





West Midlands Police Strategic Priorities

Solihull Local Policing Plan

I am pleased to introduce this local policing plan. It reflects our focus for Solihull for the next year, how we continue to deliver the service you expect, to protect you from harm and also to address those very localised issues that you tell us cause you harm and concern in your neighbourhoods.

During 2012/13 we have built on the successes of previous years:

- Crime has continued to fall to unprecedented low levels.
- Consistent improvements in the solving and resolving of crimes have been achieved by focusing on those offenders who cause the greatest harm and misery within our communities. Solihull borough has one of the lowest rates of adult reoffending in the country.
- Satisfaction with service received has improved in terms of how we deal with crime and anti-social behaviour but there remains more work to do to improve further.

I believe that these results, together with our strong focus on communicating with you, listening to your concerns and acting upon them, is one of the reasons why the public has a high level of confidence in Solihull police. The positive results achieved and impact being made locally is not solely down to what we do, but demonstrates what is achieved through strong and effective relationships with local people and partners.

We have worked hard to get views from people across our borough to help us understand what you would like us to focus on in 2013/14. Your feedback is greatly appreciated and we have produced this local policing plan from the views you routinely give us.

We have checked out the objectives detailed in this plan with members of our communities including looking at local survey results and engaging with our independent advisory group, local community contacts, neighbourhood groups, and partners. This plan summarises our priorities for the coming year and continues to put local people at the heart of what we do.

If you would like to know more about the work that we are doing on a daily basis in your area, visit your local police website at solihullpolice.org.uk. You can also contact us on Facebook at facebook.com/solihullpolice and follow us on twitter @solihullpolice

Chief Superintendent Sally Bourner Local Policing Unit Commander



Our Mission Serving our communities, protecting them from harm

Our Values

- We put the public first in everything we do
- · We act with integrity, fairness and humanity
- We are one team working together
- We listen, learn and strive to improve
- We do the right thing and deliver a service that our friends and family would be proud of.

Solihull Local Policing Unit Community Concerns

As well as working hard to address the objectives of the force, we have asked you, the community, to tell us what matters to you most. You have identified the following issues and we will focus our teams, working with partners to tackle these things that cause you concern.

- Continuing to reduce burglary: We will reduce burglary across Solihull borough by focusing on the areas suffering most from this crime.
- Reducing speeding and inconsiderate parking: We will conduct regular enforcement and education initiatives working with our partners and local people in areas where this is a concern.
- Tackling drug dealing and drug use: We will respond to community
 concerns, prioritising enforcement, prevention and treatment activity
 in areas suffering from this behaviour. We will build on work initially
 conducted in Kingshurst and Fordbridge which came about as a
 result of listening to local people's concerns. This approach has had a
 positive impact and we will continue to develop this work more
 broadly across the north of Solihull.
- Tackling anti-social behaviour, including graffiti, litter and dog
 fouling: Together with partners we will work with communities most
 affected by this behaviour. Our approach will be based on identifying
 and confronting people whose persistent irresponsible behaviours
 cause harm to others. We will reduce such incidents and improve
 your confidence in us and partners through regular communication.



Solihull Local Policing Unit **Our Objectives**

To tackle these issues that matter to you, as well as providing the service that you expect from us, there are actions that we will take and lots of activity that we will be doing across Solihull.

Enhancing high levels of trust and confidence in policing:

- We will focus on engaging in a range of ways to listen to and understand your concerns. Our message is simple
 - if it matters to you it matters to us.
- We aim to deliver excellent service and will continue to keep people updated about the difference that policing and partnership work is making locally.
- The impact of how we deal with people who need our help and keep them updated throughout our dealings with them is absolutely crucial to their trust and confidence and we will work hard to ensure improvement is consistent and sustained.

Reducing crime and anti-social behaviour:

- We will continue to do our utmost with partners and local people to ensure fewer and fewer people experience the life changing impact of becoming a victim of crime or anti-social behaviour.
- We will work with partners and you the community in places where our intensive and long term involvement will help change lives and build stronger and more successful communities in tackling the corrosive effects of crime, anti-social behaviour and fear of crime on victims and local people.
- We will continue to build upon the strong relationships that exist with the business communities to ensure our policing contribution to economic prosperity across Solihull borough.
- · We will focus police and partner time

- and energy on reducing the levels and impact of assaults which now amount to almost a quarter of total recorded crime across Solihull Borough.
- We recognise the corrosive effect that anti-social behaviour has on the quality of local people's lives and on their fear of crime. We remain committed to working with partners and local people to tackle anti-social behaviour and improve the quality of life for those affected.
- We will ask you to help us identify
 where and when drugs and alcohol
 are causing harm so that we can
 respond appropriately. We will execute
 warrants to deter cannabis farms and
 we will robustly enforce licence
 conditions when pubs and clubs are
 not managed responsibly.

Tackling re-offending:

- We will focus police and partner time and energy on those offenders who cause most harm within local communities. We recognise that some offenders cause harm within their local area while other areas are more susceptible to travelling offenders. We will tailor our response to meet these different threats.
- We will focus on the links between offending and substance misuse and identify and target persistent and high risk offenders by working closely with the local community and partner agencies.

Bringing offenders to justice:

- We will build on the improvements seen over the past 12 months in solving and resolving crime and bringing offenders to justice.
- We will work together with partners to focus upon those offenders responsible for the things that matter to victims and local communities and who cause the greatest harm.



Our Vision Pride in our Police

Chief Constable Chris Sims and Police and Crime Commissioner Bob Jones will work together to achieve these aims.

Police and Crime Commissioner Bob Jones will be responsible for improving ownership through these themes:



Improving public confidence in policing

Creating stronger partnerships greater
local identity
across the
West Midland

Demonstrating the force's commitment to social responsibility

Delivering better value for money

Chief Constable Chris Sims will be responsible for improved delivery through development of these themes:



Reducing crime and offending

Better protecting people from the servic the public receive fro

Supporting stronger communitie Ensuring a more effective contribution to national policing

Through our hard work and passion for public service we are striving to build your pride in us. You can help us recognise the life changing work so many colleagues do on a daily basis as well as sharing your experiences where we could and should have done better so we can continually improve. You can share your feedback with us and the wider public via **rateyourlocalpolice.co.uk**/. One of the ways you can let your neighbourhood policing team know directly about the things that matter to you is via **west-midlands.police.uk/np/solihull/yourneighbourhood/index.asp**. If you wish to let me know what you think about policing locally you can also contact me via Contact Your Commander on our website **west-midlands.police.uk/np/solihull/contact/**

Thank you for taking the time to read our plan for 2013/14

solihullpolice.org.uk



facebook.com/solihullpolice

