

From Listening to Learning...to Action

Annual Statement of Consultation 01/04/2011 - 31/03/2012

what you have told us and what we have done

GRAND TOTAL OF CONSULTATIONS:	77
Date:	01/04/2011 - 31/03/2012
Report Produced By:	System Administrator - 000000

The Birmingham Be Heard Consultation Database

This Annual Statement of consultation has been produced from the information held on the Be Heard consultation database.

Be Heard holds information on hundreds of consultations - past, present and future – helping local people to identify which consultations are happening, when and where they are happening, and how to take part.

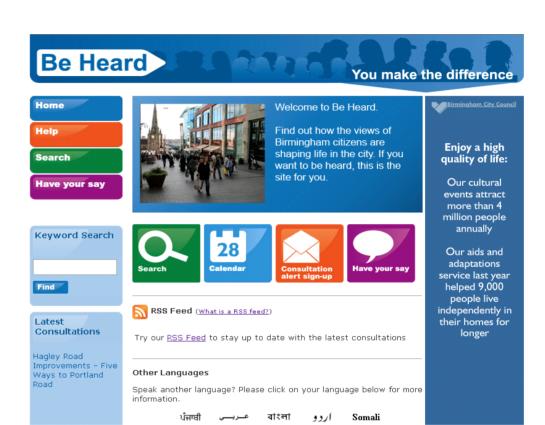
This report outlines what local people have told us and what we have done or will do as a result of what we were told.

You can also sign up to consultation alerts at https://www.birminghambeheard.org.uk/alerts These tell you:

- when new consultations have been posted and who to contact for more information on getting involved
- results of past consultations
- what we've done in response to what you told us.

If you don't have Internet access at home or work, please visit your local library, which offer free Internet access.

Visit the Birmingham Be Heard Consultation Database today at https://www.birminghambeheard.org.uk



From Listening to Learning...to Action

We regularly ask Birmingham people for their views and opinions. This report is a summary of those views and opinions and how this has influenced what we do.

In this report you can see:

- How we sought local people's views on a wide range of topics and how we responded to them
- How we identified issues that needed further thought or action
- How your views helped shape bigger plans, like the framework for Equality, Diversity and Community Cohesion in Birmingham, as well as service plans.

All of the consultations mentioned in this statement can be found on **Be Heard**.

Why we ask people about their views

Birmingham 2026 is the city's <u>Sustainable Community Strategy</u> – a shared vision for the future of our city. The overarching aim of this strategy is for all Birmingham's people to **enjoy a high quality of life**. All of our consultation activity is geared towards achieving this.

This overarching aim is supported by:

- succeed economically benefiting from education, training, jobs and investment
- stay safe in a clean, green city living in safe and clean neighbourhoods
- be healthy enjoying long and healthy lives
- make a contribution valuing one another and playing an active part in the community.

The Annual Statement of Consultation is a partnership document that reports the consultation activities of the public sector and the voluntary and community sector in Birmingham. By talking and listening to people's views and opinions we strive to make Birmingham a better place for everyone and to deliver the city's Sustainable Community Strategy.

Finding out more

For more information you can visit Be Heard at www.birminghambeheard.org.uk

The reference numbers throughout this report refer to the reference numbers on Be Heard. These link directly to the database helping you find specific consultations more easily.

Getting Involved

There are lots of opportunities where you can get involved and make a difference. Visit the Be Involved website at www.birminghambeinvolved.org.uk

For further information, or to tell us what you think of this document

Telephone (0121) 675 4476 or email BeHeard@birmingham.gov.uk



Lead Organisation:Birmingham City Council - Adults and Communities

Total No. of Consultations:	2
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Con ID	<u>798</u>		
Title	Older People's Care Homes - Evaluation of the Impact of Closure on Residents	Older People's Care Homes - Evaluation of the Impact of Closure on Residents	
Overview	55 older people from care homes and 53 from day centres chose to take part in the evaluation. They were initially assessed by the Council's dedicated assessment and resettlement team, and then at a follow-up review 28 days later. The project assesses the health and quality of life of older people currently using services who were from the first 13 care homes and 7 day centres which have been closed. Additionally a qualitative study of the way services were changed in one home and one day centre sought the views of older people, their families, care staff and assessors.		
Contact name	Deborah Towle - 0121 464 6952 Date	01/06/2008 - 01/04/2011	
Key findings 1	A number of respondents reported an increase in health related quality of life (59% Care Homes and 42% Day Centre) and a further 31% (Care Homes) and 46% (Day Centres) reported a decrease;		
Key findings 2	42 per cent of respondents from each setting suggested that life had got better following the resettlement programme and a further 35 per cent suggested life had stayed the same		
Key findings 3	Of the 19 per cent who suggested life had got worse following changes, around half of these respondents suggested this was due to deterioration in their actual health rather than due to the services at their current care home.		
What we did			
Next Steps			

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Lead Organisation:Birmingham City Council - Adults and Communities

Con ID	<u>1,369</u>
Title	Carers Experience Survey
Overview	We are carring out a postal survey of carers (adults who care for a family member or friend with a disability of long-term health problem) who have been in contact with Adults & Communities Directorate since July 2010. The purpose is to find out their experience of the support provided or arranged by the City Council, to help them and the person they care for in their daily lives. The survey also asks them about the impact that caring has on their quality of life. We will use the information gained from the survey to improve the services and support the City Council provide.
Contact name	Mike Ewins - 0121 303 4044 Date 18/11/2011 - 16/12/2011
Key findings 1	Over a third of the carers who responded to the survey are caring for more than 100 hours per week and over a third have been caring for more than 20 years
Key findings 2	66% of carers who responded to the survey expressed satisfaction with the overall level of support they received from Social Services (Adults & Communities Directorate)
Key findings 3	47% of carers who responded to the survey said they found it difficult to get the information and advice that they needed
What we did	Results of the Carers Experience Survey have been used in drawing up a new Carers Commissioning Strategy for Birmingham which is the subject of a separate consultation (see link below) and which will be considered by the City Council Cabinet later in 2012
Next Steps	Results of this Carers Experience Survey will be compared to results that come out of the first National Carers Experience Survey to take place in October/November 2012, which will include some of the same questions

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Lead Organisation:Birmingham City Council - Children Young People and Families

Total No. of Consultations:	10	
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Con ID	<u>811</u>	
Title	Serious Case Reviews	
Overview	The local safeguarding children's board (LSCB) is required to undertake serious case reviews. The Birmingham City Council's Children's Rights and Engagement Service, part of the new Participation and Engagement Unit, is working with the NSPCC to obtain the views of children in care about the serious case review process, make recommendations on improvement and to produce an information leaflet.	
Contact name	Lisa Carter - 01213037217	
Key findings 1	The young people worked as a group to design a Serious Case Review leaflet. The young people worked with Childrens Rights staff to consider the content and an artist to design the look of the leaflet .The leaflet was has now been forwarded to the Local Safeguarding Childrens Board to consider.	
Key findings 2	The young people have recommended :the leaflet details greater clarity of the process of a serious case review, involvement of Children and young people and the support offered.	
Key findings 3	The young people will be presenting the Leaflet to the board during September 2011.	
What we did	Leaflet produced and printed. Presentation by Young people to the safegurading board BCC have adopted the leaflet and it will be available to any child subject to SCR.	
Next Steps	To ensure that YP who are known to our service and are subject of SCR are provided with the leaflet for information.	

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Lead Organisation:Birmingham City Council - Children Young People and Families

Con ID	<u>1,019</u>
Title	Participation & Engagement Unit - Junior VIP
Overview	The Participation Team support and facilitate this new group of children aged between 8 - 10 years of age who are the Junior Voice Is Power members. They are currently focusing on anti-bullying week
Contact name	Zahira Khan - 0121 303 7217 Date 19/05/2010 - 31/03/2012
Key findings 1	
Key findings 2	
Key findings 3	
What we did	
Next Steps	

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Lead Organisation:Birmingham City Council - Children Young People and Families

Con ID	1,150	
Title	Home to School Transport Policy	
Overview	We are consulting with people and organisations about the future Home to School Transport Policy for (1) Statutory School Age children; (2) children with special education needs and disabilities or mobility difficulties.	
	It is proposed that the City Council adopts a policy for free home to school transport based on statutory entitlement with effect from September 2011.	
	Current arrangements are more generous than statutory entitlement but this needs to be reviewed in the light of increasing demand and the current financial position.	
Contact name	Kathy McDonough - 303 2784 Date 14/02/2011 - 15/05/2011	
Key findings 1		
Key findings 2		
Key findings 3		
What we did	The deadline for the current consultation has now closed. The Cabinet Member for Children Young People and Families carefully considered the responses from this consultation and as a result a decision has been taken that a further consultation period will be required during the new school year. The City Council is therefore at present continuing to work with the existing Home to School Transport Policy. Further information on the new consultation will be provided during the Autumn Term 2011.	
Next Steps		

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Lead Organisation:Birmingham City Council - Children Young People and Families

Con ID	<u>1,236</u>
Title	Junior Voice Is Power Consultation - Changes In Birmingham
Overview	Junior VIP consist of 10 elected members all up to the age of 11 who successfully participated in elections in July 2010. The aim of Junior VIP is to ensure children under 11 have the opportunity to have their voices heard as well as participate in the decision making process. Junior VIP participated and supported Workshops with children to explore the 'Changes In Birmingham' under the new Future Operating Model, specifically looking at the wording of the 3 new priorities.
Contact name	Kathleen Shaw - 0121 675 7552 Date 26/04/2011 - 30/09/2011
Key findings 1	Children felt the wording for the 3 key priorities were too adult and difficult for them to understand
Key findings 2	Children shared that the 3 key priorities were very important to enable them to grow up in the City
Key findings 3	Children shared that although there was not much money it was important to spend it to enable children to grow up healthy, safe and have a good education.
What we did	As a result of this consultation more children, parents, careers, out of hours provision and afterschool clubs are aware of the Junior VIP and there role in ensure the voice of children under the age of 11 are heard and contributing to the decision making process.
Next Steps	It is anticipated that artwork which young people produced will form part of the new publicity around the Future operating model, this will be launched in September.

