

# Sutton Coldfield District Housing Liaison Board

Date: 11/09/2019

Time: 1.30

Venue: Arbury Walk Sheltered Scheme

## Present

<u>Name:</u>	<u>Designation</u>
Eric Shipton	Chair
Jadwiga Sys	Vice Chair
Pat Keen	Resident/HLB
Pam Pritchard	Resident/hlb
Mrs Nath	Observer
Graham Payne	Resident /hlb
Sue Sargent	Resident/hlb
Wendy Jones	Resident/hlb
Shyeene Zaidi-Bene	Engie
Emma Batterham	TPO
Matthew Fox-Redfern	Resident
Jacky Rodgers	hlb

## 1. Welcome & Apologies

1.1 The Chairperson welcomed attendees to the meeting and introductions were made. Chair advised of housekeeping and fire drill for the meeting.

1.2 Apologies were received from:

Graham Payne	resident/hlb
Doreen Rymell	resident/hlb
Pat Hall	resident /hlb
Lorna Steers	resident/hlb
Pat Mason	resident/ hlb
Margaret Saunders	resident/hlb
Clive Hannaby	resident/hlb

## 2. Guest Speaker – Think Family

2.1 Jeannette Hartigan

Insight to think family was presented by Jeannette, this primarily was anti-social behaviour within families where workers worked within families to resolve issues and therefore try and solve anti-social behaviour. Where safeguarding issues were found within the family then CASS may be involved and social services.

For any safeguarding issues ring

Adults – 0121 303 1234, Children 0121 303 1888.

Jeannete explained they would spend up to 6 months with a family or longer if the need was there. Jeannete advised that think family will be ending in 2020 so any issues on safeguarding contact the numbers above

### **Contractors – ENGIE**

#### **3.1 Matthew Daykin**

#### **Contract Review**

We have had our annual contract review with BCC and Engie will remain on the north for a further 2 years

#### **Apprenticeship**

**Oliver the apprentice has settled in well.**

#### **Macmillan**

We are holding our annual Coffee Afternoon here at College Rd on Wednesday 25/9/19, you are all invited if you would like to support the cause and help make a difference to those battling the disease.

3.2 Jadwiga reported the entrance to The Laurels has a pothole – Jad to ask support officer to report this.

### **4 District updates**

#### **5 Previous Minutes & Matters Arising**

5.1 Previous minutes dated 14<sup>th</sup> August 2019 were accepted as factually accurate.

#### **5.2 Matters Arising**

5.3 White lines on entrance to Churchill Road Scheme have been reported to highways who will do a quote for a project

5.4 Pam reported hedges of the grassed areas on Jerome Road are being left and this look an eyesore Emma has reported this to parks dept

5.5 Mr Hannaby reported bushes on Walmley Ash Grove this is being investigated by councillors as to who owns the bushes.

5.6 Mr Hannaby requesting disabled crossing by asda Minworth Emma to do a project for and ask highways to quote

### **City Housing Liaison Board Update**

6.1 No update as the meeting was cancelled.

7 **HLB Spend/TPO Update**

7.1 Budget documents were circulated.

7.2 Emma brought 1 project to the meeting for approval 1. Farthing Pools Close lighting at a cost of £953.52 this was approved at the meeting and sent to Jaz for commencement date

8 **Walkabout**

8.1 Walkabouts will take place as follows

September – Wheatley Close 16<sup>th</sup> September 11am

October – Jerome road into Sutton October 14<sup>th</sup> 11.30 meet at Jerome road

8.2 The September Walkabout was at Wheatley close with Jadwiga and Wendy and Eric attending plus a resident also attended

9 **Tenancy Management Update**

9.1 No update

10 **Any Other Business**

10.1 Members congratulated TPO for a wonderful 100 years celebration at Park Court and were impressed at the amount of people attending.

10.2 Graham Payne wanted to know why there is no cover on Churchill Scheme when there supports officer is on leave – Emma to pass to Charles

10.3 Pam reported a void property on Jerome Road hedges are very overgrown Emma to pass to voids

10.4 Sue stated the car park on hill village road/Henley drive has started crumbling. Emma to take photos and report.

11 **Date & Time of Next Meeting**

**Date: 8<sup>th</sup> October 2019**

**Time: 1.30p.m. – 3.30 p.m.**

**Venue: Arbury Walk**

## Booking Transport: New Procedure

Please note as from 08-2018 to book a taxi you will need to call

**Emma or Amanda on their mobile numbers:**

**07860904644 or 07766922095**

### **Important**

We will need a clear 48 hours' notice if possible.

If we are unable to answer, please leave a clear voice message detailing:

- Name
- Full address with post code of the pick-up address
- Time you would like the taxi to pick you up
- Full address with post code of the venue you are going to
- Time of return taxi
- Contact number for the taxi company to call you

**Taxi company is Galaxy Cars - 0121 350 1000**

**Birmingham City Council North Account**

If there are any issues with the Taxi not arriving out of office hours, please call Galaxy directly.

Thank you

Emma and Amanda