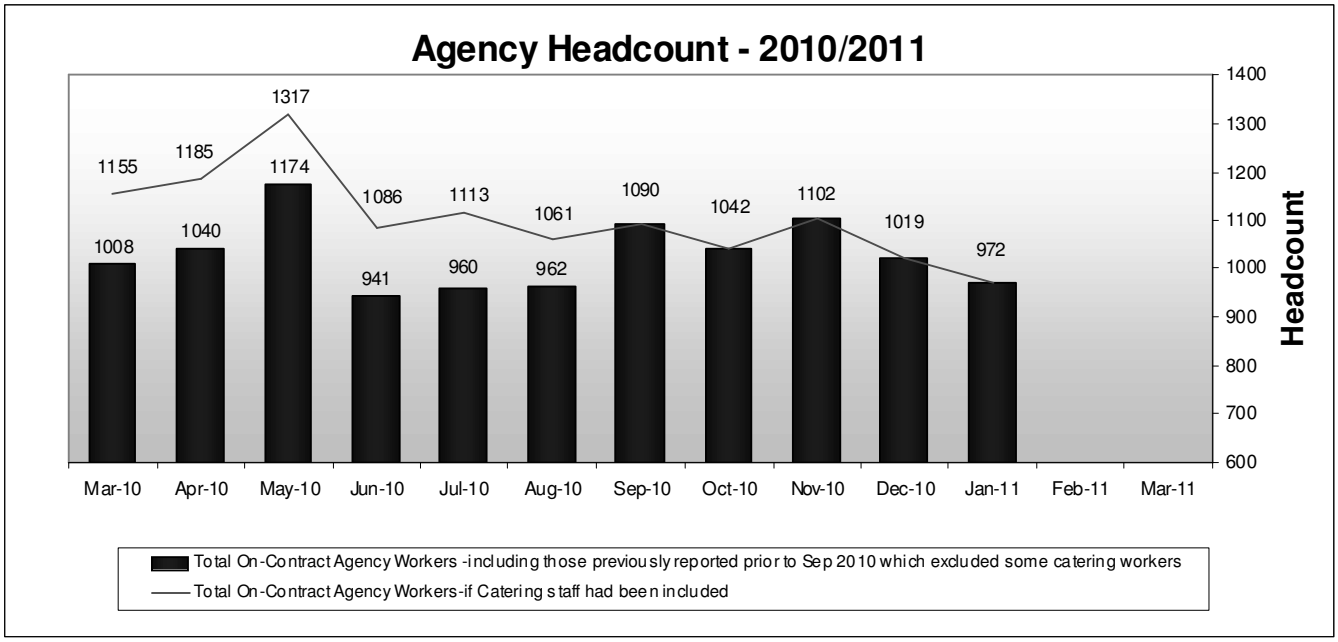
Request – FOI 5425

As to date provide up to date information as to how many agency staff are currently employed by Birmingham City Council excluding schools.

Response – FOI 5425

On Contract Agency



Agency Heads refer to 'On Contract Agency' only.

In September 2010, there was a rise in the agency staff as a result of an increase in the number of catering & cleaning staff being reported. Previous to this date, catering and cleaning staff were being utilised but had not been correctly reported. Further investigation has enabled the graph above to show the number of agency workers reported to date and an indication of the number of agency workers if all catering and cleaning staff had been reported.

Wherever possible Birmingham City Council will utilise the in-house expertise and resources of their staff, however there are some occasions such as seasonal peaks in workload, the requirement for additional capacity to support short term projects, or unexpected circumstances that result in the need for additional, or specialist resources which do not exist within the councils workforce. On such occasions Managers, through the appropriate procedure may need to engage additional external resources. Usage of external resources is closely monitored and kept to a minimum.