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Lead Organisation:Birmingham City Council - Children Young People and Families

Con ID	<u>1,320</u>
Title	United Kingdom Youth parliament - ANNUAL SITTING
Overview	United Kingdom Youth Parliament Annual Sitting brings together all members of parliament in the UK to debate on issues that concern their local authorities. Members of the Youth parliament draft and amend manifestos for the Annual Sitting, put forward debate leads for the House of Commons debates, attend workshops, invite ministers of Education or speaker of the house to attend the event and address/open or close the conference.
Contact name	Mark K Green - 0121 303 7217
Key findings 1	Birmingham Members of Parliament were able to raise issues with the speaker of the House of Commons about how MP's and the Prime Minister address issues that affect young people.
Key findings 2	Young people at the Annual Sitting debated and voted on 44 topics of debate for a ballot paper.
Key findings 3	The findings of the debate was use to formulate a ballot paper that was circulated across the United Kingdom for young people to decide the top five issues that will be debated at the House of Commons.
What we did	The Members of United Kingdom Youth Parliament have completed a ballot paper to consult young people across the wider United Kingdom.
Next Steps	The next step is to consult young people in the United Kingdom so that they can decide the top five issues and to host the debate in the House of Commons. At the end of the debate the national campaign will be debated and voted upon.

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Lead Organisation:Birmingham City Council - Children Young People and Families

Con ID	<u>1,393</u>
Title	Changes to Connexions for 2012-2013
Overview	Connexions in Birmingham needs to change from April 2012. This is because of changes to the law that means that schools are now responsible for ensuring that their pupils have impartial careers information, advice and guidance. In addition a proposed budget saving of £4.1m requires us to look at how best we deliver a service in 2012-2013.
Contact name	Pat Rodwell - 0121 675 6202
Key findings 1	All young people should have access to careers information, advice and guidance
Key findings 2	The local availability of careers information, advice and guidance is important for young people
Key findings 3	It is important that young people who have learning difficulties and disabilities and those who are NEET (Not in Education, Employment or Training) continue to receive support from Connexions
What we did	 Agreement with the Youth Service regarding the use of Centres as outreach venues for the Connexions service Further communication to schools/other partners re:change and reasons for this Continuation of service to statemented young people, those in vulnerable groups and NEET young people Detailed proposals of costed services to Special School heads and other individual schools Planning use of limited additional resources using feedback from consultation Recommendation to Education & Skills Strategy team re:need for quality mechanism for CEIAG in Birmingham
Next Steps	 Provide service for target groups of young people from agreed outreach venues Allocate limited additional resource for 2012-2013 Continue communication with young people, parents, schools and others regarding services available from Connexions Complete Partnership Agreements with all secondary schools for Local Authority funded service from Connexions Complete Agreements with schools for costed service from Connexions

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Lead Organisation:Birmingham City Council - Children Young People and Families

Con ID	<u>1,405</u>	
Title	Tender Evaluation for Independent Foster Agencies Contract Award	
Overview	The Commissioning Team are evaluating Individual Fostering Agencies who have applied to be included on the framework contract for the provision of foster care. We are asking for some support and young people's involvement to assist this evaluation. The young people's evaluation is worth 5% of the overall evaluation score. Due to the number of providers, we took an idea to the Child in Care Council for consideration. This involves a type of speed dating event to minimise resources required and maximise efficiency of resources available.	
Contact name	Tony Phillips-Jones - 0121 303 2413	
Key findings 1	37 providers have been sucessful in being awarded a contract for the provision of foster care.	
Key findings 2	Young peoples views and scores on providers was used as part of the decision making process to award contracts.	
Key findings 3	Providers feedback found the involvment with young people to be a well organised event and appreciated the opportunity to answer young peoples questions.	
What we did	See above	
Next Steps	Award contracts and make referrals to providers accordingly.	

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Lead Organisation:Birmingham City Council - Children Young People and Families

Con ID	<u>1,415</u>		
Title	Voice Is Power Public Meeting On the UN Convention On The Rights Of The Child		
Overview	A Public meeting was held to inform and to gather Young Peoples views on children's Rights. The meeting coincided with the 20th Anniversary of the UK's signing of the convention. Debates about Children's Rights took place and all the young people were asked to place one comment about the importance of Children Rights to them. These were collected and sent to the David Cameron PM		
Contact name	Dario Silvestro - 675 7556	Date	05/12/2011 - 05/12/2011
Key findings 1			
Key findings 2			
Key findings 3			
What we did			
Next Steps			

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Lead Organisation:Birmingham City Council - Children Young People and Families

Con ID	1,416		
Title	Voice Is Power Executive Elections 2012		
Overview	Election of Voice Is Power Executive members. Speeches were delivered to young people in Birmingham's Council chamber. Candidates delivered a speech covering Why you think you should represent other young people. Each had to incorporate: 1. Why they thought they you should represent other young people 2. Give an account of how they proposed to obtain views from other young people and represent them. 3. Why they think they are a good candidate. Attendees under the age of 19 were eligible to vote. New executive members will collectively represent children and young people in Birmingham		
Contact name	Dario Silvestro - 675 7556	ate	21/03/2012 - 21/03/2012
Key findings 1			
Key findings 2			
Key findings 3			
What we did			
Next Steps			

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Lead Organisation:Birmingham City Council - Children Young People and Families

Con ID	<u>1,419</u>	
Title	House of Commons Debate - Member of United Kingdom Youth Parliament	
Overview	Members of the United Kingdom Youth Parliament held a day of debates in the House of Commons chamber on 4 November 2011. The event was part of Parliament Week, a new national initiative to explore how democracy affects the lives of United Kingdom citizens and how they can participate in it. The United Kingdom Youth Parliament debates focussed on five topics chosen by a record-breaking 65,532 young people from across the country: • Make public transport cheaper, better and accessible for all • No to tuition fees, yes to graduate tax • Zero tolerance towards bullying in schools	
Contact name	Mark Green - 0121 3037217	
Key findings 1	There were 65,000 young people in total took part in the Ballot vote/consultation across the United Kingdom. Birmingham had a result of over 2000 young people participated in the process.	
Key findings 2	 'Make public transport cheaper, better and accessible for all' 'No to tuition fees, yes to graduate tax' 'Zero tolerance towards bullying in schools' 'End child poverty' 'A Greener future for Britain' 	
Key findings 3	Transport was elected and voted as the national campaign from November 2011 - November 2012.	
What we did		
Next Steps		

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Lead Organisation:Birmingham City Council - Constituencies (Central Team)

Total No. of Consultations:	1
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Con ID	<u>1,213</u>	
Title	Total Advice Network - your views needed	
Overview	Birmingham City Council will issue contracts for a Total Advice Network to commission organisations who will then provide advice to Birmingham residents on managing debts; welfare benefit entitlements, immigration and welfare benefit related tribunal services. Following detailed consultation carried out to find out what these services should provide, the council sought view on the final proposals. Participants were asked to complete a short online questionnaire during April 2011.	
Contact name	Aftab Inayat - 0121 675 4476 Date 08/04/2011 - 17/04/2011	
Key findings 1	Cost: Obtaining advice that is free to service users is important / vitally important to 92% of respondents.	
Key findings 2	Location: The majority of respondents (65%) want advice services delivered close to home, within a travelling distance of 2 miles or less.	
Key findings 3	Accessibility: 94% of respondents felt that they could use at least one of the specified channels for accessing advice (drop in centre, telephone, email, web etc).	
What we did	The consultation led to significant revision of the Service Specification, including: 1. encouraging successful tenderers to display positive imagery of protected equality groupsin their literature and in their decor at service outlets to create a visually welcoming environment. 2. expanding the service specification and quality assessment methodology to include good proximity to parking as part of a range of facilities for disabled people, plus provision of sign language, induction loops etc. 3. the feedback was into account in a full Equality Impact Needs Assessment (EINA) which informed	
Next Steps	On 8th September 2011 Cabinet Committee Procurement will consider recommendations for the award of contracts based on the revised service specification and improved tenderer assessment / contract award process.	

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Lead Organisation:Birmingham City Council - Constituencies (Edgbaston)

Total No. of Consultations:	1	
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Con ID	1,250		
Title	Woodgate Valley Country Park Big Lottery inclusive play equipment refurbishment		
Overview	There is some funding available to provide inclusive play equipment at Woodgate Valley Country Park. Views from children and young people, including those with disabilities, will be sought to help identify appropriate pieces of play equipment for the refurbishment of this scheme.		
Contact name	Theresa Kennedy - 0121 446-4673		
Key findings 1			
Key findings 2			
Key findings 3			
What we did			
Next Steps			

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Lead Organisation:Birmingham City Council - Constituencies (Erdington)

Con ID	1,170	
Title	Refurbishment of Short Heath Park Play Area / Big Lottery	
Overview	The Erdington Constituency have secured £93,723 from The Big Lottery Fund to refurbish Short Heath Park Play Area to ensure that it is more inclusive and accessible to children and young people with a range of abilities and specific needs.	
	Aims: To undertake a consultation to find out what children and young people would like at their park and how to make it more inclusive so that a wider range of children, young people and their families can access it. Objectives: Gather information about preferred activities with questionnaires and undertake observational visits with children.	
Contact name	Kathy Jarrard - 0121 464 9222 Date 21/02/2011 - 30/04/2011	
Key findings 1	The initial consultation identified the five most popular play activities, these were; Swinging, spinning, sliding, climbing and other games. The category 'other games' arose from comments recorded from participants about additional play facilities they would like to see on the site.	
Key findings 2	The main activities were carried forward to a second more specific play equipment choice consultation and ranked. The most popular category was 'Other Games' with an outdoor gym being the most popular proposed activity within this category. In second place was swinging and in third climbing.	
Key findings 3	The participants were also asked to pick their favourite colours to be incorporated into the scheme. Blue was the most popular, red the second most popular.	
What we did	The final design is to be taken forward for approval by ward councillors and BCC officers. This includes the completion of the relevant authorities to spend the funding.	
Next Steps	Once approval has been received an order will be placed with contractors to commence construction in Autumn 2011 for completion by late October.	

