you.</p> <p>The strategy is working in various partnerships, we aim to prevent homelessness.</p> <p>Ensure accommodation and support services are available for people who are or may become homeless</p> <p>Encompassing rough sleepers strategy – we take the definition of homeless to apply to anyone making the transition out of supported housing , temporary accommodation, living in housing deemed unsuitable and those without a roof over their heads and on the streets.</p> <p>The challenge Birmingham has is a lack of housing options and a high demand for what is available as well as an ever growing population.</p> <p>It is estimated that 20, 000 households per annum are homeless or at risk of becoming homeless.</p> <p>At the last count, 91 individuals were sleeping rough. This is just a highlight; the remainder of the report was rather long.</p> <p>I am sure you will be pleased to know that the Chair of the CHLB Joan Goodwin has been awarded the MBE for her services to Birmingham. I am sending a card around for those who would like to sign.</p> <p><i>Diane Horton Griffiths</i></p>	
7.0	Councillor Bruce Lines stated travellers have again invaded the area at Monmouth road/Cromwell Lane. He went through the procedure of how the travellers are assessed and what support they would receive.	
7.1	The police can move them on within 24 hours, however support and costs are involved in the process which can go on for some time.	
7.2	There is stress, anxiety and costs that are involved with this process. The normal timespan for moving the travellers can be up to 5 working days.	
7.3	Councillor Bruce stated that there are powers in place to carry out a much quicker process; however there is a need for more enforcement on this.	
7.4	Councillor John Lines said the police had served a notice on the travellers; however the officer from the council had delayed the process.	

8.0	Any Other Business	
8.1	Councillor John Lines requested, Tina Richards Neighbourhood Services Co-ordinator, attend a future meeting to provide information on work the team are doing.	
8.2	Harry Bennett – Hillwood road bins. Jennie informed the members that there is a request for the HLB to hire a crane to move bins that have capsized. Jennie to request a quote for this.	TPO
8.3	Dot – The slabs rear of Graze brook Croft are uneven and in need of a repair. Dot had injured herself due to this.	TPO
8.4	Councillor Bruce queried why there are locks on some windows across the ward, however others do not have them at all.	TPO
8.5	Jim queried the door mats that are placed outside the property doors in California House. He went on to say that some residents have been informed to move their mats, whilst others have not.	
8.6	Julie advised it was due to health and Tina Richards will provide more details on this at the next meeting. David provided the full specification on the health and safety procedure for mats placed in the blocks.	JWP
8.7	Diane stated that the council should write to residents to inform them of the full procedure regarding health and safety and why items should be removed i.e. air freshener's. Councillor John Lines agreed to this.	
8.8	Julie said she will invite an officer to the next meeting to provide information and clarity regarding this.	JWP
8.9	Corinne – Dainton Grove, there is fly tipping which is a fire hazard. Jennie will speak to the visiting officer/Housing officer	TPO
8.10	Beth informed the members of the fly tipping on the green opposite Hasbury Court on Hasbury Road. Julie said she would inform the Housing Officer to write to the residents.	JWP
8.11	Beth went on to say that a Silver car has been abandoned on Hasbury Road, however Howard Britton support officer has been informed of this and currently dealing.	
8.12	Bernice – Moors Lane, there is a property opposite the nursery where the garden is filled with rubbish. This is now reported to the police.	
8.13	Diane – Hillwood Road shopping area is looking unsightly and the slabs are uneven. The area is in need of a face lift.	
8.14	Julie said she would give a commitment to support the board. She informed members that there is a code of conduct that they must adhere to. Julie thanked all the members for their work.	
8.15	Julie went on to inform the members on how teams now work i.e. calls go through to the contract centre and work is triaged. She will provide facts and figures at the next meeting.	
8.16	She will bring a copy of the statistics on ASB to the next meeting and ask Estate Services to provide a presentation on the work they do.	JWP
8.17	Councillor John Lines thanked Harry and the members for their hard work and also thanked those who carried out the walkabouts on behalf of the board.	
8.18	He asked Julie to re check the results of the last election and inform all members.	JWP
8.19	Councillor John Lines apologised for raising his voice following a member's outburst to the Local Housing Manager Julie Windsor Price. Julie went on to reminded the members of the code of conduct for future HLB members	

DATE & TIME of NEXT MEETING

16 September 2019

**Hasbury Court Extra Care Sheltered Housing Scheme
Hasbury Road
Bartley Green
Birmingham
B32**

Commencing at 6pm- 8pm