LOZELLS & EAST HANDSWORTH / HANDSWORTH WOOD
HOUSING LIAISON BOARD MEETING

WEDNESDAY 26 SEPTEMBER 2018

GOLDEN CROFT SHELTERED HOUSING,
OFF GROVE LANE, B20 2EQ

AGENDA

1. APOLOGIES / DISTRIBUTE ACTION SHEET

2. INTRODUCTIONS

3. NOTES FROM LAST MEETING – (ACCURACY)
CHAIR TO SIGN COPY

4. MATTERS ARISING

5. LOCAL COUNCILLORS REPORT

6. WATES

7. PLACE MANAGER - F O M UPDATE

8. CHAIR / CITY HLB REP REPORT

9. TPO
   • WALKABOUT
   • BUDGET
   • TRAINING
   • KITEMARK
   • MISC INFORMATION

10. ANY OTHER BUSINESS

11. DATE OF NEXT MEETING - WEDNESDAY 28 NOVEMBER 2018
## PRESENT

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<tr>
<td>Jennifer Walters (Chair)</td>
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<tr>
<td>Sam Cobourne (Vice Chair)</td>
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<tr>
<td>Jillian De-Costa</td>
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<tr>
<td>Bev Calder</td>
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<td>Mrs Rani</td>
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<tr>
<td>Ester Watson</td>
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<td>Mr Shaikh Sabbir</td>
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<td>Councillor M. Hussain</td>
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<tr>
<td>Valda Richards</td>
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<td>Mavis Alexander</td>
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<td>Julie Edwards</td>
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<td>Rhonda D’Aguilar</td>
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<td>Sharon Gayle</td>
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<td>Wates</td>
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<td>BCC Officer</td>
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### 1. Apologies

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<tr>
<td>Michael McGlynn</td>
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<td>Olive Nixon</td>
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<td>Lynne Harrison</td>
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<td>John Dunleavy</td>
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<td>Councillor W Zaffar</td>
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2. **INTRODUCTIONS:** All present gave a brief introduction.

3. **Notes from last meeting:** Agreed as accurate. Chairs signs off notes.

4. **Matters Arising:-**
   4.1 – Church Lane – Overgrown Gardens
   4.2 – BMHT – The Leverettes – no communication from BMHT team
   4.3 – walkthroughs – Taverners Green
   4.4 – Walking Pathways – Pedometers to be issued to interested individuals
   4.5 – Burton Wood Drive – abandoned vehicles
   4.6 – Birchfield BMHT – cleaning in lifts.
   4.7 – Bridgelands Way – notice board

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5. **LOCAL COUNCILLOR REPORT:**
   Councillor Hussain informed the group on the following issues that affect the Birchfield Ward:

   2. HMO’s - Houses in Multiple Occupation, Residents are concerned.
   4. Proposal for vehicles to incur charges to enter Birmingham City Centre Clean Air Zone. Online consultation as of 4th July 2018 to 17th August 2018.
   5. Ward committees are now called Ward Forums, who will engage with communities to be more effective and influential in outcomes.
   6. Ward Forum – will be held 26 July 2018 at 16 Grosvenor Rd studios, at 7pm.

   - Complaints around Birchfield Underpass. The area
is dangerous and hazardous to health and safety.  
* illegal parking on Trinity Road. Councillor suggest that BCC Enforcers and the police should back residents’ concerns.

6. **Wates** - Rhonda reported on the following:  
   * summary of HLB’s Chairs Meeting held on 24 July 2018  
   * gas letters to customers currently been reviewed  
   * Encouraging Board members to suggest project ideas for Wates to support.  
   * For the 10th year Wates has passed its accreditation for TPAS.  
   * Concerns that repair operatives are not enabling survey feedbacks on pods – under review to implement.  
   * Jillian to email Ronda (Wates) regarding a possible community project.

7. **HOUSING MANAGER** – Deferred

8. **CHAIRS REPORT** – CHLB meeting cancelled  
   * Successful community event – 30 June  
   * **Kitemark Assessment Result:** 1 Year **Kitemark Accreditation**

9. **TPO**  
Tenant Participation Officer shared the following:  
* Walkabouts  
* Budget – boundaries have changed from four to six.  
**EXAMPLES FOR POSSIBLE PROJECTS:**  
* Lighting  
* Security measures  
* Access ways  

Budget spreadsheets shared with members.  
* Councillor Hussain given budget spreadsheet for Birchfield Ward
- TPO encouraged local residents to call police regarding drug taking and peripherals deposited on local estates
  - Burton Wood Drive - Cameras and gates cannot be implemented due to impracticality issues
  - Tree on Bridgeland Way still outstanding
  - Birmingham in Bloom – closing date 31 July.
  - BCC ‘Be Heard’ online consultation sheet handed out.
  - Perry Villa Estate kindly offering to give away a fruit tree. Bev interested in tree planting at Golden Croft.
  - Mrs Alexandra also interested in fruit tree.
  - Reissued housing repair log.

### 10. ANY OTHER BUSINESS

- Lynn Harrison via TPO – raised concerns re cleaning duties for Bridgeland Way and Burton Wood Drive.
  - Jillian states that back door and lifts are in a state.
  - TPO encouraged members with similar problems to email her and she will forward to appropriate manager.
  - Jillian – repair still outstanding re trade button for door, as there is easy access 24 hours a day.
  - Windows were only cleaned once last year, needs an update.
  - Queried if tenants can take down tiles, and put down flooring in property.


- Mrs Rani – concerned about begging on the Soho Rd. TPO advised that the police are aware of the issue, however will email the police again.

- Ester – informed that the bench she has access to Putney Rd communal garden is unstable. TPO advised she will inform Glendales to revisit Putney Road site.

- Valda – Project successfully completed at Rose Hill Road. TPO to visit site.
- Julie – agreed with Lynn’s concerns regarding Bridgelands Way.

- Mrs Alexander – highlighted the issue of severely overgrown garden from Church Lane. TPO has raised this as an ongoing issue with manager for enforcement officers to investigate.

- Sam – concerned with anti-social behaviour of smoking and making noise. Issue to be raised at ward forum.

- Sam gave Rhonda his contact details.

- Jennifer – asked board members if interested in starting their own HLB WhatsApp group. TPO to facilitate

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<td>WEDNESDAY 26 SEPTEMBER 2018 GOLDEN CROFT SHELTERED HOUSING SCHEME – 2.00PM</td>
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Housing Manager

Councillor

TPO/Chair

 handwritten signature: 26.09.2018