Save time and money with Cityserve Pay

New cashless system for Birmingham schools

Cityserve Pay is a new cashless payments and pre-ordering system exclusively available from Birmingham City Council's multi-award winning catering service, designed to cut costs and administration time for schools.

Powered by sQuid, an FCA regulated cashless payments provider, Cityserve Pay provides a fast and easy way for Birmingham schools to manage catering and other school payments using the sQuid Dinner Money and sQuid SchoolPay platforms.



Making it easy for schools

Cityserve is working hard to ensure an exceptional service and product for schools, whilst helping schools that are hard-pressed with budgets.

sQuid Dinner Money simplifies meal management, and sQuid SchoolPay, the advanced payment platform, efficiently manages school income, trips, clubs, parent communication and school-related bookings.

With Cityserve Pay, Birmingham schools can take advantage of the benenfits that the system provides **free of charge***, saving up to £5,000 a year in school administration costs.

*Excludes transaction fees and SMS broadcast charges.



Online payments have really helped us reduce our costs & the amount of time we spend counting cash; we've seen our takings increase by over 20%.

Tanya Flinders, Catering Manager, George Spencer Academy



Birmingham Cityserve Pay

Benefits for schools & parents

"The system has enabled us to become a cashless school ... we have managed to get everyone on board & parents really like it."

Tracey Birley, Administration Officer, **Lound Academy**





Free for Cityserve schools

Cityserve Pay is free for schools* and free for parents to use.



Hassle-proof switching

We handle the entire process if you currently use another payment system.



Innovative income management solution & parent app

Intuitive system to manage payments for school services & mobile app for parents to make fast & easy payments.



Interactive ordering

Whiteboard ordering in class increases meal take up & reduces queue times.



Extensive reporting

Run, access, download & export reports for income collected, dinner money debt, FSM management & much more.



Saves you time and money

Eliminates the need to count, reconcile & bank cash, as all payments are made online. Cuts costs assocated with cash-handling.



Good for the environment

Improves your school's environmental impact by significantly reducing food wastage.



Dedicated training & support for all school administrators

A named account manager for every school, providing full training on how to use all Cityserve Pay services & ongoing support.



Unrivalled customer support for parents

1st line customer support for parents, saving time in your school office.

*Excludes transaction fees and SMS broadcast charges.



For more information, please contact:

cityserveinfo@birmingham.gov.uk or visit: birmingham.gov.uk/cityserve/cityservepay