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Lead Organisation:Birmingham City Council - Constituencies (Hodge Hill)

Total No. of Consultations:	1
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Con ID	1,388		
Title	Firs & Bromford Young Voice Festival 2011		
Overview	This was a Youth Consultation with young people of all ages who attended organised free events, with free activities, during Half Term week 24th - 28th October 2011, at The Hub, Bromford Park and The Firs. They were asked for their feedback on getting people involved which was funded by the Big Local. This is a Big Lottery Fund investment of at least £1 million to make Firs & Bromford a better place to live, now and in the future.		
Contact name	Susan Moore - 0121 303 9282 Date 24/10/2011 - 28/10/2011		
Key findings 1	Young People have a good impression of their neighbourhoods		
Key findings 2	To recognise that young people need more opportunities and experiences to enable them to become responsible adults		
Key findings 3	Need a continued approach of engaging young people through activities.		
What we did	Three Big Ideas came from young people: 1. To make a park like Meriden park in Chelmsley Wood 2. Indoor Stadium to hold public tournaments 3. Improved Skate Park		
Next Steps	The 3 Big Ideas are to be considered by the Firs & Bromford Big Lottery funding group.		

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Lead Organisation:Birmingham City Council - Constituencies (Northfield)

Total No. of Consultations:	2

Con ID	1,365	
Title	Engaging young people in stock selection : Northfield Constituency Libraries	
Overview	Every library in Northfield Constituency will be hosting an event whereby young people can come to the library and help choose books to be bought for that library.	
Contact name	Richard Davies - 0121 303 9746	
Key findings 1	Engagement of young people has raised awareness in services offered at libraries amongst this group	
Key findings 2	Young people demonstrated an ability to identify interests of a wide range of customers, including children and under 5's	
Key findings 3	Take up of luibrary services has increased by young people	
What we did	Purchase of new books took place which reflected the interests of young people, children and under 5's, the young people devised ways of marketing the books to their peers	
Next Steps	Young people to return after 6 months to check how often the books they selected have been issued	

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Lead Organisation:Birmingham City Council - Constituencies (Northfield)

Con ID	<u>1,392</u>			
Title	Colmers Community Leisure Centre Customer Survey January 2012			
Overview	Survey of customers of Colmers Community Leisure Centre to find out how customers rated their experience of using the Leisure Centre and what improvements they would like to see.			
Contact name	Andy Bradshaw - 0121 464 0319			
Key findings 1	That there was demand for new exercise to music classes			
Key findings 2	A very high proportion of customers accessed services through play and play rather than membership options			
Key findings 3	Demand was expressed for belly dancing classes			
What we did	A new zumba (Thursday) and a new belly dancing session (Wednesday) has been set up			
Next Steps	To monitor customer satisfaction with new programme and monitor take up of membership options			

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Lead Organisation:Birmingham City Council - Constituencies (Sutton Coldfield)

Con ID	1,246	
Title	Berryfields Park - Development	
Overview	To introduce carved wooden sculptures of british wildlife to create a nature trail. The consultation is about what sculptures the residents and local school children would like to see. The idea is to enhance what is already on offer in this local play park.	
Contact name	Stephanie Georgiou - 0121 675 5792 Date 15/06/2011 - 28/06/2011	
Key findings 1	Residents and the pupils from a local school contributed their ideas about the types of annimals they would like to see in their local park.	
Key findings 2		
Key findings 3		
What we did	Details of the residents' responses were passed back to the wood carver which will influence his choice of what to carve.	
Next Steps	Overseeing the design stages and installation of the final carvings. Exploring the possibility of holding a launch event for local residents and school children.	

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Lead Organisation:Birmingham City Council - Constituencies (Sutton Coldfield)

Con ID	<u>1,395</u>	
Title	Sutton Coldfield Skateable Area: Informal Consultation re. plans for area in front of Wyndley Baths	
Overview	The intent of this consultation was to inform local residents about the proposals for a Skateable area to be built in front of Wyndley Baths, and offer an opportunity for further information and to raise comments. Approximately 70 letters were delivered to residents on Clifton and Somerville Road and Somerville Drive informing of the proposals, the opportunity to comment and that large scale plans were being displayed at Wyndley Baths between 3rd January and 6th January 2012. A member of BCC staff was also available at Wyndley baths between 9am and 4pm during these days.	
Contact name	Stephanie Georgiou - 0121 675 5791 Date 03/01/2012 - 06/01/2012	
Key findings 1	Approximately 70 letters were delivered to local households. We received six objections from four different households, 2 non replies and 34 people who liked the idea (these 34 were not necessarily local residents but were people using the Wyndley facilities)	
Key findings 2	The residents who commented on the proposals were concerned that the provision would not be fenced off and would be open 24/7. They were concerned about potential increased noise from the site and that the area may potentially become a hot spot for anti social behaviour.	
Key findings 3	The residents who commented also raised concerns that skaters may obstruct people using the Wyndley facilities, in particular the disabled access and young children and families using the pavements and access.	
What we did	As a result of the consultation new designs were drawn up for the skate area to accommodate the features described above. Letters detailing the results and outcomes of the informal consultation were delivered to the same 70 households on Clifton and Somerville Road, and Somerville Drive. Individual emails were sent to the residents who had raised concerns.	
Next Steps	Our next steps are to work with the contractors through Landscape Practice to complete this project.	

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Lead Organisation:Birmingham City Council - Corporate Resources

	Total No. of Consultations:	8
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Con ID	1,195	
Title	Be Heard user survey	
Overview	The Be Heard consultation database has just been relaunched and contains some new functions. We want to know what you think of the new look Be Heard, whether it meets your needs and how it could be further improved. Please take about 5 minutes to complete the online survey by clicking on the link below. This survey will remain open until 10th April 2011. The results will inform the further development of this database.	
Contact name	Graham Moore - 0121 303 8268 Date 08/03/2011 - 10/04/2011	
Key findings 1	Usability: over 90% of survey respondents found it either easy or very easy to search for consultations. 71% found it either easy or very easy to search for forums.	
Key findings 2	Satisfaction: over 90% of survey respondents were either satisfied or very satisfied with how the newly designed Be Heard site looks.	
Key findings 3	Usefulness: 87% of survey respondents found Be Heard either useful or very useful. 87% also said that they would recommend Be Heard to a friend or colleague.	
What we did	A full and final evaluation of the Be Heard project has been carried out and will be submitted to the Be Heard and Be Involved Steering Group on 11 May 2011. That evaluation contains results of this consultation.	
Next Steps	The final evaluation report will be published on this website shortly after the Steering Group meeting.	

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Lead Organisation:Birmingham City Council - Corporate Resources

Con ID	1,222	
Title	Be Involved User Survey 2011	
Overview	The Be Involved website was launched in March 2011 and contains over 300 involvement opportunities. This consultation was to find out what users views are of the website, what they think about the look and feel and how easy they think it is to use. The results formed part of the evaluation of Be Involved.	
Contact name	Gurdeap Kaur - 0121 675 4476 Date 09/05/2011 - 17/06/2011	
Key findings 1	Design: 75% of respondents found the design of Be involved between excellent and good and 25% felt the design was fair.	
Key findings 2	Ease of searching:56% of respondents felt the website was very easy or easy to search. 25% found it neither easy nor difficult to search and 17% found it difficult.	
Key findings 3	Satisfaction: 25% of respondents were very satisfied with Be Involved, 50% were satisfied and 25% were neither satisfied nor dissatisfied.	
What we did	A full and final evaluation of the Be Heard project has been carried out and was submitted to the Be Heard and Be Involved Steering Group on 11 May 2011.	
Next Steps	If further development does take place then the findings from this consultation will be included in any change incorporated.	

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Lead Organisation:Birmingham City Council - Corporate Resources

Con ID	1,224	
Title	Towards Healthwatch and beyond	
Overview	The Government has proposed the development of HealthWatch to provide a voice for local people in the development of health and care services. We want to ensure that the way we engage with local people is more effective and satisfying and has links to the new HealthWatch arrangements. There will be a sounding out period to identify key issues for a range of local people followed by formal consultation (12 weeks) on proposals.	
Contact name	Gill Brown - 0121 303 8827 Date 01/08/2011 - 01/09/2011	
Key findings 1	From the 161 people that responded, 111 (68.9%) counted themselves at actively involved(not necessarily engaging with public services) and 50 (31.1%) were not involved.	
Key findings 2	It was felt that Meeting People, Influencing decision making and Helping other people were important factors to those that were currently involved.	
Key findings 3	Engagement and Involvement needs to work around people's time, People need more information on both public services & how to get involved and more effort needs to made to demonstrate the benefits of getting involved	
What we did	Formal consultation exercise will happen when the Health and Social Care Act was passed. This was delayed and only passed by Parliament on 27 March 2012.	
Next Steps	Next consultation exercise due to start late May 2012 for 12 weeks. Communications and Engagement Team from NHS have been commissioned to undertake this. Consultation document currently being revised. Outcomes will help inform the procurement process for setting up Healthwatch Birmingham from April 2013	

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Lead Organisation:Birmingham City Council - Corporate Resources

Con ID	1,227	
Title	Birmingham Air Quality Action Plan 2011	
Overview	This consultation seeks the views of Birmingham's residents on the updated Air Quality Action Plan 2011 that details the actions that the city intends to take to work towards meeting its objectives within its Air Quality Management Area. This is required under the Environment Act 1985. This consultation is in addition to detailed consultation already undertaken of identified interested parties.	
Contact name	Peter Fallon - 0121 303 9971 Date 17/05/2011 - 24/06/2011	
Key findings 1	No responses were received in response to this consultation on Be Heard	
Key findings 2		
Key findings 3		
What we did	The policy remains unaltered from that proposed	
Next Steps	The Policy is now in effect	

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Lead Organisation:Birmingham City Council - Corporate Resources

Con ID	1,247			
Title	Third Sector Support			
Overview	Birmingham City Council provides third sector support to the voluntary and community sector across Birmingham. This consultation is concerned with: 1) how third sector organisations can support each other, 2) how the third sector can support and advise the council about how and what it does, and 3) how the council can help to develop the growth of the third sector.			
Contact name	Lorna White - 0121 303 2816 Date 27/06/2011 - 18/09/2011			
Key findings 1	People felt that recruiting volunteers and making their contribution count would support third sector organisations to develop and grow.			
Key findings 2	Support should be provided by specialised third sector support services			
Key findings 3	It was felt that local third sector support services, followed by Third sector organisations working in the community, and then specialised third sector support services would be best placed to provide the support.			
What we did	The results of the survey will assist in developing the requirement for Third Sector Support.			
Next Steps	progress findings and finalise implementing Third Sector Support.			

