Other Resources in Central Library

▶ Baskerville Learning Centre	FLOOR 1
▶ Birmingham City Council Documents	FLOOR 6
▶ Business Insight	GROUND FLOOR
▶ Health Information	FLOOR 5

ALSO IN THE CENTRAL LIBRARY:Resources for loan through the lending services

Pension Service	www.thepensionservice.gov.uk
Refugee Council	www.refugeecouncil.org.uk
Relate	www.relate.org.uk
Shelter	www.shelter.org.uk
Stonewall	www.stonewall.org.uk
Trading Standards	www.tradingstandards.gov.uk
Victim Support	www.victimsupport.org.uk
YouthNet	www.youthnet.org/

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URL: http://www.birmingham.gov.uk/informationservices June 2010

Community Information

Information Services

- Want to find out about your legal rights?
- Need information about welfare benefits?
- Looking for details of support agencies?
- Need information on managing your money?
- Need to find out about employment law?
- Want to buy, sell or rent a home?

The Community Information Collection is split into 16 sections and provides information to support the citizen in making choices and decisions in their daily life

Birmingham City Council

CUSTOMER SERVICE EXCELLENCE UK
The Government Standard

Resources in the Community Information Collection

Benefits guides	Section 3
Disability information	Section 15
Employment rights	Section 4
Housing	Section 8
Personal finance	Section 7
Support agencies and trusts	Section 16

and much much more……

Age Concern	www.ageconcern.org.uk
Birmingham City Council	www.birmingham.gov.uk
Citizens Advice Bureau	www.citizensadvice.org.uk
Charity Commission	www.charity-commission.gov.uk
Childcare Link	www.childcarelink.gov.uk
Community Legal Advice	www.clsdirect.org.uk
Consumer Direct	www.consumerdirect.gov.uk
Courts Service	www.hmcourts-service.gov.uk
Carers UK	www.carersuk.org.uk

Other resources in Social Sciences

Citizen's Advice database	Enquiry Counter
Government information	Enquiry Counter
Law textbooks	340s
Leaflets to take away	Next to Community Information
Legal databases	Enquiry Counter
Newspapers	Enquiry Counter

Department for Work & Pensions	www.dwp.gov.uk
Domestic Violence	www.refuge.org.uk
Energywatch	www.energywatch.org.uk
Equality & Human Rights Commission	www.equalityhumanrights.com
Inland Revenue	www.hmrc.gov.uk
Liberty	www.yourrights.org.uk
MIND	www.mind.org.uk
National Debtline	www.nationaldebtline.co.uk
NHS Direct	www.nhsdirect.nhs.uk

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