

**Minutes of the Quinton Housing Liaison Board
Held on Wednesday 11 September 2019
4pm- 6pm
@ Moat Meadows Sheltered Housing Scheme**

Present	Name	Name
	Harry Ruff – Chair Lynette Brazier – Vice Chair/CHLB Rep David Summers – Member Jean Powers – Member Tom Ryan – Member Corinne Treacy – Member Councillor Kate Booth - Councillor	Jennie Carter – Tenant Participation Officer Denise Lock – Housing Officer

Apologies	Name	Name
	Thomas Brownley - Member Vera Ravenscroft - Member	

Item	Subject	Action
1.0	Welcome and apologies	
1.1	Harry Ruff and Lynette Brazier welcomed all to the meeting	
1.2	There were no attendance from Fortem Contractors	
2.0	Minutes the previous meeting	
2.1	Minutes of the last meeting was read and agreed as accurate.	
3.0	Matters Arising	
3.1	Denise Lock Housing Officer informed the members that she had spoken to Clive Whitmore Day Contract Works Officer regarding the property at Lockington Croft and he had carried out a visit some time ago.	
3.2	The property is on a planned maintenance programme and the work is due to be done as part of a block and not individually.	
3.3	Denise informed the members that the tenant would need to log a complaint to the Birmingham Website if she is not happy with the response, as this is the only way the issue can be logged. Via email Birmingham.gov.uk	
3.4	This is not only done online, this can be done through a telephone call. The manager will take the responsibility to follow this through.	
3.5	There is various length of time for a response i.e. 14 or 28 working days. The contact number to log a complaint or enquiry is 0121 464 7297 and this will be triaged to the relevant officer to action.	
3.6	Denise explained the procedure to support the members when logging an enquiry.	

3.7	She went on to say that officers will always be happy to support residents by providing information.	
3.8	Denise suggested that David Summers as a member of the HLB, log a complaint on behalf of the resident, if the resident was not able to do so.	DS
3.9	David raised the issue with the infestation of bees at Gower House. Corinne stated she would provide a telephone number for him to contact Environmental services directly.	CT
3.10	Harry Ruff said there is fly tipping at the side of Moat Meadows. He went on to say that he has informed the support officer and this was reported, however the rubbish is still there.	
3.11	Denise advised Harry Ruff to log this as a complaint so that he would receive a response directly.	
3.12	Tom Ryan informed the members that the blocked drainage on Worlds End Lane is now resolved.	
3.13	The members reported fly tipping outside Firsby Road. Councillor Booth said she would investigate this.	Cllr Booth
3.14	Corinne felt that if the community came together to clean up the estates, there would be fewer issues like this.	
3.15	Lynette Brazier informed the members that the response to the racist graffiti on the area had been dealt with quickly and a huge thank you went to the service team who carried out the work.	
4.0	Community Improvement Budget	
4.1	Jennie provided an update of the community improvement spend to date.	
5.0	City Housing Liaison Board	
5.1	There was no update on the City HLB due to a cancellation of the last meeting.	
6.0	Walkabout	
6.1	The next walkabout will be held on Tuesday 17 September 2019 to meet at Moat Meadows and walk to Simmons Drive – Rosemount.	
7.0	Any Other Business	
7.1	Councillor Booth stated that she had found more profane graffiti on a wall by Rutters Meadow; however this has been now reported. There are also a lot of funds being spent on the clearance of fly tipping in the area.	

7.2	There has been a discussion on the issue with the Travellers and the planning of a travel site to be set up in Birmingham. The site for travellers will be chargeable.	
7.3	The behaviour of traveller is the issue not an individual person. 3 days will be the time span in place to move on travellers.	
7.4	Councillor Booth gave an update on the community event that took place on Dimmingsdale Bank. She stated it was a wonderful experience and she thanked the residents for their efforts.	
7.5	Lynette informed the residents that she felt that the 100 years of council housing event that took place on 6 Sept 2019 was a success.	

DATE & TIME of NEXT MEETING

**9 October 2019
2pm – 4pm**

**MOAT MEADOWS
QUINTON
BIRMINGHAM
B32**