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Lead Organisation:Birmingham City Council - Corporate Resources

Con ID	1,253	
Title	Birmingham's Framework for Integration	
Overview	The Department for Communities and Local Government is due to launch a Strategy for Integration. Birmingham City Council are keen to design a framework for Integration that is in line with local priorities and needs and are therefore conducting a consultation exercise on the four themes being proposed nationally and what they might look like for Birmingham.	
Contact name	Waqar Ahmed - 303 7682 Date 02/05/2011 - 30/09/2011	
Key findings 1		
Key findings 2		
Key findings 3		
What we did		
Next Steps		

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Lead Organisation:Birmingham City Council - Corporate Resources

Con ID	<u>1,254</u>
Title	Third Sector support - market consultation event
Overview	This is an invitation to potential bidders for third sector support services to attend a one-off consultation event.
	The council is considering how to develop a future service in the city and if necessary, provide a procurement opportunity that is attractive to potential bidders from any sector. As part of this process the council would like to know which organisations would be interested in bidding to deliver a third sector support service either as a single contractor or as part of a consortia bid.
Contact name	Lorna White - 0121 303 2816 Date 16/08/2011 - 16/08/2011
Key findings 1	There was a lot of interest shown and third sector support organisations felt they had the capacity to provide support to third sector organisations in Birmingham.
Key findings 2	There was a general interest in potential collaboration of organisations to work with the Council to support the third sector
Key findings 3	Potential barriers include amount of time given to submit a bid.
What we did	The contract was awarded to the successful bidder - Birmingham Voluntary Service Council (BVSC).
Next Steps	A robust monitoring framework has been developed to manage the contract effectively.

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Lead Organisation:Birmingham City Council - Corporate Resources

Con ID	<u>1,358</u>
Title	Public Consultation for Birmingham City Council Business Plan and Budget 2012+
Overview	BUSINESS PLAN AND BUDGET 2012+ public consultation took place between 12th October 2011 and 8th January 2012. The Council Business Plan and Budget 2012 was approved at full council on 28th February 2012. The plan can be found at http://www.birmingham.gov.uk/budgetviews.
Contact name	Budget Views - 000 Date 12/10/2011 - 08/01/2012
Key findings 1	There was overwhelming support for the Council's four priorities. Protecting vulnerable people, encouraging investment to create jobs and helping people into work, improving education and skills and having a the clean, green and safe community.
Key findings 2	There was also overwhelming support for the Council's approach to delivering services. Supporting preventing problems to avoid big costs later, 82% - on line survey and 88% peoples panel in favour of collaboration and 78% - online survey and 77% People's Panel in favour of maximising income.
Key findings 3	Very strong support for not implementing the "not proposed items" at the public meetings. This was also reflected in the high negative balances in the online survey. Details of these responses are contained in the table on page 21
What we did	The Business Plan and Budget has been produced and was agreed by full council on 28 February 2012
Next Steps	The consultation is now closed. Preparation for The budget and business plan for 2013 will begin in Autumn 2012 and details will be posted onto www. birmingham.gov.uk at that stage.

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Lead Organisation:Birmingham City Council - Development

Con ID	928
Title	Heath Street Section 106
Overview	Residents of houses within the Dudley Road Local Centre, (and owners, where relevant), were asked if they would like to have their front walls/curtilages improved at no cost to them, (residents/owners would bear the costs of future maintenance).
Contact name	Jacob Bonehill - 0121 303 4057 Date 16/11/2010 - 31/03/2012
Key findings 1	Local residents are supportive of the proposed improvement to the public realm through the scheme consulted.
Key findings 2	
Key findings 3	
What we did	Planning Application been submitted
Next Steps	Work will start on site shortly.

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Lead Organisation:Birmingham City Council - Development

Con ID	1,209
Title	Dale Road Controlled Parking Zone
Overview	Birmingham City Council is consulting with local residents and businesses on a proposal to introduce a Controlled Parking Zone (CPZ) in the Dale Road area of Selly Oak. This a first stage consultation to ascertain whether there is support for a scheme of this type in this area. On street parking beat surveys were conducted in February 2011. Consultation leaflets will be delivered to properties in the area in mid March 2011 for freepost return by Monday 4 April 2011.
Contact name	David Harris - 0121 464 5313 Date 17/02/2011 - 04/04/2011
Key findings 1	
Key findings 2	
Key findings 3	
What we did	
Next Steps	

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Lead Organisation:Birmingham City Council - Development

Con ID	1,223
Title	Chester Road Improvements
Overview	Consultation on improvement works along A452 in the vicinity of M6 Junction 5, Heartlands Parkway (Spitfire Island), Kingsbury Road (Tyburn House) and Tyburn Road junctions.
	Consultation includes exhibitions in the area, a letterdrop, and information posted on the City Council website.
Contact name	Brett Dennett - 0121 303 7430 Date 01/06/2011 - 30/06/2011
Key findings 1	91% of responses were in favour of the scheme.
Key findings 2	Concerns expressed included loss of parking for businesses, new parking bays outside residential properties, loss of mature trees, and the effect on cyclists. These issues will be addressed as part of the scheme design.
Key findings 3	A small number of respondees objected to the principle of widening roads or felt that the money would be better spent elsewhere.
What we did	Minor changes to the proposals.
Next Steps	Scheme now being developed to Full Business Case in 2012 and implementation in 2013-14. Further local consultations will take place as part of this process.

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Lead Organisation:Birmingham City Council - Development

Con ID	1,233
Title	High Speed Rail Two
Overview	To obtain the views of people in Birmingham on the proposed expansion of the UK's High Speed Rail Network.
	Properties close to the proposed route received a hand delivered leaflet with questionnaire. The same information and questionnaire were available at some Centro consultation exercises in the city centre and on Birmingham City Council's website.
Contact name	Mel Jones - 0121 303 7758 Date 28/03/2011 - 29/04/2011
Key findings 1	
Key findings 2	
Key findings 3	
What we did	
Next Steps	

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Lead Organisation:Birmingham City Council - Development

Con ID	<u>1,249</u>	
Title	Hagley Road Improvements - Five Ways to Portland Road	
Overview	Hagley Road is a key route into and out of the city centre and as such has been identified for route improvements to improve vehicle journey times, including buses, reduce congestion and upgrade bus stop infrastructure. Views and concerns from members of the public on issues associated with Hagley Road are required in order to help inform the Scheme development. The deadline for receiving comments, views and advice is 22/07/11.	
Contact name	Philip Santos - 01216754414	
Key findings 1	53% of respondents were found to be in support for the Scheme. 47% were either in objection or required further clarification of the Scheme proposals.	
Key findings 2	A review of the Scheme is necessary to ensure it offers best value and that it addresses the needs and concerns of users of the corridor.	
Key findings 3		
What we did	An internal review meeting was carried out in order to assess the consultation responses received and issues raised by respondents to the consultation.	
Next Steps	A review of the Scheme is currently being undertaken to ensure it meets the objectives and needs of users of the corridor.	

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Lead Organisation:Birmingham City Council - Development

Con ID	<u>1,251</u>	
Title	A45 Coventry Road Route Enhancement	
Overview	As part of the continuing programme of public transport improvements across Birmingham, Birmingham City Council and Centro have identified the A45 Coventry Road for route improvement. The above schemes aim to improve journey time reliability and safety by altering poor highway alignment and formalising waiting, loading and parking restrictions on these routes. A package of route enhancement measures is being developed.	
Contact name	Zee Soo - 0121 675 4415 Date	12/07/2011 - 29/07/2011
Key findings 1	The response to the proposed enhancement scheme was positive with respondents welcoming the improvements as they will help improving traffic flows and safety along the 9km route.	
Key findings 2	The consultation highlighted existing congestion and speeding issues along the route.	
Key findings 3	Local businesses and residents are generally happy as long as no reduction in existing parkir	g spaces will take place.
What we did	The approval was given by Cabinet Committee (Procurement) to progress with the proposed A45 Coventry Road Route Enhancement Scheme to delivery on the basis of the Full Business Case and Financial Appraisal submitted.	
Next Steps	Construction of the scheme has started on site following the approval by Cabinet Committee (Procurement) and due to be completed by July 2012.	

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Lead Organisation:Birmingham City Council - Development

Con ID	<u>1,255</u>	
Title	Birmingham Digital Districts Programme - Public Consultation On State Aid Notification	
Overview	The aim of this programme is to transform Birmingham into one of the most dynamic and innovative regions in the world in a bid to establish vibrant and flexible business and residential communities. The first of these digital districts will be in Digbeth and will transform the area into a high-quality environment supported by an exceptionally high-speed broadband network. This consultations for the programme and invites commercial operators and citizens to notify Birmingham City Council of any formal plan for similar investment in the Digbeth area over the next three years.	
Contact name	Richard Williams - 0121 464 0472	
Key findings 1	No responses to consultation.	
Key findings 2		
Key findings 3		
What we did	Decision to proceed made	
Next Steps		

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Lead Organisation:Birmingham City Council - Development

Con ID	1,285	
Title	Bordesley Park Area Action Plan - Options Report	
Overview	Birmingham City Council is preparing an Area Action Plan for Bordesley Park - the area to the east of the city centre including parts of Washwood Heath, Bordesley Green, Bordesley Village and Small Heath.	
	An Options Report has now been prepared as a basis for informal consultation with the local community and key stakeholders. It identifies the potential for major transformational change and development in the area, as well as other opportunities to bring about localised improvements.	
Contact name	Public consultation on the Options Report has now commenced; which will conclude on Mon 31 Oct 2011. Doug Lee - 0121 464 9858 Date 17/08/2011 - 31/10/2011	
Key findings 1	There has been a significant number of responses to the consultation, and a full summary report is being prepared, which will assist the preparation of the Preferred Option for the Area Action Plan.	
Key findings 2	There has been broad support for the plan making process and significant interest in the options produced and range of local issues identified. The consultation process has also raised additional issues that will be considered as part of the Preferred Option stage.	
Key findings 3	n/a	
What we did	A newsletter has been prepared to summarise the results of the consultation, which has been sent to all addresses within the AAP boundary. More than 100 local people, businesses, landowners and other stakeholders commented on the Options Report. The majority of the representations received were supportive of the opportunities presented by the plan making process and the proposals for change. Please see the newsletter for additional information.	
Next Steps	The Preferred Option will go out for public consultation in summer 2012, which will contain more detailed options for the areas of transformation and 6 neighbourhoods within the AAP boundary. We are happy to receive your ideas, comments and questions at any stage of the AAP process.	

