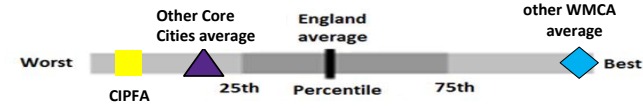


Birmingham Adult Social Care Outcomes Framework 2017-2018

Key:

- Significantly Better than England average
- Not significantly different from England average
- Significantly Worse than England average
- No significance can be calculated
- Significantly Lower than England average
- Significantly Higher than England average



Domain	Indicator	B'ham Number	B'ham Stat	Eng Avg	Eng Worst	England Range	Eng Best	other Core cities average	CIPFA average	other WMCA average
Enhancing Quality of Life for people with care and support needs	1A - Social care-related quality of life score (2017-18)	n/a	19.2	19.1	17.3		20.1	18.9	19.0	19.0
	1B - The proportion of people who use services who have control over their daily life (2017-18)	n/a	78.3	77.7	66.8		85.2	75.9	76.6	75.6
	1C(1) - Proportion of people using social care who receive self-directed support (2013-14)	12,315	48.4	61.9	25.3		108.1	65.1	64.7	62.4
	1C(1A) - The proportion of people who use services who receive self-directed support (2017-18)	8,307	100.0	89.7	32.6		100.0	84.3	88.7	92.8
	1C(1B) - The proportion of carers who receive self-directed support (2017-18)	83	37.6	83.4	5.0		100.0	95.9	70.5	28.4
	1C(2) - Proportion of people using social care who receive direct payments (2013-14)	3,845	15.1	19.1	6.1		47.1	22.6	20.6	21.0
	1C(2A) - The proportion of people who use services who receive direct payments (2017-18)	2,024	24.4	28.5	8.9		58.3	24.4	30.0	30.0
	1C(2B) - The proportion of carers who receive direct payments (2017-18)	75	33.9	74.1	1.8		100.0	89.5	64.3	25.4
	1D - Carer-reported quality of life (2016-17)	n/a	7.0	7.7	6.8		8.9	7.4	7.4	7.2
	1E - The proportion of adults with a learning disability in paid employment (2017-18)	21	1.0	6.0	0.2		20.2	4.6	4.8	3.1
	1F - The proportion of adults in contact with secondary mental health services in paid employment (2017-18)	n/a	4.0	7.0	1.0		23.0	6.1	6.3	7.0
	1G - The proportion of adults with a learning disability who live in their own home or with their family (2017-18)	1,408	64.1	77.2	32.2		97.0	80.6	80.5	72.8
	1H - The proportion of adults in contact with secondary mental health services living independently, with or without support (2017-18)	n/a	64.0	57.0	4.0		88.0	59.7	58.4	48.3
	1I(1) - The proportion of people who use services who reported that they had as much social contact as they would like (2017-18)	n/a	46.5	46.0	34.3		55.1	46.5	45.7	45.5
	1I(2) - The proportion of carers who reported that they had as much social contact as they would like (2016-17)	n/a	28.3	35.5	21.5		55.0	31.6	32.5	31.5
	1J - Adjusted Social care-related quality of life – impact of Adult Social Care services (2017-18)	n/a	0.5	0.4	0.3		0.5	0.4	0.4	0.4
	Delaying and reducing the need for care and support	2A(1) - Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population (2017-18)	83	11.8	14.0	43.9		0.9	18.8	18.2
2A(2) - Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population (2017-18)		949	646.9	585.6	1512.8		204.2	733.1	693.1	699.3
2B(1) - The proportion of older people (aged 65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (2017-18)		432	73.1	82.9	50.0		96.8	81.7	81.1	79.6
2B(2) - The proportion of older people (aged 65 and over) who received reablement/rehabilitation services after discharge from hospital (2017-18)		591	2.3	2.9	0.5		11.2	4.3	3.7	3.7
2C(1) - Delayed transfers of care from hospital, per 100,000 (2017-18)		155	18.3	12.3	33.3		2.6	15.3	11.9	10.4
2C(2) - Delayed transfers of care from hospital that are attributable to adult social care, per 100,000 population (2017-18)		89	10.5	4.3	17.7		0.1	5.5	3.7	3.8
2C(3) - Delayed transfers of care from hospital that are attributable to NHS and adult social care, per 100,000 population (2017-18)		8	0.9	0.9	9.7		0.1	1.1	1.0	1.0
2D - The outcome of short-term services: sequel to service (2017-18)		1,103	49.7	77.8	24.2		96.6	65.8	65.3	71.4
Ensuring that people have a positive experience of care	3A - Overall satisfaction of people who use services with their care and support (2017-18)	n/a	62.1	65.0	47.3		83.3	64.5	64.0	62.7
	3B - Overall satisfaction of carers with social services (2016-17)	n/a	25.9	39.0	25.1		62.1	37.6	37.3	35.5
	3C - The proportion of carers who report that they have been included or consulted in discussion about the person they care for (2016-17)	n/a	59.0	70.6	56.9		84.6	69.3	70.9	67.3
	3D(1) - Proportion of people who use services and carers who find it easy to find information about services (2017-18)	n/a	74.5	73.3	63.0		85.0	73.1	72.8	73.5
	3D(2) - The proportion of carers who find it easy to find information about support (2016-17)	n/a	47.9	64.2	47.5		85.4	60.9	63.9	59.6
Safeguarding adults	4A - The proportion of people who use services who feel safe (2017-18)	n/a	70.9	69.9	54.3		79.2	66.4	67.8	72.3
	4B - The proportion of people who use services who say that those services have made them feel safe and secure (2017-18)	n/a	90.1	86.3	65.7		95.2	85.8	85.4	89.0