

Sutton Coldfield District Housing Liaison Board

Date: 8TH May 2019

Time: 1.30 p.m.

Venue: Arbury Walk Sheltered Scheme

Present

<u>Name:</u>	<u>Designation</u>
Eric Shipton	Chair
Jadwiga Sys	Vice Chair
Pat Keen	Resident/HLB
Pat Hall	Resident/HLB
Dot Payne	Resident/HLB
Matthew Fox Redfern	Resident/HLB
Sue Sargent	Resident/ HLB
Wendy Jones	Resident
Jacky Rodgers	Resident/HLB
Doreen Rymell	Resident/HLB
Shyeen Zaidi-Bere	Engie
Emma Batterham	TPO
Sam Rasmin	Engie

1. Welcome & Apologies

- 1.1 The Chairperson welcomed attendees to the meeting and introductions were made. Chair advised of housekeeping and fire drill for the meeting.
- 1.2 Apologies were received from:

<u>Name:</u>	<u>Designation:</u>
Cllr Ken Wood	Councillor
Stuart Cross	Amey
Graham Payne	Resident
Pam Pritchard	Resident
Lorna Steers	Resident
Clive Hannaby	Resident
Pat Mason	Resident
Margaret Saunders	Resident

2. Contractors – Engie

2.1 Shy and Sam Rasmin Apprentice

- 2.2 Sam gave an overview of his journey towards his apprenticeship over the past 4 years. Sam joined the scheme with Wilmott Dixon after completing his A levels and not being sure of what he wanted to do. He hasn't looked back since and really appreciates the opportunities he has been given and the support from Wilmott Dixon and Engie. He started in construction and worked as an electrician since. Sam transferred to Engie's contract with BCC and has been with them since learning everything there is to learn

about housing repairs and voids on the job and through e learning. Sam felt Engie's way of working was very smooth and the company are very supportive. Sam loves the customer service part of the role and seeing different walks of life and varied communities we serve and feels this is a big part of his life learning.

- 2.3 Shy reported Engie had been awarded contractor of the year 2019 at UK Housing Awards. The Chair congratulated Engie on behalf of Sutton HLB.
- 2.4 Shy confirmed the volunteering event at Churchill scheme had taken place and the communal garden tables, chairs and benches had been sanded down and re-painted.
- 2.5 Shy informed the HLB members that ENGIE carry out community initiatives throughout the year and confirmed they would be involved with Woodington Road garden event in June/July once parks are on board and will get their skip company to donate a skip for our use. Shy to contact Jadwiga at the Laurels to look at digging them a garden space for planting.
- 2.6 Shy advised the drains at Heron Court are still undergoing investigations to identify the source of the smells within the block, as camera surveys to the lower stack have not highlighted any blockages within them. they do not believe the smells are from the soil stack but potentially from the air vents of which are now being investigated.
- 2.7 Shy has no specifics for heating problems in Heron Court
- 2.8 Graham Payne reported property on Churchill Road has water seeping up into his bathroom this was originally P H Jones and so has been forwarded for British gas to look at it.

Graham Payne mentioned 70 Churchill Rd – had issues with seeping water in bathroom, shy has investigated and can confirm this was due to blocked wc/drains of which were blocked with cleaning wipes and has since been cleared.

Sue mentioned a tnt had a new boiler fitted and the installer left the remedial work, shy has investigated the installation was undertaken by the previous contractor PH Jones, this was referred to British Gas who have taken on PH jones previous work and shy can confirm the remedial work has since been completed.

- 2.9 Sue asked Shy if she would chase electricians on a job a tenant is waiting to be done. – Shy to get details and send someone out.
- 2.10 Pat Hill Village Road thanked Shy and Emma for help with sewage in her garden.

3 **Previous Minutes & Matters Arising**

- 3.1 Previous minutes dated 9th April 2019 were accepted as factually accurate.

Matters Arising

- 3.2 Waste management have confirmed with flats on Henley drive concerning rubbish collection and re cycling. Fortunately they forwarded info onto bungalows

3.3 Fleet and waste will ask that all bins be returned on Coneybury Walk and Iain Aiken advised foot-way crossings have been installed now and they are aware of mud on the highway and have dealt with it.

3.4 Highways confirmed speed cushions and 20 mph have been introduced on Kathleen Road and Royal Road

4 **HLB Spend/TPO Update**

4.1 Budget Details for this year were presented to the board

4.2 Kite Mark has now been scored and Sutton awarded 2 years so well done. Eric commented they had been given 2 years last year so why have they done it again this year. Emma to email Colin Hanno.

4.3 Emma brought 3 projects to the board for consideration, Henley drive grit bins – agreed. Coneybury walk disabled markings agreed and Stone Avenue Gate agreed Emma to send this to Contracts Works Officer, Jaz to give approval to go ahead.

5 **Walkabout**

5.1 Walkabouts will take place as follows

May- Falcon Lodge

June – Warden Avenue Boldmere

July – Mount View

August – Heron Court

5.2 Walkabout took place at The Pavilions Chester Road Emma passed on information and advised a visit with councillor Kath Scott has been arranged to check on actions

6 **City Housing Liaison Board Update**

6.1 Eric reported the meeting was cancelled at the last minute.

7 **Any Other Business**

7.1 Jad reported there is a pot hole at the entrance to the car park at the laurels

7.2 Sue advised the ground around the tree in front of 79 Hill Village Road installed by Amey has broken up already and there are 3 doors in the washing area on Henley drive and there is a sewerage smell on hill village road

7.3 Pat reported that her property and flats on Henley drive have not been mowed when others were done.

7.4 Matthew asked if confirmation of rubbish collection for gibbon's road could be confirmed as they haven't had collections correctly for weeks.

7.5 Jacky asked when seats at heron court will be fitted. – Emma to email mark Rogers for confirmation.

Date & Time of Next Meeting

Date: 12th June 2019

Time: 1.30p.m. – 3.30 p.m.

Venue: Arbury Walk

Booking Transport: New Procedure

Please note as from 08-2018 to book a taxi you will need to call

Emma or Amanda on their mobile numbers:

07860904644 or 07766922095

Important

We will need a clear 48 hours' notice if possible.

If we are unable to answer please leave a clear voice message detailing:

- Name
- Full address with post code of the pick-up address
- Time you would like the taxi to pick you up
- Full address with post code of the venue you are going to
- Time of return taxi
- Contact number for the taxi company to call you

Taxi company is Galaxy Cars - 0121 350 1000

Birmingham City Council North Account

If there are any issues with the Taxi not arriving out of office hours, please call Galaxy directly.

Thank you

Emma and Amanda