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Lead Organisation:Birmingham City Council - Development

Con ID	<u>1,343</u>	
Title	Stratford Road / Highgate Road Proposed Junction Improvements	
Overview	In response to local views the Council has developed proposals to improve the junction of Highgate Road and Stratford Road. The aim of these proposals is to improve the junction and to provide increased vehicle capacity which will allow the provision of controlled pedestrian facilities. As a part of the consultation local residents have been sent a questionnaire, so that we can find out their views on the proposals. The consultation will take place in September 2011 and responses are sought by 10th October 2011.	
Contact name	Rachael Kingsley - 0121 303 7097	
Key findings 1	The local community support the proposals to improve the junction.	
Key findings 2	There was support for the provision of pedestrian facilities at the junction.	
Key findings 3		
What we did	The consultation indicated overwhelming local support for the proposals. There were no design issues to be amended as a result of comments made.	
Next Steps	Develop the detailed design of the project in line with the approved Full Business Case	

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Lead Organisation:Birmingham City Council - Development

Con ID	<u>1,345</u>	
Title	Paget primary School / Pype Hayes Estate Cycling and Walking Improvements	
Overview	The City Council is considering proposals to improve cycling and walking facilities within the area of the Pype Hayes Estate. The proposed improvements include the following: Provision of a new cycle track alongside the existing walkway outside Paget Primary School Improvement to the existing substandard cycle track across the junction of Pype Hayes Road with Chester Road Provision of dropped kerb crossing points at the junction of Springthorpe Road with Pypes Hayes Road Local Residents have been sent letter and questionnaire as part of the consultation exercise.	
Contact name	Laurent Bouissonnade - 0121 675 4418	
Key findings 1	No objections to the proposals were received	
Key findings 2		
Key findings 3		
What we did	The scheme was approved and implemented	
Next Steps	The assessment of the scheme benefits and impacts	

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Lead Organisation:Birmingham City Council - Development

Con ID	<u>1,348</u>	
Title	Low Carbon Transport Strategy	
Overview	The Birmingham Low Carbon Transport Strategy 2011 + has been developed to help address the City's overarching target to reduce CO2 emissions per person by 60% from 1990 to 2026.	
	Anyone can comment on the draft document by emailing transportpolicy@birmingham.gov.uk before Friday 28 October 2011 (please include 'Low Carbon Transport Strategy' in the subject line).	
Contact name	Rebecca Hawthorne - 0121 675 6936	
Key findings 1		
Key findings 2		
Key findings 3		
What we did		
Next Steps		

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Lead Organisation:Birmingham City Council - Development

Con ID	<u>1,353</u>	
Title	Perry Barr/Birchfield/ A34 North Corridor Draft Regeneration Framework	
Overview	This Draft Regeneration Framework has been prepared to drive the long-term transformation of Perry Barr/Birchfield Local Centre and the A34 (N) Corridor. It sets out how the area could grow and develop over the next 15 years.	
	For further information: visit our web page:	
	http://www.birmingham.gov.uk/A34Ncorridor	
Contact name	Beata Thomas - 0121 303 4687	
Key findings 1	Majority support for the vision and aspirations set out in the Framework	
Key findings 2	Detailed modelling studies are required before any major transportation works are implemented. Specific concerns with proposal 7 - Perry Barr Flyover removal.	
Key findings 3	Desire for creating a new library on its former site.	
What we did	Feedback from the community and stakeholders has informed the final document.	
Next Steps	 Adopt the Framework as 'informal planning guidance' Prepare implementation strategy 	

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Lead Organisation:Birmingham City Council - Development

Con ID	<u>1,361</u>	
Title	Shopping and Local Centres Supplementary Planning Document (SPD)	
Overview	The City Council published a Draft Shopping and Local Centres SPD for consultation on 7th November 2011, in accordance with statutory planning procedures. The six week period consultation period ended on 19th December 2011. A Consultation Statement setting out details of the consultation responses can be obtained from http://www.birmingham.gov.uk/spdlocalcentres	
Contact name	Keith Watson - 0121 303 9868 Date 07/11/2011 - 19/12/2011	
Key findings 1	There was strong support (94%) for the need for the need for the SPD. 96% supported the principle of identifying centre boundaries, and (92%) agreed with the principle of identifying a Primary Shopping Area (PSA).	
Key findings 2	90% supported the 50% threshold in neighbourhood centres and 55% thresholds in district and town centres for A1 retail uses.	
Key findings 3	86% supported the 10% limit on hot food takeaways.	
What we did	Changes were made to the draft SPD prior to adoption. Details can be found in the Consultation Statement, which can be obtained at http://www.birmingham.gov.uk/spdlocalcentres	
Next Steps	Annual monitoring will be undertaken to assess the effectiveness of the SPD.	

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Lead Organisation:Birmingham City Council - Development

Con ID	1,385	
Title	Development Strategy Service Redesign	
Overview	Development Strategy is reviewing its priorities to ensure that a more effective and efficient service is provided, with the citizens and economy of Birmingham experiencing as little impact as possible from the budget reduction. The Directorate's main service users are being contacted and asked a range of questions including what affect the proposed budget cuts and organisational changes will have; what services are/are not required; how can impact be mitigated; who will be most affected? The consultation will take place between 15 October 2011 and 8 January 2012.	
Contact name	Lesley Edwards - 0121 303 8797 Date 15/10/2011 - 08/01/2012	
Key findings 1	Budget cuts and organisational changes have already impacted on the private sector resulting in a number of job losses.	
Key findings 2	Ways to increase efficiency and productivity need to be identified – better working together. Examples identified include the opportunity for BCC and Service Users to work closely to identify synergies in programming and delivery; saving time and money.	
Key findings 3	Impact of budget cuts will impact hardest on businesses, the unemployed, young people and Universities	
What we did	This is an ongoing process that will be monitored on a regular basis to understand the benefits/opportunities that have/are being achieved as well as the disbenefits and how they can be supported through proposed mitigating actions within the EA.	
Next Steps	Full Equality Analysis and Action Plan to be discussed at the S188 Corporate Trade Union (CTU) meeting on the 9 May.	

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Lead Organisation:Birmingham City Council - Development

Con ID	1,386	
Title	Glebe Farm Pedestrian Improvements	
Overview	This project is located on Kitts Green Road at the junction with Audley Road, Church Lane and Glebe Farm Road in the ward of Shard End. The project aims to provide improved pedestrian links and the Glebe Farm Local. Letters, with plans and questionnaires were sent to local residents and businesses	
Contact name	Laurent Bouissonnade - 0121 675 4418 Date 12/09/2011 - 19/09/2011	
Key findings 1	Objections received to number of bollards proposed	
Key findings 2	Request for provision of disabled parking bay	
Key findings 3		
What we did	The scheme was approved and implemented	
Next Steps	The assessment of the scheme benefits and impacts	

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Lead Organisation:Birmingham City Council - Development

Con ID	<u>1,401</u>	
Title	Benmore Estate Parking Study Questionnaire	
Overview	To understand residents' issues and concerns in relation to parking on the Benmore Estate. Further consultations will be carried out later in 2012 if any proposals are developed as a result of the initial consultation.	
Contact name	Will Martin - 0121 303 7722 Date 12/03/2012 - 28/03/2012	
Key findings 1	There is a clear issue with parking in this area and residents who respondeed would like to see measures to control inconsiderate parking.	
Key findings 2	Double-yellow lines would be appropriate in certain locations to remove inconsiderate parking and make the area safer for pedestrians.	
Key findings 3	There was no preference for more onerous parking restrictions.	
What we did		
Next Steps		

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Lead Organisation:Birmingham City Council - Environment and Culture

Con ID	<u>541</u>
Title	Survey of Users of the City's Household Recycling Centres
Overview	Survey to find out the views on overall satisfaction with the staff and facilities at each of the City's 5 Household Recycling Centres and areas for improvement.
Contact name	Kate Kidney - 303 7355 Date 14/03/2011 - 15/04/2011
Key findings 1	Of the 1250 people survey 59% visited the HRCs at least once a month with others (41%) of those surveyed using the HRCs less than four times a year.
Key findings 2	97% were either satisfied or very satisfied with the site and the service overall. Less than 1% were dissatisfied and only 0.2% were very dissatisfied.
Key findings 3	Of the 1250 people surveyed 69.5% were either very satisfied/satisfied with the new residents permits scheme. 4.6% were either dissatisfied or very dissatisfied.
What we did	No changes were made to the service due to the positive feedback from customers.
Next Steps	To continue to provide the service.

