1. Welcome & Apologies
1.1 The Chairperson welcomed attendees to the meeting and introductions were made. Chair advised of housekeeping and fire drill for the meeting.

1.2 Apologies were received from:

<table>
<thead>
<tr>
<th>Name</th>
<th>Designation</th>
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<tbody>
<tr>
<td>Cllr Ken Wood</td>
<td>Councillor</td>
</tr>
<tr>
<td>Stuart Cross</td>
<td>Amey</td>
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<tr>
<td>Lorna Steers</td>
<td>Resident</td>
</tr>
<tr>
<td>Dot Payne</td>
<td>Resident</td>
</tr>
<tr>
<td>Pat Hall</td>
<td>resident</td>
</tr>
<tr>
<td>Sue sergeant</td>
<td>Resident</td>
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<tr>
<td>Matthew fox Redfern</td>
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2. Contractors – Engie

2.1 Shy

2.2 Shy gave an overview of planned events to date as follows:-

2.3 April - Easter Egg Appeal – Children’s Trust collected 220 eggs – Thank You All that contributed to this good cause.

2.4 May - Volunteering Week; All ENGIE staff is encouraged to get involved in volunteering days through community projects. Shy has approached Street Scene, Sheltered Housing, Estate Management and The Children’s Trust and asked if they have any
communal areas/gardens etc. that need a tidy/clean-up in which ENGIE staff can get involved.

2.5 Shy informed the HLB members that ENGIE carry out community initiatives throughout the year and confirmed Engie would be helping Churchill Road Scheme with painting benches during May. Engie will also be joining Emma with a community event day to try and get the area at the rear of Woodington Road cleared to enable tenants there to look at doing some gardening and making it a community event. Eric stated he had also approached Pete Bretherton who was looking to help out.

2.6 Shy advised drains at Heron Court were looked at again on 20th March when operatives cut pipes in one of the flats to investigate what’s going on. They are now waiting for a camera survey to be done. Red way Court has had a camera survey done and the next step is to look behind tiles in bathrooms.

2.7 Shy has no specifics for heating problems in Heron Court and so will need to speak to Jacky.

2.8 The driveway entrance to Churchill scheme had pot holes repaired.

2.9 The Laurels is in need of a patch of its communal garden dug out for planting – Shy will go and see what’s needed.

2.10 Pam reported a tenant at Jerome road had issues with her boiler repairs after the airing cupboard was left in a terrible state – Shy to investigate

2.11 Pat Mason reported graffiti on Fir Tree Road.

2.12 Mr Hannaby reported graffiti on sheds behind 25 Coneybury Walk

2.13 Graham Payne reported property on Churchill Road has water seeping up into his bathroom

3 Previous Minutes & Matters Arising
3.1 Previous minutes dated 13th March 2019 were accepted as factually accurate.

Matters Arising

3.2 Fleet and waste have sent details to Henley drive of collection dates for household and recycling.

3.3 Fleet and waste will ask that all bins be returned on Coneybury Walk and Iain Aiken advised foot-way crossings have been installed now.

3.4 Emma reported on Great British Spring Clean was a great success on North Quadrant.

3.5 Clive Hannaby re disabled markings on Arbury walk – Karl Randall visited Emma to do a project in April for 2 bays to be marked with disabled markings.

4 HLB Spend/TPO Update
4.1 Budget Details for this year have not yet been released.

4.2 Kite Mark has now been presented to resident involvement; well done to all the group.

5 **Walkabout**

5.1 Walkabouts will take place as follows
   - April – The Pavilions Chester Road
   - May – Falcon Lodge
   - June – Warden Avenue Boldmere

5.2 Walkabout took place at The Laurels with Great British Spring Clean the report was passed around for information

6 **City Housing Liaison Board Update**

6.1 Eric Reported the Housing Minister for housing Planning had invited some of city board members to attend training day. The only group to put forward any information and ideas/plans was Birmingham city council and so it was a very successful event showing how proactive Birmingham is.

6.2 Discussions took place on new pre fab type building being used for new builds within Birmingham city council in the future as they were less costly and easily extended when needed.

7 **Any Other Business**

7.1 Pam asked if anything could be done on the corner of Royal Road and Kathleen Road as the corner is very dangerous.

7.2 Mr Hannaby asked if someone could look at the land by Asda Minworth Car Wash on the main pavement as stones and soil are being washed onto the pavement causing a trip hazard.

7.3 Graham was asking about age of tenants living on sheltered schemes and could they be 18 plus - Emma explained that tenants needed to be over 50 but that any non-dependents living with them should be over 18 years old and declared to Housing department and support workers.

7.4 Eric asked for a Guest Speaker to be arranged as follows.
   - May meeting: Engie to ask Dale Powell apprentice and Sam Rasmin.
   - June meeting: Parks Department to discuss new contracts and then July Meeting Welfare Reform.

**Date & Time of Next Meeting**

- Date: 8th May 2019
- Time: 1.30p.m. – 3.30 p.m.
- Venue: Arbury Walk
Booking Transport: New Procedure

Please note as from 08-2018 to book a taxi you will need to call

Emma or Amanda on their mobile numbers:

07860904644 or 07766922095

Important

We will need a clear 48 hours’ notice if possible.

If we are unable to answer please leave a clear voice message detailing:

• Name
• Full address with post code of the pick-up address
• Time you would like the taxi to pick you up
• Full address with post code of the venue you are going to
• Time of return taxi
• Contact number for the taxi company to call you

Taxi company is Galaxy Cars - 0121 350 1000

Birmingham City Council North Account

If there are any issues with the Taxi not arriving out of office hours, please call Galaxy directly.

Thank you

Emma and Amanda