

Sutton Coldfield District Housing Liaison Board

Date: 14/08/2019

Time: 1.30

Venue: Arbury Walk Sheltered Scheme

Present

<u>Name:</u>	<u>Designation</u>
Eric Shipton	Chair
Jadwiga Sys	Vice Chair
Pat Keen	Resident/HLB
Pam Pritchard	Resident/hlb
Doreen Rymell	Resident/hlb
Sue Sargent	Resident/hlb
Wendy Jones	Resident/hlb
Shyeene Zaidi-Bene	Engie
Emma Batterham	TPO
Clive Hannaby	Resident
Matthew Fox-Redfern	Resident

1. Welcome & Apologies

1.1 The Chairperson welcomed attendees to the meeting and introductions were made. Chair advised of housekeeping and fire drill for the meeting.

1.2 Apologies were received from:

Graham Payne	resident/hlb
Dot Payne	resident/hlb
Pat Hall	resident /hlb
Lorna Steers	resident/hlb
Pat Mason	resident/ hlb
Margaret Saunders	resident/hlb
Jackie Rodgers	resident/hlb

2. Guest Speaker – Age Concern

2.1 none

Contractors – ENGIE

3.1 shy

Heron Court

Following the site visit to the block on the 9th July where it was identified the main stacks were blocked, our specialist contractor Mossvale undertook work there on the 23/7/19. They cleaned

out and removed any blockages and also fitted some guards on top of the stacks to prevent any future issues.

This should have resolved the issues with smells in the block, to date we have heard nothing further from any tenants, so we assume it has.

We are aware that flat 42 has an issue with blocked waste to washing machine and have left a calling card but to date have had no response.

Contract Review

We have our annual contract review with BCC on Thursday 15/8/19 and hopefully we will receive some positive feed back

Work Experience

We continue to encourage young people into the business for work experience and had 11 young people in from Stockland Green School and South and City College

Apprenticeships

We Partnered with the Princess Trust this year for our apprentice intake (1 x plaster 1 x roofer) on a 2 week programme and worked with 12 young people some of which did not meet the criteria we were looking for or were not interested in the disciplines we had on offer. However, we did offer 2 young people interviews who we did not hear back from.

We offered our apprenticeships out to South and City College and did an assessment day at the college; we have recruited one young person through the College who was initially interested in carpentry however was interested in the roofing apprenticeship we had on offer. Further to this Oliver lives local to the depot who had previously had an apprenticeship with a small business, things did not work out for him and to Oliver's credit he continued his College course and completed a Carpentry qualification and he wanted to join the ENGIE team as he feels we provide a good public service.

Macmillan

We are holding our annual Coffee Afternoon here at College Rd on Wednesday 25/9/19, you are all invited if you would like to support the cause and help make a difference to those battling the disease.

3.2

Jad and sue thanked shy for work completed

4 District updates

5 Previous Minutes & Matters Arising

5.1 Previous minutes dated 10th July 2019 were accepted as factually accurate.

5.2 **Matters Arising**

- 5.3 (3.3 in previous minutes) Sue advised Amey had been out to look at the broken-up ground outside her property around the tree but had heard nothing since. Emma reported awaiting Amey to complete request

City Housing Liaison Board Update

- 6.1 No update as the meeting was cancelled.

7 **HLB Spend/TPO Update**

- 7.1 Budget documents were circulated.

- 7.2 Emma brought 2 projects to the meeting for approval 1. Plants close have asked for 2 benches and a table in their garden area at a cost of £300 this was approved and will be supplied by BCC vendors Green - fingers. 2. Ensford Close have asked that there raised bed be filled with soil at a cost of £130 this was approved and sent to KRT bcc vendors to commence.

8 **Walkabout**

- 8.1 Walkabouts will take place as follows

July – Mount View – completed

August – Heron Court - completed

September – Wheatley Close 16th September 11am

October – Jerome road into Sutton

- 8.2 The August Walkabout was at heron court with Jacky and Eric Colin Lines resident also attended

9 **Tenancy Management Update**

- 9.1 No update

10 **Any Other Business**

- 10.1 Pam reported hedges of Jerome road had not been cut and that the owner of shop on Jerome Road is parking on grassed area, Matthew also stated a lot of areas are overgrown in Sutton Coldfield area and need reporting. Gibbons road Churchill road the laurels all overgrown
- 10.2 Sue asked if a camper van parked on Henley drive could park there if taxed and mot as residents were complaining. Emma answered that as long as parked legally would be allowed
- 10.3 Mr hannaby reported overgrown bushes on walmley ash road opposite school reducing the footpath considerably.
- 10.4 Mr Hannaby reported there is still no crossing for disabled to cross by asda Minworth over to screw fix

11 **Date & Time of Next Meeting**

Date: 11th September 2019

Time: 1.30p.m. – 3.30 p.m.

Venue: Arbury Walk

Booking Transport: New Procedure

Please note as from 08-2018 to book a taxi you will need to call

Emma or Amanda on their mobile numbers:

07860904644 or 07766922095

Important

We will need a clear 48 hours' notice if possible.

If we are unable to answer, please leave a clear voice message detailing:

- Name
- Full address with post code of the pick-up address
- Time you would like the taxi to pick you up
- Full address with post code of the venue you are going to
- Time of return taxi
- Contact number for the taxi company to call you

Taxi company is Galaxy Cars - 0121 350 1000

Birmingham City Council North Account

If there are any issues with the Taxi not arriving out of office hours, please call Galaxy directly.

Thank you

Emma and Amanda