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Lead Organisation:Birmingham City Council - Environment and Culture

Con ID	<u>1,118</u>
Title	Community and Play Main Programme Grant
Overview	Main Programme Grant provides funding for salaries and running costs to voluntary and community groups to provide community and play programmes and facilities. The programme is managed by Community and Play Central Strategic Team. Consultation has taken place with grant-aided organisations and service users on potential reductions in funding for 2011/2, and the allocation of funding for future years via a commissioning proccess.
Contact name	Lise Smith - 0121 303 4222
Key findings 1	Some organisations which rely on Main Programme Grant could be severely affected, depending on the level of grant reduction
Key findings 2	Further funding will give organisations time to find alternative funding/put in place other strategies
Key findings 3	Users highly value services provided
What we did	Further funding is being provided
Next Steps	Provide organisations with information about commissioning and alternative funding, and offer networking/training opportunities

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Lead Organisation:Birmingham City Council - Environment and Culture

Con ID	<u>1,163</u>	
Title	Allotment Management Agreement	
Overview	To ascertain views on proposed new Allotment Management Agreements. Draft Agreements have been circulated to 80 Allotment Associations and the Birmingham & District Allotments Council. The new Management Agreements seek to establish local management functions on behalf of the City Council within Allotment Associations. The Consultation is City Wide, and will affect 115 Allotment sites and their tenants. Any comments in relation to the Draft Agreements need to be supplied to the Allotments Team by 18 March.	
Contact name	Nicola Bradley - 0121 303 3182 Date 24/11/2010 - 29/07/2011	
Key findings 1	That all of the allotment associations wish to be represented by the BDAC	
Key findings 2	Most wanted to maintain their existing agreement or have opted for the enhanced agreement	
Key findings 3	All associations were willing to take up the offer of training to ensure that they could fulfil their obligations under the new agreements.	
What we did	Training was undertaken by the Allotments Team and Allotment Management Handbooks were given out to all the sites that have taken on the management agreements.	
Next Steps	Offer of more training to other sites, departmental sites creating Associations and taking on agreements, monitoring of associations performance to ensure compliance	

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Lead Organisation:Birmingham City Council - Environment and Culture

Con ID	<u>1,235</u>
Title	Burbury Brickworks and Blackberry Way Improvements
Overview	The Landscape Practice Group have been commissioned to design and implement improvement works to the Burbury Brickworks site between Formans Rd & Westwood Avenue and to the Blackberry Way section of footpath south of Formans Road. Full details of the proposed improvements can be found on the Be Heard database.
Contact name	Jonathan Webster - 0121 303 3937 Date 27/05/2011 - 20/08/2011
Key findings 1	Improvements to entrance feature and pathway
Key findings 2	Creation of new wetland area with boardwalk
Key findings 3	New seats, bins and signage
What we did	Consultation formed the basis of the final design
Next Steps	Construction works will start on site in September 2011 and completed by November 2011

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Lead Organisation:Birmingham City Council - Environment and Culture

Con ID	1,237	
Title	Birmingham Playing Pitch Strategy	
Overview	Birmingham Sports & Events welcomes comments on the recommendations set out in the draft Playing Pitch Strategy which aims: "To guide the future provision & management of old & new sports pitches in the area in the context of national policy and local sports development criteria". The strategy is needed to update research & evidence relating to pitch supply & demand to meet national policy requirements, guide strategic planning & protect existing facilities. Playing pitches are important for healthier communities in supplying places to take part in sport & providing green spaces.	
Contact name	Nick Baker - 0121 464 2124 Date 01/02/2011 - 27/06/2011	
Key findings 1		
Key findings 2		
Key findings 3		
What we did		
Next Steps		

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Lead Organisation:Birmingham City Council - Environment and Culture

Con ID	1,244
Title	On Street Parking – Proposed Extension of Operational Hours and a Charge for Parking on Sundays
Overview	The City Council wishes to consult on changes to the on-street parking arrangements in Birmingham city centre, which will extend the operational hours of the city centre Controlled Parking Zone (CPZ) to 8:00pm daily and to introduce a charge for parking in the Inner Parking Zone evenings and on Sundays as follows: Evenings – Monday to Saturday - 6:00pm to 8:00pm – flat rate charge £3.00 (daytime charge will be £5.40 for 2 hours). Sundays 8:00am to 8:00pm - £2:00 for up to 2 hours (maximum stay will be 2 hours).
Contact name	Bob Wilde - 0121 303 6421
Key findings 1	
Key findings 2	
Key findings 3	
What we did	Very limited feedback was received from the consultation.
Next Steps	Implement new charges.

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Lead Organisation:Birmingham City Council - Environment and Culture

Con ID	1,289
Title	National Playday at Cannon Hill Park 2011
Overview	National PlayDay is a celebration of children's right to play and the importance of play in children's lives. This event was organised at Cannon Hill Park by the Birmingham PlayDay Planning Group, as part of Birmingham Play Portfolio.
	Children, parents and carers were asked their views on the event and what they would like to do and the improvements they would like to see at future events.
Contact name	Robina Nadeem - 01216758566 Date 03/08/2011 - 03/08/2011
Key findings 1	The water slides, arts and crafts and loose parts play were the most popular activities
Key findings 2	Feedback was very positive about the quiet area, which was developed in response to feedback from the previous year
Key findings 3 Training provided really helped volunteer staff to understand their role and the benefits of P	Training provided really helped volunteer staff to understand their role and the benefits of Playday
What we did	Findings and recommendations are available in an evaluation report
Next Steps	We will seek to secure funding to continue Playday

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Lead Organisation:Birmingham City Council - Environment and Culture

Con ID	1,347
Title	Hawthorne House Play Area
Overview	Following the sale of Hawthorne House, the existing play area in the grounds of the property will no longer be available for public use. Birmingham City Council has been working on proposals to replace existing facilities with a new play area on the council owned car park adjacent to Hampstead Hall Road. The proposals include the construction of a new fenced play area and associated footpath works with play equipment for children within the age 2 to 12 years old. In order to develop the proposals further, we are seeking local residents view to help us to design the children's play area.
Contact name	Cigdem Jain - 0121 303 4240 Date 01/08/2011 - 11/11/2011
Key findings 1	Majority of the participants voted for the favour of the play area
Key findings 2	The most popular items of equipment selected as climbing frame, roundabout, seesaw and swings
Key findings 3	
What we did	
Next Steps	

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Lead Organisation:Birmingham City Council - Environment and Culture

Con ID	1,360	
Title	Bournbrook Recreation Ground	
Overview	Birmingham City Council is currently seeking your views about Bournbrook Recreation Ground, which will help to decide how the Council manages this land in the future.	
	Your opinions count, so please take a moment to fill in the attached questionnaire and post it back to us at the FREEPOST address provided no later than 28/11/2011.	
Contact name	Simon Cooper - 0121 464 0406	
Key findings 1		
Key findings 2		
Key findings 3		
What we did		
Next Steps		

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Lead Organisation:Birmingham City Council - Environment and Culture

Con ID	<u>1,427</u>
Title	Forward Customer Satisfaction Survey
Overview	To find out the views of the Forward readers and measure their satisfaction with the Forward publication and get their opinions on the various aspects of the Forward. This survey was included in the hard copy publication delivered to all Birmingham households and it was also available online.
Contact name	Michael Tovey - 01213032038
Key findings 1	93% of respondents expressed satisfaction with Forward.
Key findings 2	91% of respondents felt more informed about what the Council is doing as a result of reading Forward.
Key findings 3	93% like to receive Forward in a printed newspaper format.
What we did	It has been decided that Forward will continue in its current paper format and the frequency should stay the same based on the results of the survey. Those readers who indicated as part of the survey that they wanted to receive the Birmingham Bulletin have also been added to this database.
Next Steps	We will now consider in more detail the content of Forward and take on board the feedback about which specific sections readers found useful and use this information to make changes to further improve satisfaction levels.

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Overview

Kay findings 2

PUBLIC ANNUAL STATEMENT OF CONSULTATION You make the difference

Lead Organisation:Birmingham City Council - Housing

local housing schemes and community activity.

Total No. of Consultation	15. 10
Con ID	<u>1,217</u>
Title	Newtown Newsletter

Contact name	Adrian Jones - 0121 303 2850	Date	28/02/2011 - 27/05/2011

Housing staff are consulting with residents of Newtown on the information provided within the residents' newsletter about

Contact name	Adrian 30nes - 0121 303 2030	Date 20/02/2011 - 21/03/2011
Key findings 1		

Key findings 1	

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Key findings 3	
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What we did	

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Next Steps	

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Lead Organisation:Birmingham City Council - Housing

Con ID	1,240
Title	Annual Report to Tenants 2010/11
Overview	Birmingham City Council will publish its Annual Report to Tenants in October 2011. The report will include details of how we have performed against the Tenant Services Authority (TSA) standards and our Tenants' Quality Promise for 2010/11. The report will include what we have done well and where we need to do better. We will also show how our performance compares to other housing providers and include our priorities for the following year. We will be consulting with tenant groups in July and August 2011.
Contact name	Lindsey Jones - 0121 303 9468
Key findings 1	The tenant participation group agreed with the format of the annual report, and thought that the facts and figures were thorough and informative.
Key findings 2	The group appreciated the honesty and openness of the report, and felt it clearly stated our priorities for improving.
Key findings 3	The group asked for more information to be added about customer involvement has helped to shape, and monitor the performance of the repairs contractors.
What we did	The annual report was redesigned, taking on board feedback from both staff and tenants in order to create a document that was informative and would be interesting for all tenants.
Next Steps	The housing service will continue to work towards achieving the Tenant Serivces Authorties standards that are set out in the annual report.

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,263</u>
Title	Antisocial behaviour (ASB) Victims Consultation
Overview	The government has revised proposals to allow social landlords to fast track evictions making it easier to evict people where antisocial behaviour (ASB), activities have been committed away from their homes. The Homes and neighbourhood Team ran a consultation forum to allow local tenants to be aware of 'The new mandatory power of possession for anti-social behaviour'. Views were obtained on residents views on anti social behaviour/ crime and lawlessness in the community, which is amongst one of the most serious abuse of a tenancy.
Contact name	Nadeen Justice - 0121 464 3492 Date 27/09/2011 - 27/09/2011
Key findings 1	Diary booklets - The ASB Team need to consider whether these are being issued appropriately
Key findings 2	Managing Expectations - The ASB Team need to decide whether to tell Victims from the offset what they can and cannot do
Key findings 3	ASB Case - After a case has been resolved the ASB Team close the case - the ASB Team need to explore aftercare for victims.
What we did	A report was compiled for the Home Office and will be discussed at the City Housing Liaison Board (CHLB) and at local Housing Liaison Boards (HLB) in due course.
Next Steps	The Minister of Housing and Local Government will now consider responses from all participants of the proposals throughout the UK

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,342</u>
Title	Supporting People Strategic Review
Overview	Open discussion with Service Providers, Stakeholders, Service Users and their families and also the Supporting People Citizens'Panel about how cuts in services required as a result of financial reviews can be achieved in such a way as to minimise impact on legal obligations and those most vulnerable. The review to include impact assessment of any proposal submitted for review.
Contact name	Hywel Williams - 0121 303 6145 Date 01/07/2011 - 31/10/2011
Key findings 1	
Key findings 2	
Key findings 3	
What we did	
Next Steps	

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,349</u>
Title	Almond Croft community notice board
Overview	The planning department consulted with residents living on or around Almond Croft in Great Barr on proposals to put up a community notice board on the estate. Between July and September 2011, residents in the local area were invited to view the planning documents and give their views on the proposal at the local neighbourhood office.
Contact name	Sharon Gayle - 0121 303 3074 Date 27/06/2011 - 29/09/2011
Key findings 1	Residents welcomed the idea of the notice board, and thought that it would make people more aware of what is happening in the community
Key findings 2	They thought that the notice board would be a positive addition to the neighbourhood and a good source of information
Key findings 3	
What we did	local residents have been kept informed regarding local initiatives
Next Steps	To ensure that the Notice Board has relevant information displayed and to encourage tenant participation

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,350</u>
Title	Community Notice Board Bowman Road, Oscott
Overview	The planning department consulted with residents living on or around Bowman Road in Oscott on proposals to site a community notice board on the estate. Between July and September 2011, some residents in the local area were invited to view the planning documents and gave their feedback on the proposal at the local neighbourhood office.
Contact name	Sharon Gayle - 0121 303 3074 Date 27/06/2011 - 29/09/2011
Key findings 1	Residents welcomed the idea of the notice board and thought it would help them to be more aware of what was happening in the area.
Key findings 2	They thought that the notice board will be a positive feature on the estate and a good source of local information
Key findings 3	
What we did	Local information regarding the area has been posted on the notice board to ensure that residents are aware of local initiatives facilitated by for example The Police, West Midlands fire
Next Steps	To ensure that information placed on the notice board is kept up to date

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,351</u>
Title	Perry Villa Community Project, Perry Barr
Overview	To develop a multi purpose community garden on a green space located at the rear of maisonettes on the Perry Villa Estate, Perry Barr, B42. The project was initiated by local young people who wanted to develop a community garden, as well as developing
	relationships between young and older residents living on the estate. A "planning for real" type exercise to took place on Saturday 22 October 2011
Contact name	Sharon Gayle - 0121 303 3074 Date 22/10/2011 - 30/03/2012
Key findings 1	Residents stated that a community garden would bring local people together
Key findings 2	The community garden will benefit local people
Key findings 3	Local people who would otherwise not be involved have found the project enjoyable
What we did	
Next Steps	

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,356</u>	
Title	Housing Liaison Board (HLB) Profile Check	
Overview	It was agreed by the Tenant Participation Service Improvement Group to carry out a Housing Liaison Board profile check with all HLB members in Birmingham. There are over 30 HLBs across the City. The purpose for the HLB profile check is to ascertain the views of the the members about how they feel their groups conducts its business.	
Contact name	Firoza Loonat - 0121 464 4204 Date 04/08/2011 - 28/10/2011	
Key findings 1		
Key findings 2		
Key findings 3		
What we did		
Next Steps		

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Lead Organisation:Birmingham City Council - Housing

Con ID	1,357	
Title	Implementing Social Housing Reform: Directions to the Social Housing Regulator Consultation	
Overview	On 7 July 2011, the Department for Communities and Local Government (DCLG)issued a statutory consultation on the 'Implementation of Social Housing Reform'. The consultation outlined the areas which the Secretary of State proposed to direct the Social Housing reform to set standards which are: Tenure, Mutual Exchange, Tenant, Tenant Involvement (including cash back scheme), Affordable Rent and Quality of Accommodation. We were required to ask nine questions. Over 30 Housing Liaison Boards were consulted and the results were presented to the City Housing Liaison Board on 22 September 2011.	
Contact name	Firoza Loonat - 0121 303 44204 Date 01/09/2011 - 22/10/2011	
Key findings 1	There was a majority view that a tenancy should be for a minimum of 5 years and existing tenants should be protected.	
Key findings 2	Agreed that tenants should be given the power to scrutinise landlord services and to be able to contribute to policies and procedures.	
Key findings 3	Rolling programme for decent homes does not give tenants any assurance for completion of works.	
What we did	The information was sent to Communities and Local Government on 29 September 2011	
Next Steps	Awaiting direction from Communities and Local Government for the consultation exercise.	

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Lead Organisation:Birmingham City Council - Housing

Con ID	1,362		
Title	Community Improvements Sutton Housing Liaison Budgets		
Overview	Each year, This Housing Liaison Board (HLB) in Sutton Coldfield is allocated a Community Improvement Budget to be spent on small capital projects to enhance the local area. Funding applications may be presented for fencing, improving open space, bollard etc. HLB members and officers put forward their project ideas for how the money may be spent. The HLB then considers each project idea, and where necessary carry out consultation with the residents before a decision is made.		
Contact name	margaret scrivens - 0121 303 1952 Date 01/04/2011 - 31/03/2012		
Key findings 1	Residents requested help with Environmental issues on Falcon Lodge		
Key findings 2	Residents requested help with security issues on Mount View area		
Key findings 3	Several Sheltered schemes requested sheds for storage of gardening equipment as more tenants now using communal outside space for growing vegetables and flowers.		
What we did	The Brook on the falcon lodge has been re-aligned and cleaned and the nature area has been re-developed into a pleasant area for all to use. Extra security measures to the top of boundary fencing and extra fencing and lighting has been provided in some areas to reduce the risk of anti-social behaviour. Sheds have been installed in some sheltered housing schemes to store gardening equipment safety for all the tenants to use.		
Next Steps	Staff and residents will continue to look after the other area of the Brook and to see how to improve the outlook of the area in general. We will continue to work with local residents to make physical improvements to the area and continue to promote resident involvement in areas to bring about other improvements.		

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,364</u>	
Title	Community Improvement Budget Erdington HLBs	
Overview	Each year, each Housing Liaison Board (HLB) in Erdington constituency is allocated a community improvement budget to be spent on small capital projects to improve the local area (security,fencing, lighting) HLB members are asked to put forward their ideas for how the money to be spent at HLB meetings. HLB members then consider each idea, before voting on which projects to take forward	
Contact name	Margaret Scrivens - 0121 303 1952	
Key findings 1	Residents requested areas in which to store bins in communal flats	
Key findings 2	Residents requested help with drying communal drying area to help prevent Anti-Social Behaviour (ASB)	
Key findings 3	Residents requested extra security to walkways to rear of properties and garage sites to be provided to help prevent ASB.	
What we did	Screened areas were provided in which to store bins giving the area a pleasant aesthetic outlook. Communal drying areas were given a deep clean and secured with metal gates, with keys allocated to all residents entitled to use the area. 3. Metal gates were provided at entrance to walkways and garage sites which back onto rear gardens.	
Next Steps	We will continue to work with local residents so that we spend the funding available in a way that adresses the concerns of local people and enhances the area.	

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,370</u>	
Title	Homelessness and Debt Advice Budget 2012/13	
Overview	The council is required save £400,000 on the value of current contracts aimed at responding to the main causes of homelessness and will be meeting with homeless groups, current service providers, forums representing victims of domestic violence and others in November 2011 to ensure that the service provides value for money and meets user needs. One of the strands of prevention to be commissioned is the delivery of housing advice through the council's four homeless quadrant offices. Services will include full access to debt advice, where debt is identified as a cause of homelessness.	
Contact name	John Hardy - 0121 675 8661 Date 03/11/2011 - 28/11/2011	
Key findings 1	consultees broadly agreed with the proposed procurement priorities across all agencies and service users	
Key findings 2	respondents throught that consideration to be given to male victims of DV.	
Key findings 3	Consideration should be given to the needs of eastern European applicants.	
What we did	The findings from the consultation have been used to shape the approach for commissioning Homelessness provention. As a result of the consultation, provision has been incorporated into the contract specification for advice services for male victims of domestic violence. The expressed need for consideration of Eastern applicants has also been recognised in the contract for non-statutory housing advice services with service providers required to demonstrate cultural awareness.	
Next Steps	To implement the commissioning of these services and to monitor the performance of those providing the services.	

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,371</u>	
Title	Homes in Multiple Occupation (HMO) Licensing Budget Consultation 2012/13	
Overview	The Homes and Neighbourhoods directorate is proposing to implement a modest increase in HMO license fees to contribute £100,000 towards the council's efficiency targets for 2012/13. Through meeting with landlord steering group on 14 December the directorate will be consulting with landlords of Housing in Multiple Occupation to explain the potential new fees and to understand the potential impact on them as landlord Landlords would not experience any changes to the current service received from the council.	
Contact name	John Jamieson - 0121 303 6292 Date 14/12/2011 - 14/12/2011	
Key findings 1	Whilst there was support for this proposal, there were concerns that landlords would simply pass on the higher license fees to their tenants	
Key findings 2	there were concerns among residents at other public meetings and among young people that it would result in higher rents, adversely affecting vulnerable people.	
Key findings 3		
What we did	As a result of the consultation, it was decided to implement the proposed increase in HMO licence fees	
Next Steps	To implement the increase in the licence	

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Lead Organisation:Birmingham City Council - Housing

Con ID	1,372	
Title	Supporting People Budget consultation for 2012/13	
Overview	Supporting people provides housing related support to vulnerable people in Birmingham. To meet the council's efficiency savings for 2012/13 it is proposed that an additional £3.7m of savings by reconfiguring the support commissioned. Options include: Decommissioning single points of access Targeted reduction of under utilised services An equal percentage cut across all services Shifting emphasis to support shorter term prevention Supporting people will be consulting with service providers, service users including the Citizen's Panel and other organisations in November further dates TBA.	
Contact name	Kalvinder Kohli - 0121 303 6132 Date 03/11/2011 - 30/12/2011	
Key findings 1	There was a strong feeling that this preventative service should not be reduced further as this would mean that services would have to be cut to some groups and that this would lead to higher costs later and additional costs to other services	
Key findings 2	Respondents thought that collaboration was needed across adult social care and Supporting People in areas such as homelessness, health, young people and probation	
Key findings 3	Overall benefit from preventative services should be taken into account in budget setting – not treated separately.	
What we did	As a result of the consultation responses, the council now proposes to reduce the originally proposed saving of £3.7m by £1.9m (£41.8m) in 11/12.	
Next Steps	The council will be carrying out further consultation on this reduced level of funding reduction.	

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,376</u>	
Title	Environmental Health Efficiency Savings 2012/13	
Overview	It is proposed that Environmental Health make a contribution of £412,000 to the efficiency savings required by BCC for 2012/13. Proposals have been put forward to achieve these efficiencies and peoples' views are sought in relation to these proposals. Various avenues of consultation are being used in thsi consultation as detailed in the attachement.	
Contact name	Mark Croxford - 012 303 6970 Date 28/11/2011 - 08/01/2012	
Key findings 1	There were no objections received in relation to the proposed changes to service	
Key findings 2		
Key findings 3		
What we did		
Next Steps		

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,377</u>	
Title	Trading Standards Efficiency savings 2012/13	
Overview	t is proposed that Trading Standards makes a contribution of £275,000 to the efficiency savings required for Birmingham City Council for 2012/2013. This consultation seeks views on the proposals put forward to deliver these efficiency savings. People are also invited to attend a public meeting in Committee Rooms 3 and 4, Council House, 6:30pm on 15th December 2011 to express their views.	
Contact name	Sajeela Naseer - 0121 303 6920 Date 28/11/2011 - 08/01/2012	
Key findings 1	The consultation overall provided support for the suggested proposed methods of achieving the efficiency savings	
Key findings 2		
Key findings 3		
What we did		
Next Steps		

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,387</u>	
Title	Allocations Scheme Review 2012 - Telephone survey	
Overview	mingham City Council has around 5,500 properties per year that become available for let. These properties are ocated to households from our housing register, including existing tenants who wish to transfer, homeless households d first time applicants. In view of changes to legislation, the council is now reviewing its Allocations Scheme. As part of e review an independent contractor will carry out telephone surveys in January with applicants currently on the waiting to understand their views and experience of the current scheme.	
Contact name	Bernadette Nolan - 0121 303 9468	
Key findings 1	When asked if they thought that having more than 30 different categories of points can be confusing, 66% of respondents said yes.	
Key findings 2	When asked if they thought that it would be better if they were given a band award rather than points almost two thirds said yes. When asked if they understood how many point they would need to get the property they want, almost a fifth of respondents said yes, while 72% said no.	
Key findings 3	Asked to say if they thought the allocation of housing is fair, just over a third (35%) said it is, while just over half said it is not. 90% of respondents agreed that the homeless should be prioritised for housing.	
What we did		
Next Steps	The results of the consultation will be used to inform the Allocations Scheme review.	

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Lead Organisation:Birmingham City Council - Housing

Con ID	<u>1,394</u>	
Title	Mount View Estate Local Resident Views	
Overview	The aims and objectives of the consultation is to consult with local residents on the Mount View Estate by means of questionnaire at the Open Day which included Planning for Real. Involved in the consultation were residents from 137 properties on this Estate. The area is locally known as Mount View off Reddicap Hill, Sutton Coldfield. The Consultation started with letters in July, and an open day on 6 August 2011.	
Contact name	Margaret Scrivens - 0121 303 1952 Date 30/07/2011 - 20/12/2011	
Key findings 1	Concerns about Anti social Behaviour	
Key findings 2	The overall look of the Estate, clean-up required, fencing and future of unused garages	
Key findings 3	Residents do not want to join in meetings but prefer contact via letter or open day.	
What we did	Since the consultation lighting improvements are now under way will be completed by March 2012. Wooden fencing have been repaired and repainted and the metal perimeter fence had some anti vandal work, preventing anyone from climbing over. The unused garages are now waiting demolition making way for much needed extra parking spaces. The estate is now on a programme of regular litter picks and general clean-ups. Streetwise are working with the young people on the Estate	
Next Steps	To consult and work with local residents on improvement /upgrading of the small football pitch/sports area to encourage family activities and community cohesion. Continue to work with the YMCA, and agencies for the benefit of the local residents. Continue to work with residents on Estates to improve area via way of Block Champions, Estate Assessments.	

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Lead Organisation:NHS Heart of Birmingham

Total No. of Consult	ations: 2
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Rapid Release Guidelines		
The guidelines apply to medical staff working in General Practice and in hospitals in situations where an expected death occurs.		
People from certain religions (notably, Islam and Judaism) require a funeral to take place as soon as possible after death subject to the Laws of the Country in which such death occurs. People from other faiths or those who have no faith may require the release of the body of the deceased for other reasons and such families should be treated in exactly the same way as if their request was based on a requirement of religion.		
When death occurs it is important th Preetpal Channa - 01212550743 Date 25/01/2009 - 31/03/2012		
When death occurs, two totally different Certificates must be completed: (a) A Medical Certificate of Cause of Death can only be issued by a doctor. In that certificate he/she confirms that a named person is dead and gives their professional opinion as to the cause of death. Once the certificat		
Early release cannot take place if there is any possibility that the patient's death will need to be referred to the Coroner for an inquest and a possible post mortem. The decision to order an inquest and post mortem examination is the responsibility of the Coroner. The Registrar of Births, Marriag		
Out of Hours locums cannot issue a Cause of Death Certificate but the usual GP of the patient may agree to authorise the Out of Hours Service to contact them if expected deaths occurs so that he or she may issue a Cause of Death Certificate in certain circumstances e.g. if relatives are seeking earl		
The guidelines have been shared with all GPs in Heart of Birmingham and in particular hospitals, acute Trusts in Birmingham, funeral directors, LMC and various faith communities. There has been regular meetings with some elected members who wish to be kept involved.		

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Lead Organisation:NHS Heart of Birmingham

Next Steps

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Lead Organisation:NHS Heart of Birmingham

Con ID	<u>1,339</u>		
Title	Multiple Sclerosis Pilot consultation		
Overview	The focus group was held to inform service development - to recommend to the pilot what services people with multiple sclerosis could access. The consultation took the form of a focus group session held at a local health centre, attended by 6 patients and 5 carers.		
Contact name	Preetpal Channa - 01212550743	Date	09/06/2011 - 31/10/2011
Key findings 1	A range of services (both hardware and personal) were identified in the Bimingham area that could be included in the service menu that was being developed for people with personal health budgets to access.		
Key findings 2			
Key findings 3			
What we did	To determine what range of services could be accessed by patients with personal health budgets.		
Next Steps	The pilot is progressing, patients have been recruited and are accessing the personal health budgets		

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Lead Organisation:NHS South Birmingham

Con ID	1,340	
Title	Feedback to Futures Forum on NHS White Paper Listening Exercise	
Overview	Following the publication of the NHS White Paper: Liberating the NHS, a pause was enforced to take into consideration all concerns raised by key stakeholders.	
Contact name	Christine De Souza - 01214657673	
Key findings 1	The lack of opportunities to get involved in West Midlands ("just one event, difficult to access. Do they actually want to listen to what we have to say?")	
Key findings 2	Threat to NHS ethics -How will we continue to uphold the ethic of the NHS which is to provide high quality of care, free for all if competition is introduced?	
Key findings 3	Maintaining quality standards - why can't we carry on until we have a better idea of how we should move forward?	
What we did		
Next Steps		

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Lead Organisation: Voluntary and Community Sector (Including Faith Groups)

Total No. of Consulta			
Con ID	<u>1,199</u>		
Title	How Can Open Spaces Groups be Supported to be More Effective?		
Overview	Birmingham Open Spaces Forum would like people in already in voluntary groups working to improve open spaces to tell them what gets in the way of them being more effective. The information will be used by the Forum to help them plan how to support local open spaces groups in the future. If you area a member of a local group you can help by completing an online survey before 1st May 2011.		
Contact name	Sarah Royle - 000000 Date 05/02/2011 - 01/05/2011		
Key findings 1			
Key findings 2			
Key findings 3			
What we did			
Next Steps			

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Lead Organisation: Voluntary and Community Sector (Including Faith Groups)

Con ID	1,374		
Title	Birmingham Local Involvement Network - the way we work together.		
Overview	Birmingham Local Involvement Network (LINk) is a body set up by Government and funded by the Council to ensure that the views of local people and service users influence decisions about health and social care services in Birmingham. With the help of our host organisation, BVSC, we are reviewed the way we work to ensure we were being effective in undertaking this important task. We consulted with our members and asked others to comment too. We began by asking about concerns and what they thought worked well. We then drew up proposals for comments.		
Contact name	Katy Bunn - 0800 652 5278 Date 16/11/2011 - 29/11/2011		
Key findings 1	Concerns raised included that the proposed Strategy Group might not have the expertise needed (especially around referrals to the Health and Adults Overview and Scrutiny Committee- HAOSC), and that 3 or 4 people may dominate or bully the LINk membership if they became too powerful.		
Key findings 2	There were concerns about decision making and how resources would be prioritised.		
Key findings 3	A number of people commented on the need for a communications and outreach plan and the need to recruit a wider and more diverse group of members.		
What we did	A summary of how specific concerns were responded to is attached. The Strategy Group has been established to provide a the main decision-making process. However, in response to members concerns Action Groups have been reatined and work is underway to develop these further.		
Next Steps	A further Review of the policies with the Local Involvemnet Network members will be undertaken in April and May.		

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